

Australian Public Service Employee Census 2021 10 May–11 June



Highlights Report **TSY**



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RESPONSES:

1,047 of 1,155

RESPONSE RATE:

91%



EXPLORING YOUR RESULTS



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

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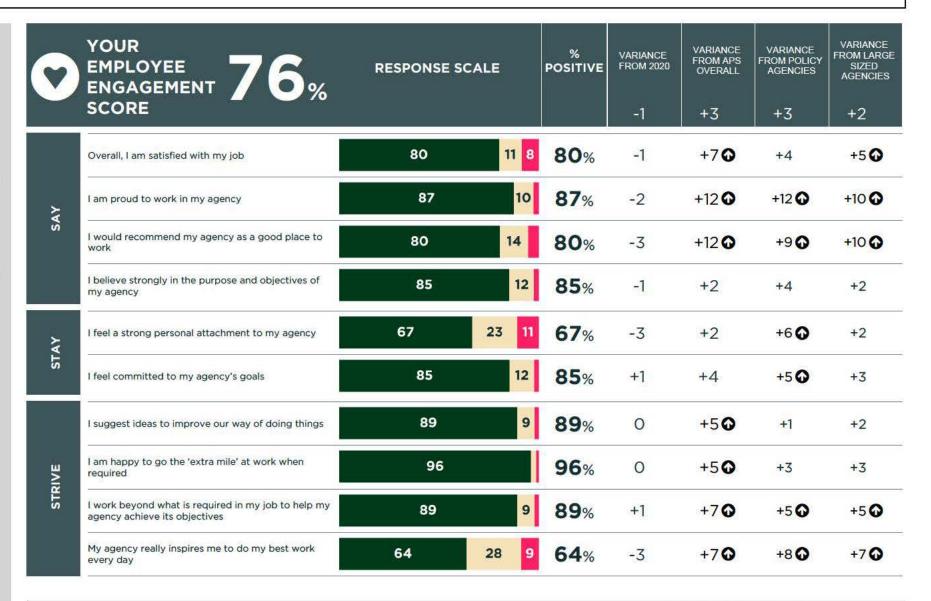


EMPLOYEE ENGAGEMENT: SAY, STAY, STRIVE



HOW ENGAGED IS YOUR TEAM?

EMPLOYEE
ENGAGEMENT SCORES
AREN'T JUST ABOUT
HOW MUCH PEOPLE
LIKE WORKING FOR
AN AGENCY. IT IS A
MEASURE OF THE
EMOTIONAL
CONNECTION AND
COMMITMENT
EMPLOYEES HAVE TO
WORKING FOR THE
AGENCY.



KEY

0

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

0

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



2021 APS employee census PAGE 03.

LEADERSHIP

IMMEDIATE SUPERVISOR	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My supervisor engages with staff on how to respond to future challenges	80 11 9	80%	-2	+1	0	0
My supervisor can deliver difficult advice whilst maintaining relationships	80 13 7	80%	-1	+1	+1	+1
My supervisor invites a range of views, including those different to their own	83 10	83%	-	+3	+1	+2
My supervisor encourages my team to regularly review and improve our work	81 13	81%	-1	+1	+1	+1
My supervisor is invested in my development	75 16 9	75 %	-1	+2	0	+1
My immediate supervisor encourages me	78 14 9	78 %	+1	+2	0	0
My supervisor ensures that my workgroup delivers on what we are responsible for	92	92%	+2	+5♠	+3	+3
My supervisor provides me with helpful feedback to improve my performance	73 16 11	73 %	-	-2	-2	-1

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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LEADERSHIP

IMMEDIATE SES MANAGER	RESPONSE SCALI	E	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My SES manager clearly articulates the direction and priorities for our area	71	19 10	71 %	-4	+4	-2	+1
My SES manager presents convincing arguments and persuades others towards an outcome	75	18	75 %	-	+15 🐼	+6 ۞	+10 🐼
My SES manager promotes cooperation within and between agencies	79	16	79 %	-1	+13 🐼	+4	+96
My SES manager encourages innovation and creativity	69	23 7	69%	-	+5 ©	-1	+3
My SES manager creates an environment that enables us to deliver our best	72	19 9	72 %	-	+10 🐼	+3	+76
My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	83	13	83%	-2	+10 🐼	+3	+6�
ALL SES	RESPONSE SCALI	≣	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
In my agency, the SES work as a team	63 24	12	63 %	+1	+10 🐼	+5♠	+96
In my agency, the SES clearly articulate the direction and priorities for our agency	65 22	2 13	65 %	-6 •	+5 0	+2	+4

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Australian Government

Australian Public Service Commission

Positive Neutral Negative

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

KEY

COMMUNICATION AND CHANGE

	RESPONSE	SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My supervisor communicates effectively	81	10 9	81%	-3	-1	-2	-1
My SES manager communicates effectively	75	16 9	75 %	-6♥	+6	-1	+2
In my agency, communication between SES and other employees is effective	57	26 17	57 %	-9♥	+6 	+2	+5 ♠
Internal communication within my agency is effective	63	24 13	63 %	-2	+5♠	+4	+5 ♠
When changes occur, the impacts are communicated well within my workgroup	68	18 14	68%	-2	+2	0	+1
Staff are consulted about change at work	41	41 18	41%	-4	-4	-3	-3
Change is managed well in my agency	44	33 23	44%	-11 👁	+1	+2	+4

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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	RESPONSE SCA	ALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My job gives me opportunities to utilise my skills	90		90%	Ο	+6 🚱	+4	+4
I have a choice in deciding how I do my work	67	26 7	67 %	0	+6 	0	-1
Where appropriate, I am able to take part in decisions that affect my job	78	14 8	78 %	-	+11 🚱	+5♠	+7
I am clear what my duties and responsibilities are	78	18	78 %	-1	-1	+1	0
I am satisfied with the recognition I receive for doing a good job	73	16 11	73 %	0	+7♠	+2	+4
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	76	13 11	76 %	-1	+11 🕥	+2	+6•
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	85	10	85%	-1	+8♠	+7 ♠	+6•
I am satisfied with the stability and security of my job	93		93%	+1	+13 🟠	+8♠	+13 🚱
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration	86	8	86%	-	+11 🐼	+9♠	+80

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



	RESPONSE SCAL	LE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
I feel a strong personal attachment to the APS	65	26 9	65 %	Ο	+2	+2	+4
I understand how my role contributes to achieving an outcome for the Australian public	91		91%	+1	+1	+2	+1
I believe strongly in the purpose and objectives of the APS	86	12	86%	-5♥	+5♠	+3	+4

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



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	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
What best describes your current workload?						
Well above capacity - too much work		20%	-3	-4	-50	-80
Slightly above capacity - lots of work to do		41%	0	0	+1	+1
At capacity - about the right amount of work to do		30%	0	+2	+4	+50
Slightly below capacity - available for more work		8%	+3	+2	+1	+2
Well below capacity - not enough work		1%	0	0	0	0

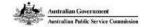
KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



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INCLUSION

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My agency supports and actively promotes an inclusive workplace culture	81 13	81%	-2	+2	0	0
My supervisor actively supports people from diverse backgrounds	79 18	79 %	-	-1	-2	-1
I receive the respect I deserve from my colleagues at work	83 14	83%	0	+2	0	+1

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



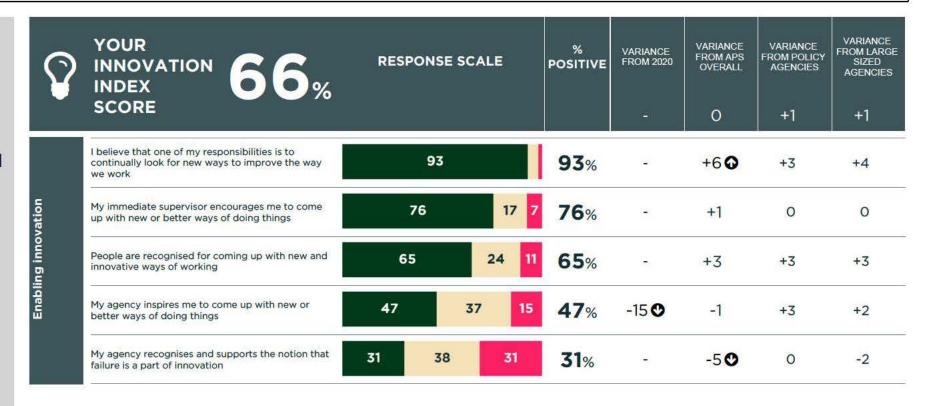
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ENABLING INNOVATION



ENABLING INNOVATION

THE INNOVATION SCORE ASSESSES BOTH WHETHER EMPLOYEES FEEL WILLING AND ABLE TO BE INNOVATIVE, AND WHETHER THEIR AGENCY HAS A CULTURE WHICH ENABLES THEM TO BE SO.



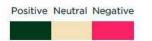
KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





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WELLBEING POLICIES AND SUPPORT



WELLBEING

THE WELLBEING SCORE PROVIDES A MEASURE OF THE PRACTICAL AND CULTURAL ELEMENTS THAT ALLOW FOR A SUSTAINABLE AND HEALTHY WORKING ENVIRONMENT.



