

CYBER AND OTHER DIGITAL SUPPORTS FOR SMALL BUSINESS

Headline Statement

- The Government is committed to supporting small businesses to adopt and harness digital opportunities, while being cyber secure.
- The Government is investing more than \$60 million to help small businesses uplift their cyber security and digital capabilities through the **Digital Solutions** program, **Cyber Wardens** program, **Cyber Resilience Service** and the **Cyber Health Check**.

Key Points

s 22

Contact Officer:

Name: s 22
Division: Small and Family Business Division
Telephone: s 22
Last updated: s 22

- The \$11.1 million **Small Business Cyber Resilience Service**, delivered by IDCARE, provides one-on-one support for small businesses to prevent and bounce back from a cyber attack.
 - The Service, which launched in October 2024, helps small businesses by recommending specific actions, tools and guidance to improve cyber security, providing practical steps to recover from a cyber incident, providing case management support following an incident and referring small businesses to additional support services.
 - As at 31 December 2024, more than 200 small businesses have accessed this service.

Small Business Cyber Security and Digital Supports

FOI 4411
Document 2

KEY MESSAGE

- Digital technology is key to a stronger, productive and resilient economy. Since 2023, the Albanese Government has invested more than \$80 million to help small businesses uplift their cyber security and digital capabilities through the **Digital Solutions** program, **Cyber Wardens** program, **Small Business Cyber Resilience Service** and the **cyber health check**.

KEY FACTS AND FIGURES

- **Small Business Cyber Resilience Service**
- The \$11.1 million Small Business Cyber Resilience Service provides free, one-on-one support to help prevent and recover from cyber-attacks.
 - As at 30 September 2025, the program has handled more than 1,700 engagements.

Office Responsible	Minister for Small Business, Minister for International Development, Minister for Multicultural Affairs - The Hon Dr Anne Aly MP	Adviser	s 22
Contact Officer	s 22	Contact Number	s 22
Division responsible	Small and Family Business Division		
Date of Update	s 22		

Small Business Cyber Security and Digital Supports

BACKGROUND

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Date of Update	s 22		

Small Business Cyber Security and Digital Supports

- **Small Business Cyber Resilience Service**
- In the 2023-24 MYEFO, the Government provided funding over 4 years to establish the Small Business Cyber Resilience Service (the Service).
- The Service is a measure under the *2023-2030 Australian Cyber Security Strategy* (Cyber Security Strategy).
- The Service helps small businesses by:
 - recommending specific actions, tools and guidance to improve cyber security
 - providing practical steps to recover from a cyber incident
 - providing case management support following an incident
 - referring to additional support services where required.
- IDCARE delivers the Service, which commenced on 21 October 2024.

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CYBER AND OTHER DIGITAL SUPPORTS FOR SMALL BUSINESS

Headline Statement

- The Government is committed to supporting small businesses to adopt and harness digital opportunities, while being cyber secure.
- Since 2023, the Government has invested more than \$80 million to help small businesses uplift their cyber security and digital capabilities through the Digital Solutions program, Cyber Wardens program, Cyber Resilience Service and the Cyber Health Check.

Key Points

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- The **\$11.1 million Small Business Cyber Resilience Service**, delivered by IDCARE, provides free, one-on-one support for small businesses to prevent and bounce back from a cyber-attack.
 - The Service, launched in October 2024, helps small businesses by recommending actions, tools and guidance to improve cyber security. It also helps small businesses with practical steps to recover from a cyber incident.
 - As at 30 September 2025, the program has handled more than 1,700 engagements.

Additional Budget Estimates 2025 - 2026

TOPIC: CYBER AND OTHER DIGITAL SUPPORTS FOR SMALL BUSINESS

WITNESS: Diane Brown / Kylie Bourke
DS RSBLG / FAS SBD (a/g)

Strategic Narrative

- The Government is committed to supporting small businesses to adopt and harness digital opportunities, while being cyber secure.
- Since 2023, the Government has invested more than \$80 million to help small businesses uplift their cyber security and digital capabilities through the Cyber Wardens program, Digital Solutions program, Cyber Resilience Service and the Cyber Health Check Tool.

