To: AFCA Review

**Subject:** their decisions is always one sided. **Date:** Friday, 26 February 2021 11:15:52 PM

Hi

My English is not good but I will try to communicate.

The AFCA have destroyed many many people and families. I am one of the victim. of AFCA My case have been closed 3 times. I have lodged complaint against my bank, my case was strong and have undeniable evidences but while taking to them and communicating they always taking the side of financial institution. I have open and shut case, but finally they decided in favour of the financial institute.

I would request to take the opinion of all the people who lodged the complaint to AFCA, the result will be shocking. The hurt a lot of innocent people.

They also closed the google review. On google they have 1 star rating but they are closed now.

Please check the website:

https://www.productreview.com.au/listings/australian-financial-complaints-authority-afca

Regards