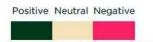
KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





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WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGI SIZED AGENCIES
How often do you find your work stressful?						
Always		4%	-	-2	-1	-2
Often		32 %	=	+4	+3	+3
Sometimes		48%	. ,, 0	0	-1	0
Rarely		14%	-8	-2	-1	-1
Never		2%	*	0	0	0
To what extent is you <mark>r</mark> work emotionally demanding?						
To a very large extent		6%	-3	-2	0	-2
To a large extent		20%	-1	-3	-1	-2
Somewhat		39%	+1	-1	-2	-1
To a small extent		26%	+4	+50	+3	+4
To a very small extent		8%	-1	+1	0	+1

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
feel burned out by my work						
Strongly agree		9%	-4	0	+1	0
Agree		28%	-3	+3	+3	+2
Neither agree nor disagree		30%	-2	-1	0	0
Disagree		26%	+50	-2	-2	-1
Strongly disagree		7%	+4	0	-1	0
n genera <mark>l, would you say that your health is:</mark>						
Excellent		14%	Þ	+3	+2	+2
Very good		37 %	#	+2	+1	+1
Good		32 %	; = 0	-3	-3	-3
Fair		14%	4	-1	О	0
Poor		3%	i=x	0	О	0

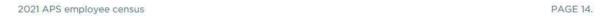
KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





PERFORMANCE

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
n the last month, please rate your workgroup's overall performance:						
Excellent		34%	-	+70	+4	+5 ⊙
Very good		54%	2	-1	0	-1
Average		10%	. # 0	-6♥	-3	-4
Below average		1%	-8	-1	0	-1
Well below average		0%		0	0	0
n the last month, please rate your agency's success in meeting its goals and objectives:						
Excellent		31%	1 5)	+160	+13 🖸	+15 🐼
Very good		56%	-	+1	-1	+1
Average		11%	, = 0	-13 🔿	-10 🔿	-12 💇
Below average		2%	2	-2	-1	-2
Well below average		0%	.Ex	-1	-1	-1

KEY

0

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

0

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



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PERFORMANCE

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My workgroup has the appropriate skills, capabilities and knowledge to perform well	84 11	84%	0	+3	+1	+2
My workgroup has the tools and resources we need to perform well	72 16 12	72 %	-1	+80	+7 	+10 🚱
The people in my workgroup use time and resources efficiently	82 13	82%	+1	+5 ♠	+3	+4
My workgroup can readily adapt to new priorities and tasks	91	91%	0	+5 ♠	+4	+5♠
The people in my workgroup cooperate to get the job done	92	92%	+1	+5 ♠	+3	+4

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



2021 APS employee census PAGE 16.

RETENTION



EMPLOYEES WHO
INDICATED THAT THEY
WANTED TO LEAVE
THEIR CURRENT
POSITION AS SOON AS
POSSIBLE OR WITHIN
THE NEXT 12 MONTHS
WERE ASKED WHAT
THEIR PLANS WERE.

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARG SIZED AGENCIES
Which of the following statements best reflects your courrent position?	urrent thoughts about working in your					
I want to leave my position as soon as possible		8%		-2	-3	-2
I want to leave my position within the next 12 months	// ·	32 %	4	+100	+50	+80
I want to stay working in my position for the next one to two years		46%	<i>1</i> 7 0	+10 🐼	+4	+6₩
I want to stay working in my position for at least the next three years		14%	<u>12</u> 8	-18 🔿	-6♥	-11 🔿
What best describes your plans involved with leaving y	our current position?	2%	-	-4	-2	-2
	our current position?	2% 40%	-	-4 -2	-2 0	-2 -1
I am planning to retire	your current position?			187	7.000	500
I am planning to retire I am pursuing another position within my agency	rour current position?	40%		-2	0	-1
I am planning to retire I am pursuing another position within my agency I am pursuing a position in another agency	your current position?	40% 31%	-	-2 +6 0	0 +1	-1 +4

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

2021 APS employee census PAGE 17.



RETENTION



EMPLOYEES WHO
WANTED TO LEAVE
WERE ASKED FOR THE
PRIMARY REASON
BEHIND THEIR DESIRE
TO LEAVE AND COULD
SELECT ONE
RESPONSE FROM A
LIST OF ITEMS.

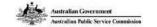
ONLY THE THREE REASONS FOR LEAVING WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
What is the primary reason behind your desire to leave your current position? (responses):	3 highest				
I want to try a different type of work or I'm seeking a career change	17%	120	23	7 2 5	1 <mark>4</mark>
I am looking to further my skills in another area	17%	#3	-		-
I wish to pursue a promotion opportunity	13%	**	-	-	:

KEY



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



2021 APS employee census PAGE 18.

UNACCEPTABLE BEHAVIOUR



EMPLOYEES WHO HAD PERCEIVED DISCRIMINATION IN THE LAST 12 MONTHS IN THE COURSE OF THEIR EMPLOYMENT WERE ASKED WHAT THE BASIS WAS FOR THE DISCRIMINATION. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

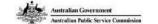
ONLY THE THREE
TYPES OF
DISCRIMINATION WITH
THE HIGHEST
PROPORTION OF
RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES,
WORK UNITS AND
WITH RESULTS FOR
THE APS OVERALL.

DISCRIMINATION	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
During the last 12 months and in the course of discrimination on the basis of your background						
Yes		10%	+1	-2	-1	-1
No		90%	-1	+2	+1	+1
Did this discrimination occur in your current as	gency?					
Yes		83%	0	-10 🔿	-7 0	-9 0
No		17%	0	+100	+7 ©	+90
Basis for the discrimination that you experienc	ed (3 highest responses):					
Gender		63%	->		-	-
Race		31%	2 7	~	225	
Age		17%	mi	-	12	b en

KEY



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



2021 APS employee census PAGE 19.

UNACCEPTABLE BEHAVIOUR



EMPLOYEES WHO PERCEIVED HARASSMENT OR **BULLYING IN THE LAST** 12 MONTHS WERE ASKED WHAT TYPE OF HARASSMENT OR BULLYING THEY EXPERIENCED. **EMPLOYEES COULD** SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE TYPES OF HARASSMENT OR **BULLYING WITH THE** HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

KEY

7% 8% 5%	0 -1 +1	-4 +6 0	-4 +5 0	-4
8%	-1	of the second		
- ASSESSMENT		+6 ⊙	±5.0	24.200.44
5%	+1		130	+50
		-1	-1	-1
.7% .3%	-	E .		· ·
57			_	
5%	9 7 8	-80	-6♥	-8♥
0%	-	+3	+2	+3
5%	*	+60	+3	+50
	3% 1% 5% 0%	3 % -	3% 1% 5%8 © 0% - +3	3%

AT LEAST 5 PERCENTAGE POINTS GREATER

THAN COMPARATOR

PAGE 20. 2021 APS employee census Australian Public Service Commission



AT LEAST 5 PERCENTAGE POINTS LESS THAN
 COMPARATOR

COMPARATOR

UNACCEPTABLE BEHAVIOUR



EMPLOYEES WHO
INDICATED THAT THEY
HAD WITNESSED
POTENTIAL CORRUPT
BEHAVIOUR WERE
ASKED TO DESCRIBE
THE BEHAVIOUR.
EMPLOYEES COULD
SELECT ONE OR MORE
RESPONSES FROM A
LIST OF ITEMS.

ONLY THE THREE
TYPES OF CORRUPT
BEHAVIOURS WITH
THE HIGHEST
PROPORTION OF
RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES
AND WITH RESULTS
FOR THE APS
OVERALL.

CORRUPTION	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARG SIZED AGENCIES
Excluding behaviour reported to you as part of your downwitnessed another APS employee in your agency engamay be serious enough to be viewed as corruption?						
Yes		1%	0	-2	-1	-2
No	*	95%	-1	+50	+3	+4
Not sure		3 %	+1	-2	-1	-1
Would prefer not to answer		1%	0	-2	-1	-1
Cronyism-preferential treatment of friends, such as appointing them to positions without proper regard to merit Acting (or failing to act) in the presence of an undisclosed conflict of interest		73% 20%	-	-	-	
appointing them to positions without proper regard to merit		Car ets	(10)		=	-
Green-lighting		20%	=x	=		
Did you report the potentially corrupt behaviour? I reported the behaviour in accordance with my agency's policies and procedures		21%	T	+2	+8 0	+5 ⊙
It was reported by someone else		0%	•	-15 ♥	-13 💇	-13 O
I did not report the behaviour		79%	,•0	+14 😡	+50	+9 0
KEY	AT LEAST 5 PERCENTAGE PO	DINTS GREATER		AT LEAST 5	PERCENTAGE POIN	TS LESS THAN

Australian Government

Australian Public Service Commission

DEMOGRAPHICS

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGI SIZED AGENCIES
How do you describe your gender?						
Man or male		48%	+1	+11 🐼	+13 🖸	+110
Woman or female		49%	-1	-10 👁	-12 🔿	-10 👁
Non-binary		0%	.=.	0	0	0
I use a different term		0%	2	0	0	0
Prefer not to say		3%	+1	0	0	0
Do you identify as an Australian Aboriginal and/or Torres Strait Isla	nder person?					
Yes		2%	0	-2	-2	-1
No		98%	0	+2	+2	+1
Do you have an ongoing disability?						
Yes		6%	+2	-3	-3	-3
No		94%	-2	+3	+3	+3

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

2021 APS employee census PAGE 22.

KEY

DEMOGRAPHICS

	RESPONSE SCALE	%	VARIANCE FROM 2020	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARG SIZED AGENCIES
Do you have carer responsibilities?						
Yes		34%	-2	-60	-60	-60
No		66%	+2	+6₩	+6₽	+60
Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, ntersex, Queer, Questioning and/or Asexual (LGBTIQA+)?						
Yes		8%	+2	+1	-1	0
No		92%	-2	-1	+1	0
n which country were you born?						
Australia		82%	-	+50	+3	+4
Other country		18%	=	-5 O	-3	-4
Do you speak a language other than English at home?						
No, English only		82%	-	+2	0	0
Yes, other	*	18%	<u> 2</u>	-2	0	0

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

0

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

2021 APS employee census PAGE 23.



TIME TO TAKE ACTION

	CELEBRATE
What things do we do well?	
THINK ABOUT HOW WE CAN BUILD ON OUR ST WHAT WE ARE GOOD AT.	RENGTHS AND LEARN FROM

Q	INVESTIGATE FURTHER WITH OUR TEAMS
	y other opportunities coming out s that we want to explore further?
HOW COULD WE IN	IVESTIGATE? THROUGH LOOKING AT THE DATA IN

MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF?