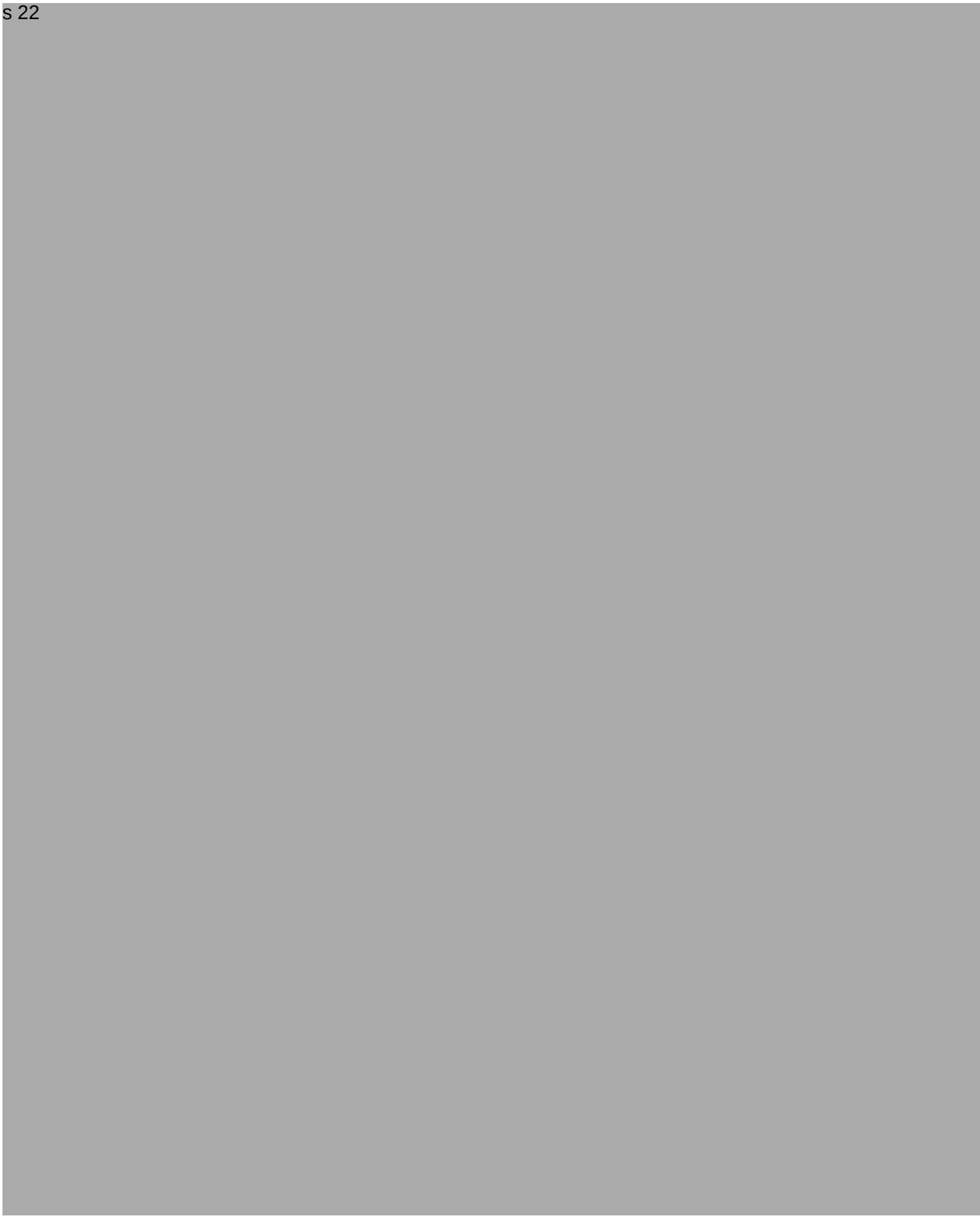
KEY FACTS AND FIGURES

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- The \$11.1 million Small Business **Cyber Resilience Service** commenced on 21 October 2024 and ceases on 31 March 2027. As at 31 December 2025, it has supported more than 2,200 engagements.

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Talking Points



- The **\$11.1 million Small Business Cyber Resilience Service**, delivered by IDCARE, provides free, one-on-one support for small businesses to prevent and bounce back from a cyber-attack.
 - The Service, launched in October 2024, helps small businesses by recommending actions, tools and guidance to improve cyber security. It also helps small businesses with practical steps to recover from a cyber incident.

