



Australian Government

Youpla Group funeral benefits program

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More help for conducting Sorry Business

7 September 2022

Mob Strong Debt Help (1800 808 488)

Mob Strong Debt Help is a free legal advice service. They give advice on money matters for Aboriginal and Torres Strait Islander peoples from anywhere in Australia. Mob Strong are experts in laws about consumer loans (like credit cards, pay day loans, car loans and home loans), banking, debt recovery and insurance (like funeral, car, home, travel, life, and pet insurance).

Indigenous Consumer Assistance Network (1800 369 878)

ICAN offers free help with money troubles through its financial counselling and financial capability services to Aboriginal and Torres Strait Islander peoples across north Queensland, from Townsville to the Torres Strait Islands. ICAN can assist by negotiating with creditors and debt collectors about your debts; and assisting you with banking issues, superannuation and insurance.

Moneysmart Indigenous Help Line (1300 365 957)

Call the Indigenous Help Line or visit moneysmart.gov.au/indigenous/paying-for-funerals for a list of organisations that may be able to provide financial support to conduct Sorry Business.

Services Australia (1800 136 380)

You can contact the Indigenous call centre to see if you may be eligible for Centrelink payments to help pay for Sorry Business.

Department of Veterans Affairs (1800 838 372)

Veterans or former members of the Australian Defence Force may be able to get help with funeral costs.

Australian Taxation Office (13 10 30)

You can contact the ATO's Indigenous Helpline to see if you are eligible for early release of superannuation to help pay for Sorry Business.

13YARN (13 92 76)

13YARN is a crisis support line for First Nations people who are feeling overwhelmed or having difficulty coping. 13YARN offers confidential one-on-one yarning with a Lifeline-trained First Nations Crisis Supporter. They can provide crisis support 24 hours a day, 7 days a week.



1800 296 989



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