<u>~</u>	OPPORTUNITIES
Areas we need plans:	to focus on and turn into action
WHAT ARE THE KEY THI HERE BETTER?	INGS WE NEED TO IMPROVE TO MAKE WORKING



USE THIS PAGE TO START YOUR LOCAL ACTION PLANS

IDENTIFY AREAS TO CELEBRATE, OPPORTUNITIES FOR IMPROVEMENT AND AREAS WHICH YOU NEED TO INVESTIGATE FURTHER.

PRIORITISE 3 AREAS TO TAKE FORWARD

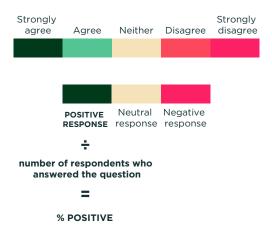
	PRIORITISE 3 AREAS FOR ACTION	TIMESCALES	OWNER	RESOURCES REQUIRED	TARGET/SUCCESS MEASURE
1					
2					
3					

Australian Government

GUIDE TO THIS REPORT

% POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.



ROUNDING

RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

	STRONGLY AGREE	AGREE	NEITHER	DISAGREE	STRONGLY DISAGREE	TOTAL
NUMBER OF RESPONSES	151	166	176	96	24	613
PERCENTAGE	24.63%	27.08%	28.71%	15.66%	3.92%	100%
ROUNDED PERCENTAGE	25%	27%	29%	16%	4%	101%
NUMBER OF POSITIVE	151 + 166 = 317					
% POSITIVE	317 ÷ 613	5 = 52%				

ANONYMITY

IT IS ENGINE'S PRACTICE NOT TO DISPLAY THE RESULTS OF GROUPS OF RESPONDENTS TO THE EXTENT WHERE THE ANONYMITY OF INDIVIDUALS MAY BE COMPROMISED. RESULTS WILL NOT BE SHOWN WHERE THERE ARE LESS THAN 10 RESPONDENTS IN A GROUP.

COMPARISONS WITH RESULTS FROM PREVIOUS YEARS

THE METHOD OF ANALYSING AND REPORTING SPECIFIC RESULTS MAY BE PERIODICALLY REVIEWED AND REVISED. SUCH IMPROVEMENTS ARE APPLIED TO CURRENT DATA AND THAT OF PREVIOUS YEARS. FOR THIS REASON THE CURRENT REPORT IS ALWAYS THE MOST ACCURATE DATA SOURCE FOR APS EMPLOYEE CENSUS RESULTS, INCLUDING COMPARISONS WITH TIME SERIES DATA.

2021 APS employee census PAGE 25.



Australian Public Service

Employee Census 2022 9 May -10 June



Highlights Report **TSY**



CONTENT						
	Page					
Exploring your results	2					
Employee Engagement: Say, Stay, Strive	3					
Leadership	4					
Communication and Change	6					
Workplace Conditions	7					
Inclusion	9					
Enabling Innovation	10					
Wellbeing Policies and Support	11					
Wellbeing	12					
Performance	14					
Retention	16					
Unacceptable Behaviour	18					
Demographics	21					
Time to Take Action	23					
Guide to this Report	24					

RESPONSES:

1,343 of 1,422

RESPONSE RATE:

94%



EXPLORING YOUR RESULTS



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

Australian Government

Australian Public Service Commission

EMPLOYEE ENGAGEMENT: SAY, STAY, STRIVE



HOW ENGAGED IS YOUR TEAM?

EMPLOYEE
ENGAGEMENT IS MORE
THAN SIMPLY JOB
SATISFACTION OR
COMMITMENT TO AN
ORGANISATION. IT IS
THE EXTENT TO
WHICH EMPLOYEES
ARE MOTIVATED,
INSPIRED AND
ENABLED TO IMPROVE
AN ORGANISATION'S
OUTCOMES.

	YOUR EMPLOYEE ENGAGEMENT	RESPONSE S	CALE	% POSITIVE	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
	INDEX SCORE				0	+4	+3	+2
	Overall, I am satisfied with my job	80	12 8	80%	0	+60	+2	+3
ځ	I am proud to work in my agency	88	10	88%	0	+120	+10 🖸	+90
SAY	I would recommend my agency as a good place to work	84	12	84%	+3	+15 🕡	+90	+90
	I believe strongly in the purpose and objectives of my agency	87	11	87%	+1	+3	+2	+1
≱	I feel a strong personal attachment to my agency	65	25 10	65%	-2	+4	+70	+3
STAY	I feel committed to my agency's goals	84	14	84%	-1	+1	+1	0
	I suggest ideas to improve our way of doing things	91	7	91%	+2	+5 ⊙	+1	+2
IVE	I am happy to go the 'extra mile' at work when required	95		95%	-1	+4	+1	+2
STRIVE	I work beyond what is required in my job to help my agency achieve its objectives	83	14	83%	-6♥	+2	+1	+1
	My agency really inspires me to do my best work every day	68	25	68%	+4	+110	+80	+70

KEY

0

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



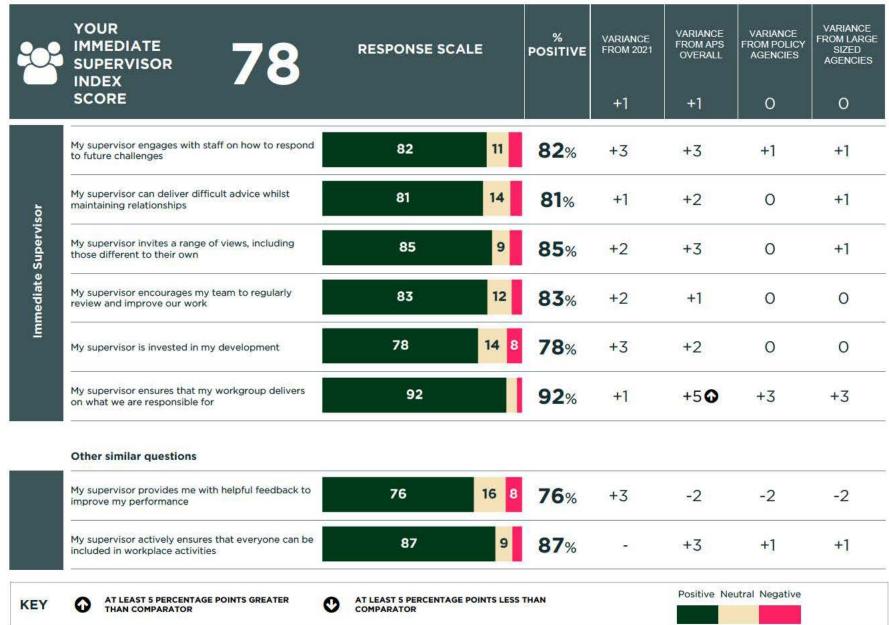
2022 APS Employee Census PAGE 03.

LEADERSHIP - IMMEDIATE SUPERVISOR



IMMEDIATE SUPERVISOR

THE IMMEDIATE SUPERVISOR SCORE ASSESSES HOW EMPLOYEES VIEW THE LEADERSHIP BEHAVIOURS OF THEIR IMMEDIATE SUPERVISOR IN LINE WITH THE APS LEADERSHIP CAPABILITY FRAMEWORK.



2022 APS Employee Census PAGE 04.



LEADERSHIP - SES MANAGER



SES MANAGER

THE SES MANAGER SCORE ASSESSES HOW EMPLOYEES VIEW THE LEADERSHIP BEHAVIOURS OF THEIR IMMEDIATE SES MANAGER IN LINE WITH THE APS LEADERSHIP CAPABILITY FRAMEWORK.