- As at 31 December 2025, the program has supported more than 2,200 engagements.

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	Name and Role	Division/Branch/Section	Phone (w)	Phone (mob)
Cleared By	Name: Anthony Seebach Role: First Assistant Secretary	Small Business Division	6263 2400	s 22
Contact Officer	Name: s 22 Role: A/g Director	Small Business Division/Small Business Policy Branch/Digital, Innovation and Growth Unit	s 22	s 22

Small Business Cyber Security and Digital Supports

KEY MESSAGE

- Digital technology is key to a stronger, productive and resilient economy. Since 2023, the Albanese Government has invested more than \$80 million to help small businesses uplift their cyber security and digital capabilities through the **Digital Solutions** program, **Cyber Wardens** program, **Small Business Cyber Resilience Service** and the **cyber health check**.

KEY FACTS AND FIGURES



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Small Business Cyber Resilience Service

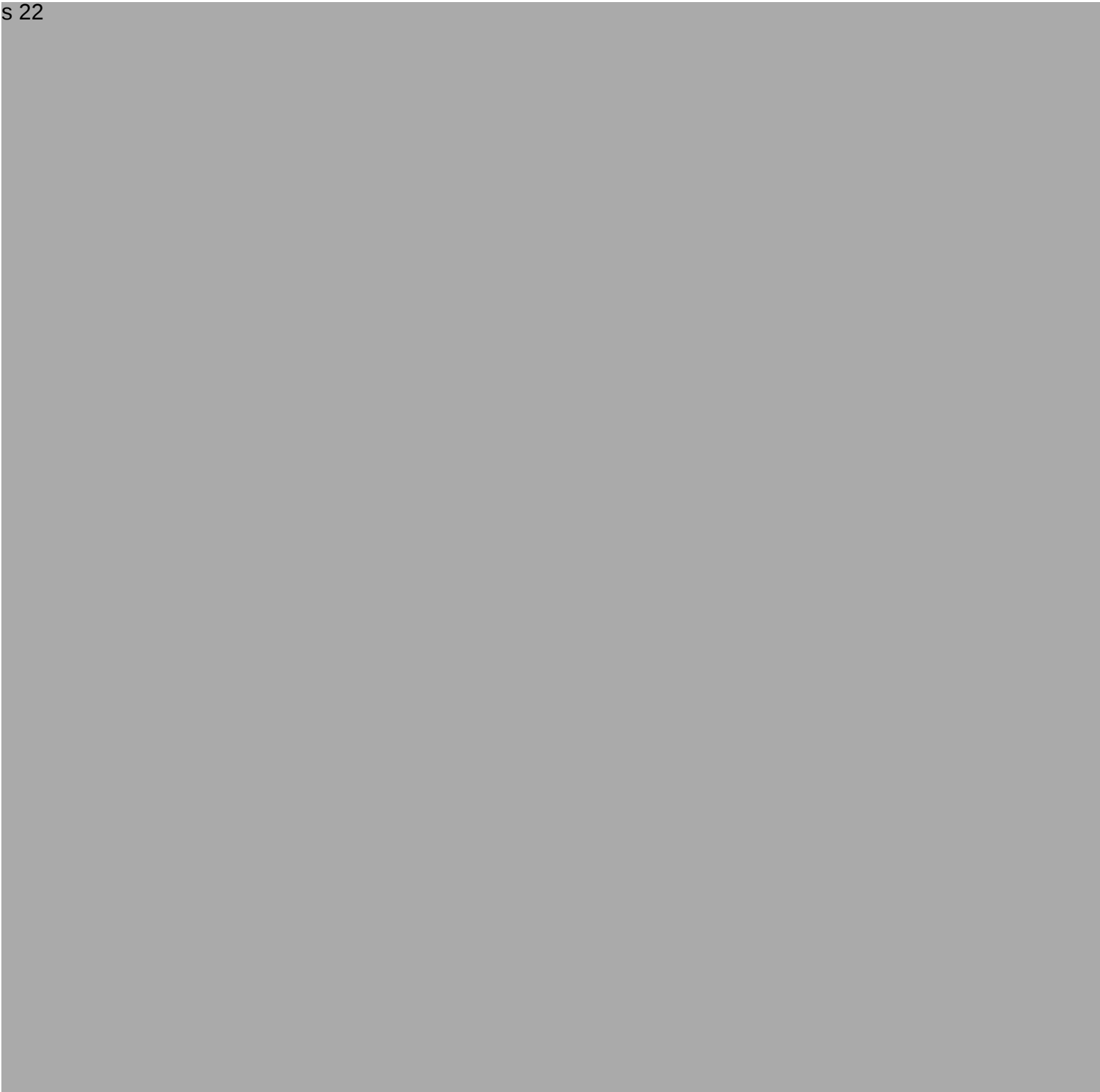
- The \$11.1 million Small Business Cyber Resilience Service provides free, one-on-one support to help prevent and recover from cyber-attacks.
 - As at 30 June 2026, the program handled more than 3,400 engagements.

