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I am writing to protest in the strongest possible terms about the continuing closure of banking services on the Central Coast of New South Wales.

I am a 90 year old pensioner, living with my wife at Terrigal on the Central Coast and have been a customer of Westpac Bank all of my adult life.

Westpac has recently closed its branches at Fountain Plaza and Kincumber in our area, leaving us with only the Terrigal branch. Then to our dismay, on 26 November last, Westpac closed the Terrigal Branch.

We are now left with only the branch in the Erina shopping fair, a 5k drive and a long walk, with after-hours difficulty of access.

As with many elderly Australians we do not have the technical competence to deal with online banking, and we are now denied the ability to make the occasional visit to a nearby bank or even an A.T.M.

Surely Covid 19 restrictions can no longer be used as an excuse by the banks for this denial of service.

Quentin and Jan Anthony