٥	YOUR SES MANAGER LEADERSHIP TO THE TOUR	RESPONSE SCA	ALE	% POSITIVE	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARG SIZED AGENCIES
	INDEX SCORE				+3	+7 ☆	+3	+4
	My SES manager clearly articulates the direction and priorities for our area	81	13	81%	+10 🐼	+120	+5 ⊙	+7 ©
	My SES manager presents convincing arguments and persuades others towards an outcome	81	15	81%	+60	+19 🚱	+90	+130
Manager	My SES manager promotes cooperation within and between agencies	83	14	83%	+4	+16 🐼	+60	+10 🐼
SES Ma	My SES manager encourages innovation and creativity	77	17	77%	+80	+120	+50	+70
	My SES manager creates an environment that enables us to deliver our best	79	14	79%	+70	+15 🐼	+6 €	+90
	My SES manager ensures that work effort contributes to the strategic direction of the agency and the APS	87	10	87%	+4	+140	+5♠	+80
	Other similar questions							
	In my agency, the SES work as a team	70	22 8	70%	+60	+16 🐼	+90	+12 🕡
All SES	In my agency, the SES clearly articulate the direction and priorities for our agency	74	18 8	74%	+90	+10 🐼	+50	+70
	In my agency, communication between SES and other employees is effective	67	22 11	67%	+10 🚳	+140	+6₩	+90
EY	AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR	AT LEAST 5 PERCENTAGE COMPARATOR	POINTS LESS	THAN		Positive Ne	utral Negative	

Australian Government
Australian Public Service Commission

2022 APS Employee Census PAGE 05.

COMMUNICATION AND CHANGE



COMMUNICATION

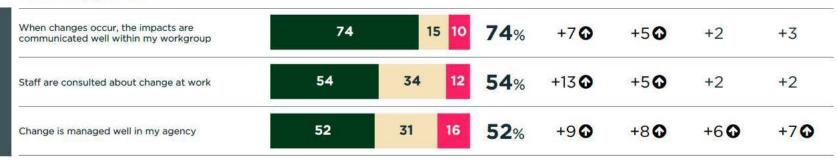
THE
COMMUNICATION
SCORE MEASURES
COMMUNICATION
AT THE INDIVIDUAL,
GROUP AND
AGENCY LEVEL.

9	YOUR COMMUNICATION 73	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL +5 ♠	VARIANCE FROM POLICY AGENCIES +2	VARIANCE FROM LARGE SIZED AGENCIES +3
				13	120	12	13
tion	My supervisor communicates effectively	82 11	82%	+1	+1	0	0
Communication	My SES manager communicates effectively	82 12	82%	+60	+120	+4	+70
Com	Internal communication within my agency is effective	70 19 10	70%	+70	+13 💿	+80	+10 🐼

CHANGE

EFFECTIVE
COMMUNICATION IS
AN IMPORTANT
PART OF ANY
CHANGE PROCESS.
NOTE THESE
QUESTIONS DO NOT
CONTRIBUTE TO
THE ABOVE INDEX
SCORE.

Other similar questions



KEY

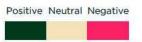
Change

0

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





2022 APS Employee Census PAGE 06.

	RESPONSE SCA	LE	% POSITIVE	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My job gives me opportunities to utilise my skills	85	8	85 %	-5♥	+6	+3	+3
I have a choice in deciding how I do my work	72	21	72 %	+5 ♠	+80	+1	+1
Where appropriate, I am able to take part in decisions that affect my job	79	13 8	79 %	0	+90	+2	+4
I am clear what my duties and responsibilities are	76	19	76 %	-2	-5♥	-3	-4
I am satisfied with the recognition I receive for doing a good job	77	13 9	77 %	+4	+10 🐼	+3	+4
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	79	11 10	79 %	+3	+19 🚱	+6 ₽	+10 🕥
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	83	10 7	83%	-2	+60	+2	+2
I am satisfied with the stability and security of my job	93		93%	0	+12 🕢	+7 0	+11 🚱
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration	83	11	83%	-3	+5 	+1	0

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

0

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



2022 APS Employee Census PAGE 07.

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
I feel a strong personal attachment to the APS	66 24 10	66%	+1	+4	+3	+4
I understand how my role contributes to achieving an outcome for the Australian public	91	91%	+1	-1	0	-1
I believe strongly in the purpose and objectives of the APS	90 9	90%	+3	+5♠	+3	+3
	RESPONSE SCALE	%	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
What best describes your current workload?						
Well above capacity – too much work		15%	-5 O	-80	-6 O	-7 •
Slightly above capacity - lots of work to do		35 %	-6♥	-5♥	-4	-5 ♥
At capacity – about the right amount of work to do		38 %	+80	+80	+80	+9♠
Slightly below capacity - available for more work		10%	+3	+4	+2	+3
Well below capacity - not enough work		2%	+1	0	0	0

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative

2022 APS Employee Census PAGE 08.



INCLUSION AND FLEXIBLE WORKING

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My agency supports and actively promotes an inclusive workplace culture	83 11	83%	+2	+5♠	+2	+2
My supervisor actively ensures that everyone can be included in workplace activities	87 9	87%	-	+3	+1	+1
I receive the respect I deserve from my colleagues at work	84 13	84%	+1	+2	0	0
	RESPONSE SCALE	%	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
Do you currently access any of the following flexible working arrangements? [Multiple Response]						
Part time		10%	0	-4	-3	-3
Flexible hours of work		19%	-4	-8 👁	-2	-6♥
Compressed work week		2%	0	-1	-1	-1
Job sharing		1%	0	0	0	0
Working away from the office/working from home		67 %	+4	+12 🐼	+7 0	+2
None of the above		23%	-4	-4	-4	+1
	EAST 5 PERCENTAGE POINTS LESS THAN PARATOR		Posit	ive Neutral Neg	gative	

Australian Government

Australian Public Service Commission

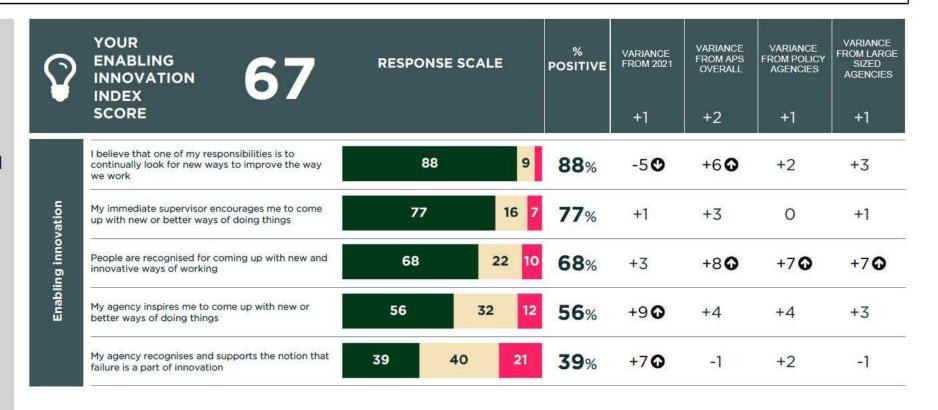
2022 APS Employee Census PAGE 09.

ENABLING INNOVATION



ENABLING INNOVATION

THE INNOVATION SCORE ASSESSES BOTH WHETHER EMPLOYEES FEEL WILLING AND ABLE TO BE INNOVATIVE, AND WHETHER THEIR AGENCY HAS A CULTURE WHICH ENABLES THEM TO BE SO.



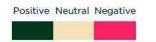
KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





2022 APS Employee Census PAGE 10.

WELLBEING POLICIES AND SUPPORT



WELLBEING

THE WELLBEING SCORE PROVIDES A MEASURE OF THE PRACTICAL AND CULTURAL ELEMENTS THAT ALLOW FOR A SUSTAINABLE AND HEALTHY WORKING ENVIRONMENT.

+	YOUR WELLBEING POLICIES AND SUPPORT INDEX	RESPONSE S	CALE	% POSITIVE	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
	SCORE				+4	+2	+1	+1
oort	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	69	21 10	69%	+3	+50	+3	+2
and support	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	65	22 13	65%	+70	+1	+1	-1
policies	My agency does a good job of promoting health and wellbeing	65	24 11	65%	+11 🐼	+2	+1	-1
Wellbeing p	I think my agency cares about my health and wellbeing	72	19 9	72%	+10 🚳	+110	+70	+70
We	I believe my immediate supervisor cares about my health and wellbeing	87	9	87%	+1	+2	-1	-1

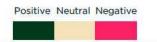
KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





2022 APS Employee Census PAGE 11.

WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
How often do you find your work stressful?						
Always		2%	-2	-2	-1	-2
Often		22%	-11 👁	-4	-3	-4
Sometimes		55%	+70	+50	+4	+4
Rarely		19%	+50	+1	0	+1
Never		2%	0	0	0	0
To what extent is your work emotionally demanding?						
To a very large extent		4%	-3	-4	-2	-3
To a large extent		17%	-4	-4	-1	-3
Somewhat		38%	0	-1	-1	-1
To a small extent		29%	+3	+60	+3	+4
To a very small extent		12%	+4	+3	+1	+2

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

0

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
feel burned out by my work						
Strongly agree		6%	-4	-2	-1	-2
Agree		23%	-5♥	-2	0	-1
Neither agree nor disagree		31%	0	-1	0	0
Disagree		33 %	+70	+3	+1	+2
Strongly disagree		9%	+2	+2	+1	+1
n general, would you say that your health is:						
Excellent		13%	-2	+3	+2	+2
Very good		35 %	-1	+1	0	0
Good		36%	+4	-2	-1	-1
Fair		13%	0	-2	0	-1
Poor		3%	-1	0	0	0