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Small Business Cyber Security and Digital Supports

BACKGROUND

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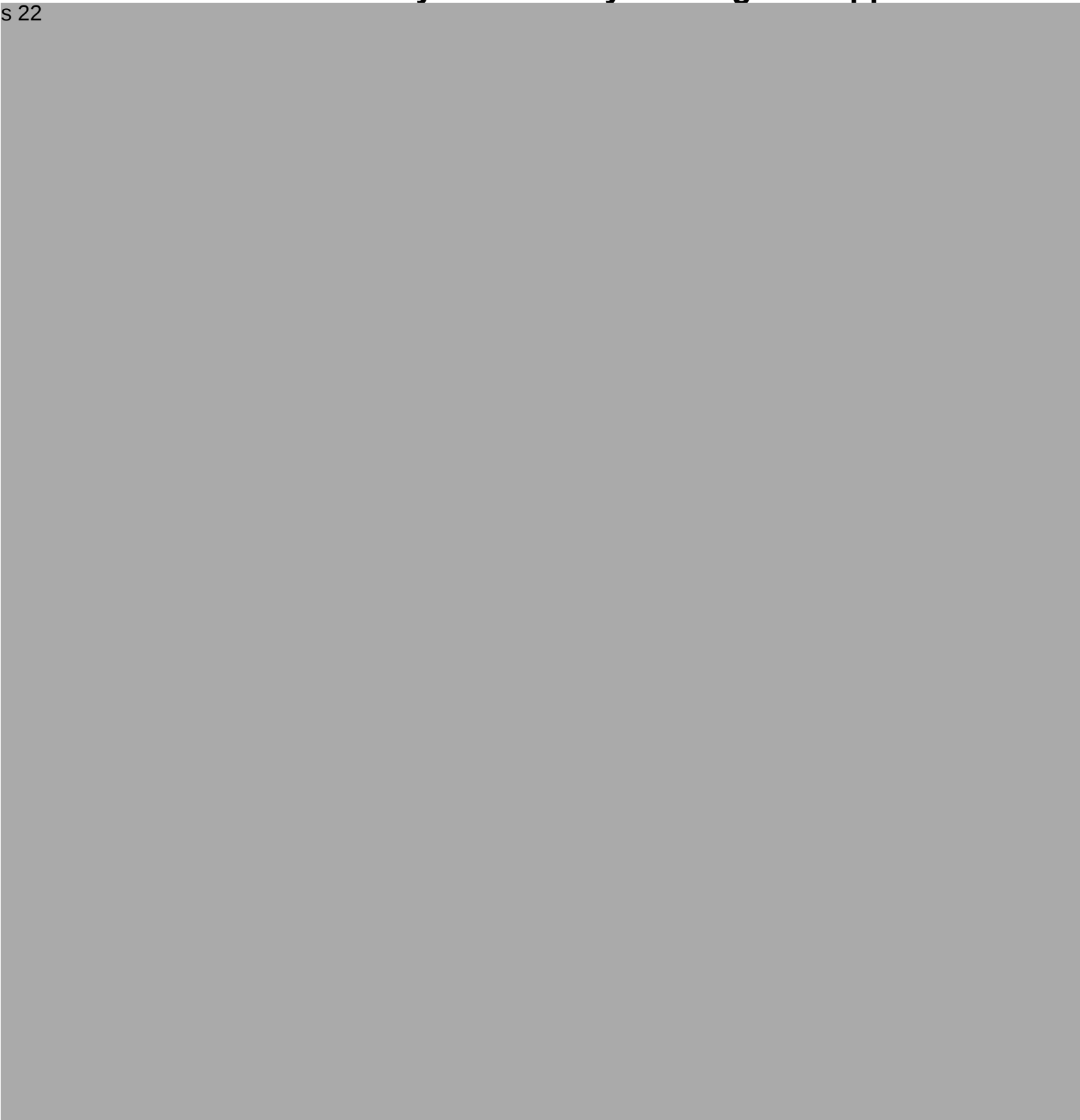
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Small Business Cyber Security and Digital Supports

