

Charleville Suncorp Bank Closure

As a long term account holder and holding insurance with Suncorp the imminent closure of Suncorp Charleville adds complexity to my life.

I rely on help from staff. Trusting an institution to provide good service has been the reason I've remained loyal.

The closure is obviously an economic decision because loyalty does not make money or does it?

If I take my custom to a competitor then my son and other people in my circle will hear and make choices. So there is a flow on affect from Suncorp's decision to close the branch.

Many people incl my family have been happy with the service received from Suncorp Insurance. But the premiums have skyrocketed in price.

There is a pattern forming about their business behaviour. Perhaps an investigation into some of their practices in rural and regional areas will prove their intent ... to assist communities or gouge profit.

Kind regards
Pam Jackson