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



PERFORMANCE

	RESPONSE SCALE	%	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARG SIZED AGENCIES
n the last month, please rate your workgroup's overall performance						
Excellent		29%	-60	+1	-2	-1
Very good		56%	+2	+1	+1	+1
Average		13%	+3	-2	0	0
Below average		2%	+1	0	0	0
Well below average		0%	0	0	0	0
the last month, please rate your agency's success in meeting its goals and bjectives						
Excellent		26%	-50	+90	+70	+80
Very good		61%	+50	+60	+3	+50
Average		11%	0	-12 🛇	-90	-11 👁
Below average		2%	0	-2	-1	-1
Well below average		0%	0	-1	-1	-1

KEY

0

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

0

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



PERFORMANCE

	RESPONSE SCA	LE	% POSITIVE	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My workgroup has the appropriate skills, capabilities and knowledge to perform well	81	12	81%	-3	+1	-1	-1
My workgroup has the tools and resources we need to perform well	72	15 14	72 %	0	+10 🐼	+6 ₽	+10 🚱
The people in my workgroup use time and resources efficiently	79	13 8	79 %	-3	+1	-1	-1
My workgroup can readily adapt to new priorities and tasks	87	9	87%	-4	+3	+1	+2
The people in my workgroup cooperate to get the job done	92		92%	-1	+3	+1	+2

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



2022 APS Employee Census PAGE 15.

RETENTION



EMPLOYEES WHO
INDICATED THAT THEY
WANTED TO LEAVE
THEIR CURRENT
POSITION AS SOON AS
POSSIBLE OR WITHIN
THE NEXT 12 MONTHS
WERE ASKED WHAT
THEIR PLANS WERE.

	RESPONSE SCALE	%	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARG SIZED AGENCIES
Vhich of the following statements best reflects your cur urrent position?	rent thoughts about working in your					
I want to leave my position as soon as possible		8%	0	-1	-1	0
I want to leave my position within the next 12 months		29%	-3	+60	+1	+4
I want to stay working in my position for the next one to two years		49%	+3	+120	+50	+70
I want to stay working in my position for at least the next three years		14%	0	-16♥	-6♥	-11 🔿
What best describes your plans involved with leaving you	ur current position?	2%	0	-4	-2	-2
	ur current position?	2 %	O +1	-4 +1	-2 +2	-2 0
I am planning to retire	ur current position?		80		554	
I am planning to retire I am pursuing another position within my agency	ur current position?	41%	+1	+1	+2	0
I am planning to retire I am pursuing another position within my agency I am pursuing a position in another agency	ur current position?	41 % 31 %	+1	+1 +6 ©	+2	0 +6 0

KEY



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

2022 APS Employee Census PAGE 16.



RETENTION



EMPLOYEES WERE
ALSO ASKED FOR THE
PRIMARY REASON
BEHIND THEIR DESIRE
TO LEAVE AND COULD
SELECT ONE
RESPONSE FROM A
LIST OF ITEMS.

ONLY THE FIVE REASONS FOR LEAVING WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

	RESPONSE SCALE	%	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
What is the primary reason behind your desire to leave responses):	e your current position? (5 highest					
I wish to pursue a promotion opportunity		19%	<u>~</u> 2	a	723	9,43
I am looking to further my skills in another area		17%	- 0	-		7-
I want to try a different type of work or I'm seeking a career change		12%	=	-	-	6 =
I have achieved all I can in my current position		8%	=	*	ω.	8221
My immediate supervisor's leadership is of a poor quality		7 %	9 = 33	4:	<u> </u>	전달

KEY



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



2022 APS Employee Census PAGE 17.



EMPLOYEES WHO HAD PERCEIVED DISCRIMINATION IN THE LAST 12 MONTHS IN THE COURSE OF THEIR EMPLOYMENT WERE ASKED WHAT THE BASIS WAS FOR THE DISCRIMINATION. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE
TYPES OF
DISCRIMINATION WITH
THE HIGHEST
PROPORTION OF
RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES,
WORK UNITS AND
WITH RESULTS FOR
THE APS OVERALL.

DISCRIMINATION	RESPONSE SCALE	%	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
During the last 12 months and in the course of discrimination on the basis of your background						
Yes		7 %	-3	-3	-2	-2
No		93%	+3	+3	+2	+2
Did this discrimination occur in your current ag	ency?					
Yes		87%	+4	-4	+1	-1
No		13%	-4	+4	-1	+1
Basis for the discrimination that you experienc	ed (3 highest responses):					
Gender		40%	-	: - 2	-	3/ - 1
Race		29%	(E)	<u>-</u>		
Disability (e.g. loss of hearing or sight, incomplete u limbs, or mental health issues)	se of	21%	F	-	25	F1429

KEY



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



2022 APS Employee Census PAGE 18.



EMPLOYEES WHO
PERCEIVED
HARASSMENT OR
BULLYING IN THE LAST
12 MONTHS WERE
ASKED WHAT TYPE OF
HARASSMENT OR
BULLYING THEY
EXPERIENCED.
EMPLOYEES COULD
SELECT ONE OR MORE
RESPONSES FROM A
LIST OF ITEMS.

ONLY THE THREE
OPTIONS WITH THE
HIGHEST PROPORTION
OF RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES,
WORK UNITS AND
WITH RESULTS FOR
THE APS OVERALL.

HARASSMENT AND BULLYING	RESPONSE SCALE	%	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCI FROM LARG SIZED AGENCIE
During the last 12 months, have you been subjected workplace?	I to harassment or bullying in your current					
Yes		5%	-2	-5 O	-3	-4
No		91%	+3	+6 ⊙	+4	+4
Not sure		4%	-1	-1	0	-1
Types of harassment or bullying experienced (3 hig	hest responses):					
Interference with work tasks (e.g. withholding needed information, undermining or sabotage)		56%	<u>e</u> s	<u>(2)</u>	421	100
Verbal abuse (e.g. offensive language, derogatory remark shouting or screaming)	cs,	45%	₩)		-	-
Deliberate exclusion from work-related activities		29%	#16	(#0)	<u>,52</u> 7	o <u>r≅</u> ,
old you report the harassment or bullying?						
I reported the behaviour in accordance with my agency's policies and procedures		32 %	+70	-1	0	-2
It was reported by someone else		2%	-80	-6♥	-60	-6 0
I did not report the behaviour		66%	+1	+7 ⊙	+70	+80
KEY	AT LEAST 5 PERCENTAGE PO	INTS GREATER		AT LEAST 5	PERCENTAGE POIN	ITS LESS THAN

Australian Government

Australian Public Service Commission

2022 APS Employee Census PAGE 19.



EMPLOYEES WHO INDICATED THAT THEY HAD WITNESSED POTENTIAL CORRUPT BEHAVIOUR WERE ASKED TO DESCRIBE THE BEHAVIOUR. **EMPLOYEES COULD** SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE TYPES OF CORRUPT BEHAVIOURS WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY **BETWEEN AGENCIES** AND WITH RESULTS FOR THE APS OVERALL.

2022 APS Employee Census

CORRUPTION	ESPONSE SCALE %	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARG SIZED AGENCIES
Excluding behaviour reported to you as part of your dutie witnessed another APS employee in your agency engagin may be serious enough to be viewed as corruption?					
Yes	1%	-1	-2	-1	-2
No	97%	+2	+60	+4	+4
Not sure	2%	-1	-2	-1	-1
Would prefer not to answer	1%	0	-1	-1	-1
Types of corrupt behaviours witnessed (3 highest respons Cronyism-preferential treatment of friends, such as	980 - 25a.ce				
appointing them to positions without proper regard to merit Acting (or failing to act) in the presence of an undisclosed	90%	₩ II	-	-	-
conflict of interest	20%	. 		1557	å ∏ i
Green-lighting	10%		-	*	3
Did you report the potentially corrupt behaviour?					
I reported the behaviour in accordance with my agency's policies and procedures	30%	+90	+10 🐼	+140	+11 🐼
It was reported by someone else	10%	+10 🐼	-6♥	-7 ©	-4
I did not report the behaviour	60%	-19 💇	-4	-60	-7 0
KEY	AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR		O AT LEAST 5	PERCENTAGE POIN	ITS LESS THAN

PAGE 20. Australian Government Australian Public Service Commission

DEMOGRAPHICS

	RESPONSE SCALE	%	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGI SIZED AGENCIES
How do you describe your gender?						
Man or male		47%	-1	+90	+110	+10 0
Woman or female		51%	+2	-80	-10 🗷	-90
Non-binary		0%	0	0	0	0
I use a different term		0%	0	0	0	0
Prefer not to say		2%	0	-1	-1	-1
Do you identify as an Australian Aboriginal and/or Torre	s Strait Islander person?					
Yes		1%	-1	-2	-2	-2
No		99%	+1	+2	+2	+2
Do you have an ongoing disability?						
Yes		8%	+2	-2	-2	-2
No		92%	-2	+2	+2	+2

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

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Australian Public Service Commission

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

2022 APS Employee Census PAGE 21.

KEY

DEMOGRAPHICS

	RESPONSE SCALE	%	VARIANCE FROM 2021	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARG SIZED AGENCIES
Do you have carer responsibilities?						
Yes		35 %	+1	-7♥	-60	-7 0
No		65%	-1	+70	+6₽	+70
Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, ntersex, Queer, Questioning and/or Asexual (LGBTIQA+)?						
Yes		9%	+1	+1	-1	-1
No		91%	-1	-1	+1	+1
n which country were you born?						
Australia		80%	-2	+4	+1	+2
Other country		20%	+2	-4	-1	-2
Do you speak a language other than English at home?						
No, English only		80%	-2	0	-2	-2
Yes, other		20%	+2	0	+2	+2

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

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AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

2022 APS Employee Census PAGE 22.

KEY

TIME TO TAKE ACTION

	CELEBRATE
What things do we do well?	
THINK ABOUT HOW WE CAN BUILD ON OUR ST WHAT WE ARE GOOD AT.	RENGTHS AND LEARN FROM

Q	INVESTIGATE FURTHER WITH OUR TEAMS
	other opportunities coming out that we want to explore further?
LIOW COLUD WE INVE	STIGATES TUDOLIGH LOOKING AT THE DATA IN

MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF?