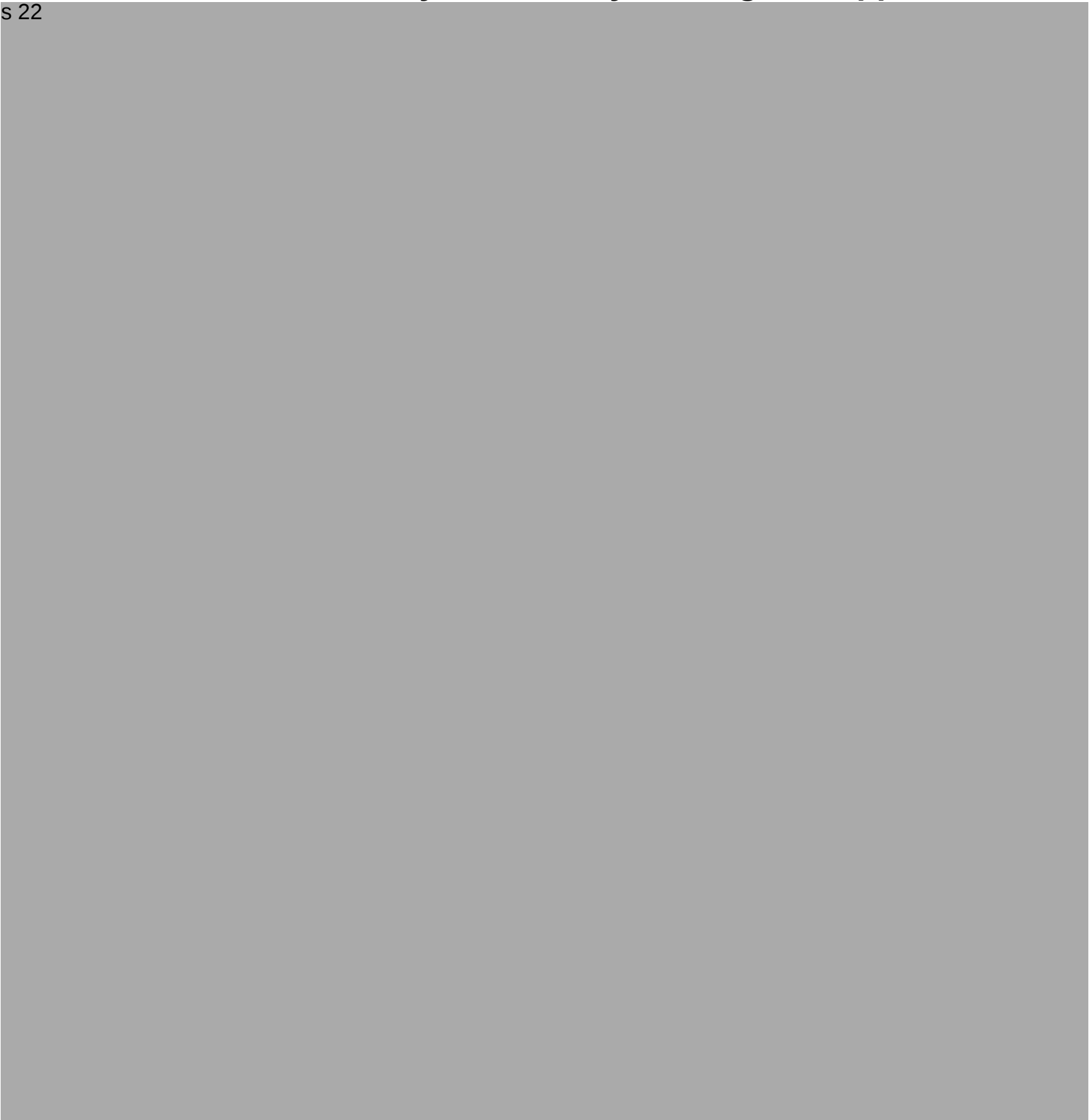
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Division responsible	Small Business Division		
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From: S 22
Sent: S 22
To: "S 22" <S 22@dfat.gov.au>
Cc: "Bourke, Kylie" <Kylie.Bourke@treasury.gov.au>; S 22
@TREASURY.GOV.AU>; S 22 @TREASURY.GOV.AU>
Subject: Government Points in relation to Ghost store' Isla & James uses Bondi tragedy to spruik products article