<u></u> ✓	OPPORTUNITIES
Areas we need plans:	to focus on and turn into action
WHAT ARE THE KEY THI HERE BETTER?	NGS WE NEED TO IMPROVE TO MAKE WORKING



USE THIS PAGE TO START YOUR LOCAL ACTION PLANS

IDENTIFY AREAS TO CELEBRATE, OPPORTUNITIES FOR IMPROVEMENT AND AREAS WHICH YOU NEED TO INVESTIGATE FURTHER.

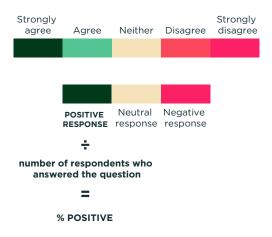
PRIORITISE 3 AREAS TO TAKE FORWARD

	PRIORITISE 3 AREAS FOR ACTION	TIMESCALES	OWNER	RESOURCES REQUIRED	TARGET/SUCCESS MEASURE
1					
2					
3					

GUIDE TO THIS REPORT

% POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.



ROUNDING

RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

	STRONGLY AGREE	AGREE	NEITHER	DISAGREE	STRONGLY DISAGREE	TOTAL		
NUMBER OF RESPONSES	151	166	176	96	24	613		
PERCENTAGE	24.63%	27.08%	28.71%	15.66%	3.92%	100%		
ROUNDED PERCENTAGE	25%	27%	29%	16%	4%	101%		
NUMBER OF POSITIVE	151 + 166 = 317							
% POSITIVE	317 ÷ 613	5 = 52%						

ANONYMITY

IT IS ENGINE'S PRACTICE NOT TO DISPLAY THE RESULTS OF GROUPS OF RESPONDENTS TO THE EXTENT WHERE THE ANONYMITY OF INDIVIDUALS MAY BE COMPROMISED. RESULTS WILL NOT BE SHOWN WHERE THERE ARE LESS THAN 10 RESPONDENTS IN A GROUP.

COMPARISONS WITH RESULTS FROM PREVIOUS YEARS

THE METHOD OF ANALYSING AND REPORTING SPECIFIC RESULTS MAY BE PERIODICALLY REVIEWED AND REVISED. SUCH IMPROVEMENTS ARE APPLIED TO CURRENT DATA AND THAT OF PREVIOUS YEARS. FOR THIS REASON THE CURRENT REPORT IS ALWAYS THE MOST ACCURATE DATA SOURCE FOR APS EMPLOYEE CENSUS RESULTS, INCLUDING COMPARISONS WITH TIME SERIES DATA.

2022 APS Employee Census PAGE 24.



Highlights Report **TSY**



CONTENT	
	Page
Exploring your results	2
Employee Engagement: Say, Stay, Strive	3
Leadership	4
Communication and Change	6
Workplace Conditions	7
Inclusion	9
Enabling Innovation	10
Wellbeing Policies and Support	11
Wellbeing	12
Performance	14
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Unacceptable Behaviour	18
Demographics	21
Agency Position	22
Suggested Questions to Focus On	24
Agency Specific Questions	25
Time to Take Action	27
Guide to this Report	28

RESPONSES:

1,342 of 1,502

RESPONSE RATE:

89%

EXPLORING YOUR RESULTS



Take time to understand your report. Consider your response rate to determine how representative your results are of the views of your colleagues.



Most questions in this report have information about the proportion of colleagues responding positively, neutrally or negatively.



Identify the areas where you are performing well. These will tend to be high results which are notably above any comparative results. Celebrate these results.



Identify areas that need improvement. These will be the lower results, and/or those which are scoring notably below your comparators.



Generally a difference of -/+ 5 percentage points is worthy of attention, but the size of the group is important. Changes in small groups can be unreliable.

2023 APS Employee Census PAGE 02.



EMPLOYEE ENGAGEMENT: SAY, STAY, STRIVE



HOW ENGAGED IS YOUR TEAM?

EMPLOYEE
ENGAGEMENT IS MORE
THAN SIMPLY JOB
SATISFACTION OR
COMMITMENT TO AN
ORGANISATION. IT IS
THE EXTENT TO
WHICH EMPLOYEES
ARE MOTIVATED,
INSPIRED AND
ENABLED TO IMPROVE
AN ORGANISATION'S
OUTCOMES.

0	YOUR EMPLOYEE FINGAGEMENT	RESPONSE S	CALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
	INDEX SCORE				-1	+4	+2	+2
	Overall, I am satisfied with my job	80	10 9	80%	0	+7 ⊙	+3	+4
>	I am proud to work in my agency	85	13	85%	-3	+10 🐼	+60	+60
SAY	I would recommend my agency as a good place to work	81	14	81%	-3	+13 🕡	+60	+70
	I believe strongly in the purpose and objectives of my agency	86	13	86%	-1	+1	0	-1
STAY	I feel a strong personal attachment to my agency	62	26 12	62%	-3	+2	+3	0
ST	I feel committed to my agency's goals	84	14	84%	0	+1	0	-1
	I suggest ideas to improve our way of doing things	91	8	91%	0	+50	+1	+2
STRIVE	I am happy to go the 'extra mile' at work when required	95		95%	0	+50	+2	+3
STR	I work beyond what is required in my job to help my agency achieve its objectives	84	12	84%	+1	+4	+3	+3
	My agency really inspires me to do my best work every day	66	25 9	66%	-2	+90	+70	+60

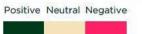
KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





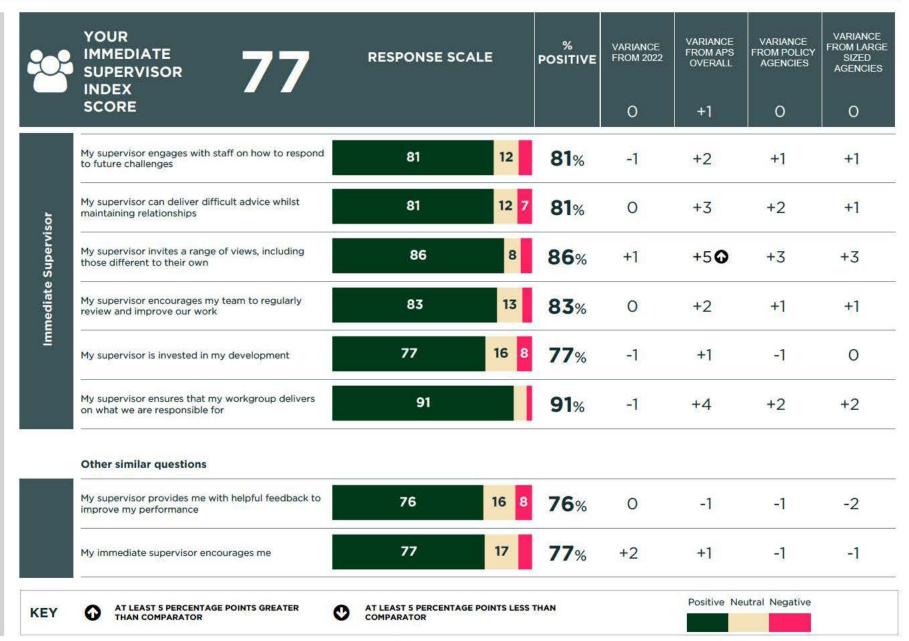
2023 APS Employee Census PAGE 03.

LEADERSHIP - IMMEDIATE SUPERVISOR



IMMEDIATE SUPERVISOR

THE IMMEDIATE SUPERVISOR SCORE ASSESSES HOW EMPLOYEES VIEW THE LEADERSHIP BEHAVIOURS OF THEIR IMMEDIATE SUPERVISOR IN LINE WITH THE APS LEADERSHIP CAPABILITY FRAMEWORK.