Hi S 22

I'm acting for S 22 while he's on leave and he mentioned before he left your catch up with him on Wednesday and discussion of "ghost store" scams e.g. '[Ghost store' Isla & James uses Bondi tragedy to spruik products](#)'.

With input from our colleagues in Markets Group we have put together a Q&A:

What is the Government doing to address 'ghost store' websites that falsely claim to be local businesses?

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- The Government also assists small businesses to recover from cyber incidents through the Small Business Cyber Resilience Service provided by IDCARE. The Service helps small businesses by:
 - Recommending specific actions, tools and guidance to improve cyber security
 - Providing practical steps to recover from a cyber incident
 - Providing case management support following an incident
 - Referring to additional support services where required
 - IDCARE delivers the Service, which commenced on 21 October 2024
 - As at 30 September 2025, the program has handled more than 1,700 engagements

Digital, Innovation and Growth Unit
Small Business Policy Branch
Small Business Division

treasury.gov.au

Langton Crescent, Parkes ACT 2600

[Twitter](#) | [LinkedIn](#) | [Facebook](#)

The Treasury acknowledges the traditional owners of country throughout Australia, and their continuing connection to land, water and community. We pay our respects to them and their cultures and to elders both past and present.

Budget Estimates 2026 - 2027

TOPIC: **DIGITAL SUPPORTS FOR SMALL BUSINESS**

WITNESS: Diane Brown / Anthony Seebach
 DS RSBLG / FAS SBD

Strategic Narrative

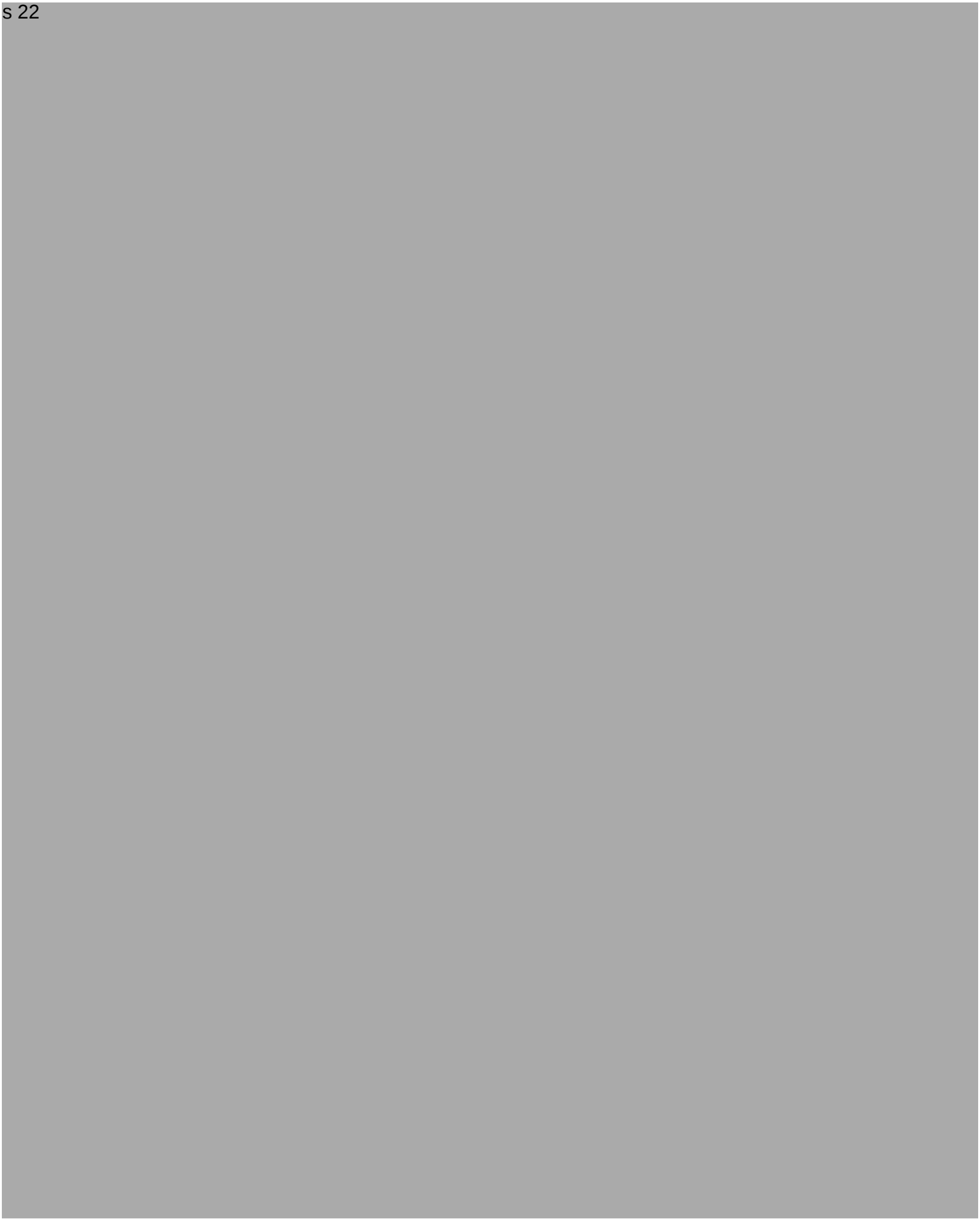
- The Government is committed to supporting small businesses to adopt and harness digital opportunities, while being cyber secure.
- Since 2023, the Government has invested more than \$80 million to help small businesses uplift their digital capabilities and cyber security through the Digital Solutions program, Cyber Wardens program, Cyber Resilience Service and the Cyber Health Check Tool.