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LEADERSHIP - SES MANAGER



SES MANAGER

THE SES MANAGER SCORE ASSESSES HOW EMPLOYEES VIEW THE LEADERSHIP BEHAVIOURS OF THEIR IMMEDIATE SES MANAGER IN LINE WITH THE APS LEADERSHIP CAPABILITY FRAMEWORK.

manager clearly articulates the direction rities for our area manager presents convincing arguments suades others towards an outcome manager promotes cooperation within and agencies manager encourages innovation and y manager creates an environment that us to deliver our best manager ensures that work effort	78 78 84 75 76	14 8 17 13 18 16 7	78% 84% 75%	-1 -3 -4 +1 -2	+7 • +10 • +16 • +11 • +13 • • • • • • • • • • • • • • • • • • •	+3 +5• +7• +8• +5•	+4 +6 +10 +11 +7
manager presents convincing arguments suades others towards an outcome manager promotes cooperation within and agencies manager encourages innovation and y manager creates an environment that us to deliver our best manager ensures that work effort	78 84 75	17 13 18	78% 84% 75%	-4 +1 -2	+16 •• +18 •• +11 ••	+7 ○ +8 ○ +5 ○	+10 (+11 (+7 (
manager promotes cooperation within and a agencies manager encourages innovation and y manager creates an environment that us to deliver our best manager ensures that work effort	84 75	13 18	84% 75%	+1	+18 • +11 •	+8 ○ +5 ○	+110
manager encourages innovation and y manager creates an environment that us to deliver our best manager ensures that work effort	75	18	75%	-2	+11 🐼	+5 ⊙	+7(
manager creates an environment that us to deliver our best	20 percha		D00 9922002				
us to deliver our best manager ensures that work effort	76	16 7	76%	-3	+130	160	
manager ensures that work effort			the seemony		150	+60	+8
tes to the strategic direction of the agency APS	86	10	86%	-1	+13 🚳	+60	+80
imilar questions							
ency, the SES work as a team	68	23 9	68%	-2	+15 🐼	+80	+11 (
	72	18 10	72%	-1	+90	+4	+6
	65	22 13	65%	-2	+120	+5₩	+8
	77	18	77 %	9 = 0	+110	+60	+7
	gency, the SES work as a team gency, the SES clearly articulate the mand priorities for our agency gency, communication between SES and apployees is effective manager routinely promotes the use of data lence to deliver outcomes	pency, the SES clearly articulate the n and priorities for our agency pency, communication between SES and nployees is effective manager routinely promotes the use of data	pency, the SES clearly articulate the n and priorities for our agency pency, communication between SES and noloyees is effective manager routinely promotes the use of data	pency, the SES clearly articulate the n and priorities for our agency pency, communication between SES and noloyees is effective 18 10 72% 18 10 72% 18 10 72% 18 77%	plency, the SES clearly articulate the n and priorities for our agency The sency, communication between SES and apployees is effective The sency of the second se	plency, the SES clearly articulate the n and priorities for our agency The sency, communication between SES and apployees is effective The sency, communication between SES and apployees is effective The sency, communication between SES and apployees is effective The sency, communication between SES and apployees is effective The sency, communication between SES and apployees is effective The sency, communication between SES and apployees is effective The sency, communication between SES and apployees is effective The sency, communication between SES and apployees is effective The sency, communication between SES and apployees is effective The sency, communication between SES and apployees is effective The sency, communication between SES and apployees is effective The sency, communication between SES and apployees is effective The sency, communication between SES and apployees is effective The sency, communication between SES and apployees is effective The sency, communication between SES and apployees is effective The sency, communication between SES and apployees is effective The sency, communication between SES and apployees is effective The sency, communication between SES and apployees is effective.	plency, the SES clearly articulate the n and priorities for our agency 18 10 72% -1 +9



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COMMUNICATION AND CHANGE



COMMUNICATION

THE
COMMUNICATION
SCORE MEASURES
COMMUNICATION
AT THE INDIVIDUAL,
GROUP AND
AGENCY LEVEL.

9	YOUR COMMUNICATION 72 INDEX SCORE	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL +4	VARIANCE FROM POLICY AGENCIES +2	VARIANCE FROM LARGE SIZED AGENCIES +2
ion	My supervisor communicates effectively	82 10 8	82%	0	+1	+1	+1
Communication	My SES manager communicates effectively	81 11 8	81%	-1	+13 🐼	+7 ©	+80
Сош	Internal communication within my agency is effective	68 20 13	68%	-3	+110	+70	+90

CHANGE

EFFECTIVE
COMMUNICATION IS
AN IMPORTANT
PART OF ANY
CHANGE PROCESS.
NOTE THESE
QUESTIONS DO NOT
CONTRIBUTE TO
THE ABOVE INDEX
SCORE.

Other similar questions

When changes occur, the impacts are communicated well within my workgroup	71	18 12	71%	-4	+3	+2	+2
Staff are consulted about change at work	52	36 12	52%	-2	+3	O	+1
Change is managed well in my agency	50	31 19	50%	-2	+70	+50	+70

KEY

0

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



2023 APS Employee Census PAGE 06.

WORKPLACE CONDITIONS

	RESPONSE SCA	ALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My job gives me opportunities to utilise my skills	84	9	84%	-1	+5 0	+2	+3
I have a choice in deciding how I do my work	72	22	72 %	0	+80	+1	+1
Where appropriate, I am able to take part in decisions that affect my job	78	13 9	78 %	-1	+9 0	+2	+4
I am clear what my duties and responsibilities are	78	18	78 %	+2	-2	0	-2
I am satisfied with the recognition I receive for doing a good job	75	15 11	75 %	-2	+80	+2	+3
I am fairly remunerated (e.g. salary, superannuation) for the work that I do	75	13 12	75 %	-4	+240	+80	+14 🚱
I am satisfied with my non-monetary employment conditions (e.g. leave, flexible work arrangements, other benefits)	84	9	84%	+2	+11 🐼	+4	+5•
I am satisfied with the stability and security of my job	92		92%	0	+10 🐼	+6 ₽	+10 🕥
I am confident that if I requested a flexible work arrangement, my request would be given reasonable consideration	87		87%	+4	+9 0	+3	+3

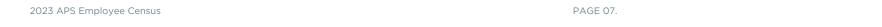
KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

0

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative





WORKPLACE CONDITIONS

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
I feel a strong personal attachment to the APS	64 25 11	64%	-2	+3	+2	+2
I understand how my role contributes to achieving an outcome for the Australian public	92	92%	0	-1	0	-1
I believe strongly in the purpose and objectives of the APS	88 11	88%	-2	+3	+1	+2
	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
What best describes your current workload?						
Well above capacity - too much work		19%	+4	-5♥	-6♥	-5♥
Slightly above capacity - lots of work to do		39 %	+3	-1	-1	-2
At capacity - about the right amount of work to do		33 %	-5♥	+4	+5♠	+4
Slightly below capacity - available for more work		8%	-2	+2	+1	+2
Well below capacity - not enough work		2%	0	0	0	0

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative

2023 APS Employee Census PAGE 08.



INCLUSION AND FLEXIBLE WORKING

	RESPONSE SCALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My agency supports and actively promotes an inclusive workplace culture	81 13	81%	-3	+1	-2	-2
My supervisor actively ensures that everyone can be included in workplace activities	86 9	86%	-1	+3	+2	+2
I receive the respect I deserve from my colleagues at work	83 13	83%	0	+2	0	+1
	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
Do you currently access any of the following flexible working arrangements? [Multiple Response]						
Part time		11%	+1	-2	-2	-2
Flexible hours of work		18%	0	-10 O	-4	-8 🛡
Compressed work week		4%	+2	0	0	0
Job sharing		0%	0	0	0	0
Working away from the office/working from home		65 %	-2	+80	+2	-2
None of the above		24%	+1	-2	0	+3
	EAST 5 PERCENTAGE POINTS LESS THAN PARATOR		Posit	ive Neutral Neg	gative	

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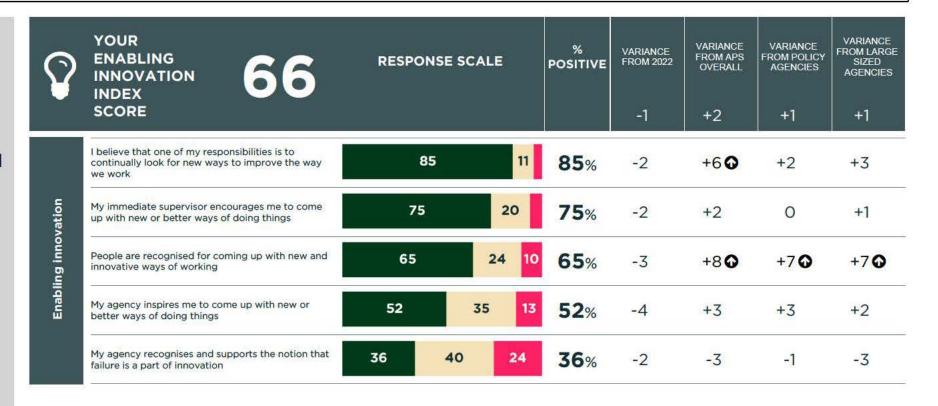


ENABLING INNOVATION



ENABLING INNOVATION

THE INNOVATION SCORE ASSESSES BOTH WHETHER EMPLOYEES FEEL WILLING AND ABLE TO BE INNOVATIVE, AND WHETHER THEIR AGENCY HAS A CULTURE WHICH ENABLES THEM TO BE SO.



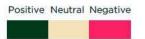
KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





2023 APS Employee Census PAGE 10.

WELLBEING POLICIES AND SUPPORT



WELLBEING

THE WELLBEING SCORE PROVIDES A MEASURE OF THE PRACTICAL AND CULTURAL ELEMENTS THAT ALLOW FOR A SUSTAINABLE AND HEALTHY WORKING ENVIRONMENT.