KEY FACTS AND FIGURES

- The \$11.1 million Small Business **Cyber Resilience Service** commenced on 21 October 2024 and ceases on 31 March 2027. As at 31 March 2026, it has supported 2,857 engagements.

Talking Points

s 22



- The **\$11.1 million Small Business Cyber Resilience Service**, delivered by IDCARE, provides free, one-on-one support for small businesses to prevent and bounce back from a cyber-attack.
 - The Service, launched in October 2024, helps small businesses by recommending actions, tools and guidance to improve cyber security. It also helps small businesses with practical steps to recover from a cyber incident.
 - As at 31 March 2026, the program has supported 2,857 engagements.

SB26-000220

	Name and Role	Division/Branch/Section	Phone (w)	Phone (mob)
Cleared By	Name: Anthony Seebach Role: First Assistant Secretary	Small Business Division	6263 2400	s 22
Contact Officer	Name: s 22 Role: Director	Small Business Division/Small Business Policy Branch/Digital, Innovation and Growth Unit	s 22	s 22



Australian Government
The Treasury



Meeting Brief

MB25-000093

FOR INFORMATION – Minister Aly attendance at COSBOA roundtable – 12 June 2025

TO: Minister for Small Business, Minister for International Development, Minister for Multicultural Affairs - The Hon Dr Anne Aly MP

BACKGROUND

Australian Government small business digital and cyber programs

- The \$11.1 million **Small Business Cyber Resilience Service**, delivered by IDCARE, provides one-on-one support for small businesses to prevent and bounce back from a cyber attack.

- Key small business cyber statistics and uptake of the digital and cyber programs is at [Attachment D](#).

Clearance Officer
Kylie Bourke
Assistant Secretary
Small and Family Business Division
s 22

Contact Officer
s 22
A/g Director
Digital, Innovation and Growth Unit
Ph: s 22

CONSULTATION

Treasury: Labour Market, Environment, Industry and Infrastructure Division; Foreign Investment Division.

Department of Home Affairs.

ATTACHMENTS

D: Key statistics

ATTACHMENT D: KEY STATISTICS

Uptake of digital and cyber programs

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- **Small Business Cyber Resilience Service:** since commencing services on 21 October 2024, IDCARE has responded to more than 500 engagements (as at 31 March 2025).

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