+	YOUR WELLBEING POLICIES AND SUPPORT INDEX	RESPONSE S	CALE	P	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
	SCORE					0	+2	+1	+1
ort	I am satisfied with the policies/practices in place to help me manage my health and wellbeing	67	23	10	67%	-2	+3	+3	+2
and support	My agency does a good job of communicating what it can offer me in terms of health and wellbeing	64	24	12	64%	-1	+2	+2	0
policies a	My agency does a good job of promoting health and wellbeing	64	24	12	64%	-1	+1	+2	0
Wellbeing p	I think my agency cares about my health and wellbeing	70	19	11	70%	-3	+90	+60	+50
Wel	I believe my immediate supervisor cares about my health and wellbeing	90		8	90%	+2	+4	+2	+2

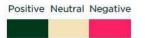
KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR





2023 APS Employee Census PAGE 11.

WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
How often do you find your work stressful?						
Always		3%	+1	-2	-1	-1
Often		25%	+3	-1	-2	-1
Sometimes		53%	-2	+4	+3	+3
Rarely		18%	-1	0	0	0
Never		1%	0	0	0	0
To what extent is your work emotionally demanding?						
To a very large extent		5%	+2	-3	-1	-2
To a large extent		17 %	0	-4	-3	-4
Somewhat		39%	+1	+1	+1	+1
To a small extent		28%	-2	+4	+2	+3
To a very small extent		11%	-1	+2	+1	+1

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

0

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

2023 APS Employee Census PAGE 12.

WELLBEING

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
feel burned out by my work						
Strongly agree		6%	+1	-2	-2	-2
Agree		25%	+3	+1	+1	+1
Neither agree nor disagree		31%	0	-1	0	0
Disagree		32 %	-1	+3	+1	+1
Strongly disagree		6%	-2	0	-1	-1
n general, would you say that your health is:						
Excellent		12%	-1	+2	+2	+2
Very good		36%	0	+2	+1	+1
Good		36%	0	-2	-1	-1
Fair		13%	0	-2	-2	-2
Poor		3%	0	0	0	0

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

2023 APS Employee Census PAGE 13.



PERFORMANCE

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARG SIZED AGENCIES
n the last month, please rate your workgroup's overall performance						
Excellent		33%	+4	+50	+2	+3
Very good		54%	-3	-1	-1	-1
Average		12%	-1	-3	-1	-1
Below average		1%	0	-1	0	0
Well below average		0%	0	0	0	0
the last month, please rate your agency's success in meeting its goals and pjectives						
Excellent		29%	+3	+130	+10 🕡	+12 🕡
Very good		56%	-5♥	+3	-2	0
Average		13%	+2	-12 🗷	-6♥	-90
Below average		1%	-1	-3	-1	-2
Well below average		1%	0	-1	0	-1

KEY

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AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

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AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

2023 APS Employee Census PAGE 14.



PERFORMANCE

	RESPONSE SC	ALE	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
My workgroup has the appropriate skills, capabilities and knowledge to perform well	80	10 10	80%	-1	+2	0	O
My workgroup has the tools and resources we need to perform well	68	16 16	68%	-4	+9 0	+9♠	+10 🚱
The people in my workgroup use time and resources efficiently	78	13 9	78 %	0	+2	+1	+1
My workgroup can readily adapt to new priorities and tasks	87	9	87%	-1	+4	+2	+2
The people in my workgroup cooperate to get the job done	91		91%	-1	+3	+1	+1

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



2023 APS Employee Census PAGE 15.

RETENTION



EMPLOYEES WHO
INDICATED THAT THEY
WANTED TO LEAVE
THEIR CURRENT
POSITION AS SOON AS
POSSIBLE OR WITHIN
THE NEXT 12 MONTHS
WERE ASKED WHAT
THEIR PLANS WERE.

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARG SIZED AGENCIES
Vhich of the following statements best reflects your urrent position?	current thoughts about working in your					
I want to leave my position as soon as possible		10%	+2	0	+1	+1
I want to leave my position within the next 12 months		34%	+4	+90	+50	+70
I want to stay working in my position for the next one to two years		43%	-60	+50	+1	+2
I want to stay working in my position for at least the next		14%	-1	-150	-60	-11 🔿
		14%	-1	-150	-00	
What best describes your plans involved with leaving	your current position?	1%	0	-4	-2	-2
What best describes your plans involved with leaving	your current position?	- W				
What best describes your plans involved with leaving	your current position?	1%	0	-4	-2	-2
Vhat best describes your plans involved with leaving I am planning to retire I am pursuing another position within my agency	your current position?	1% 41%	0	-4 0	-2 0	-2 -1
Vhat best describes your plans involved with leaving I am planning to retire I am pursuing another position within my agency I am pursuing a position in another agency	your current position?	1% 41% 30%	0 0 -1	-4 0 +3	-2 0 +1	-2 -1 +3

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

2023 APS Employee Census PAGE 16.



RETENTION



EMPLOYEES WERE
ALSO ASKED FOR THE
PRIMARY REASON
BEHIND THEIR DESIRE
TO LEAVE AND COULD
SELECT ONE
RESPONSE FROM A
LIST OF ITEMS.

ONLY THE FIVE REASONS FOR LEAVING WITH THE HIGHEST PROPORTION OF RESPONSES ARE PRESENTED HERE. THESE MAY VARY BETWEEN AGENCIES, WORK UNITS AND WITH RESULTS FOR THE APS OVERALL.

	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGI SIZED AGENCIES
What is the primary reason behind your desire to responses):	leave your current position? (5 highest					
I am looking to further my skills in another area		18%	-3	s = 3	<u>u</u>	-
I wish to pursue a promotion opportunity		17%	₩)		-	5 — 6
I want to try a different type of work or I'm seeking a c change	career	12%	-		1 1	l .
There are a lack of future career opportunities in my a	gency	8%	===	-	(42)	9 <u>14</u>
I have achieved all I can in my current position		7%	2	4:	5 — 5	3 <u>2</u> 1

KEY



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



2023 APS Employee Census PAGE 17.



EMPLOYEES WHO HAD PERCEIVED DISCRIMINATION IN THE LAST 12 MONTHS IN THE COURSE OF THEIR EMPLOYMENT WERE ASKED WHAT THE BASIS WAS FOR THE DISCRIMINATION. EMPLOYEES COULD SELECT ONE OR MORE RESPONSES FROM A LIST OF ITEMS.

ONLY THE THREE
TYPES OF
DISCRIMINATION WITH
THE HIGHEST
PROPORTION OF
RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES,
WORK UNITS AND
WITH RESULTS FOR
THE APS OVERALL.

DISCRIMINATION	RESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGI SIZED AGENCIES
During the last 12 months and in the course discrimination on the basis of your backgro	of your employment, have you experienced und or a personal characteristic?					
Yes		9%	+2	-2	-1	-1
No		91%	-2	+2	+1	+1
old this discrimination occur in your current	agency?					
Yes		91%	+4	0	+2	+1
No		9%	-4	0	-2	-1
Basis for the discrimination that you experie	enced (3 highest responses):					
	· ·					
Gender		43%		2 11 2	-	3.00
Gender	<u>.</u>	43% 22%	-	-	-	=

KEY



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR



2023 APS Employee Census PAGE 18.



EMPLOYEES WHO
PERCEIVED
HARASSMENT OR
BULLYING IN THE LAST
12 MONTHS WERE
ASKED WHAT TYPE OF
HARASSMENT OR
BULLYING THEY
EXPERIENCED.
EMPLOYEES COULD
SELECT ONE OR MORE
RESPONSES FROM A
LIST OF ITEMS.

ONLY THE THREE
OPTIONS WITH THE
HIGHEST PROPORTION
OF RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES,
WORK UNITS AND
WITH RESULTS FOR
THE APS OVERALL.

-3 +		-2 +2 -1	-2 +2 -1
-3 +	·3 ·	+2	+2
12-64		ALIBAK	1000
-	-1	-1	-1
F			2
	-	-	721
<u></u>	-		
		(1 .00)	2 — 2
76	J. 55-9	3,7=2	NETS
+3 -	+1 -	+2	0
+6 ⊙	0	0	0
-10 O	-1	-2	0
+	-6 0	·6 0 0	·6 0 0 0

Australian Government

Australian Public Service Commission

2023 APS Employee Census PAGE 19.



EMPLOYEES WHO
INDICATED THAT THEY
HAD WITNESSED
POTENTIAL CORRUPT
BEHAVIOUR WERE
ASKED TO DESCRIBE
THE BEHAVIOUR.
EMPLOYEES COULD
SELECT ONE OR MORE
RESPONSES FROM A
LIST OF ITEMS.

ONLY THE THREE
TYPES OF CORRUPT
BEHAVIOURS WITH
THE HIGHEST
PROPORTION OF
RESPONSES ARE
PRESENTED HERE.
THESE MAY VARY
BETWEEN AGENCIES
AND WITH RESULTS
FOR THE APS
OVERALL.

CORRUPTION	ESPONSE SCALE	%	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARG SIZED AGENCIES
Excluding behaviour reported to you as part of your duti- witnessed another APS employee in your agency engagin may be serious enough to be viewed as corruption?						
Yes		1%	0	-2	-1	-2
No		95%	-1	+50	+3	+3
Not sure		3%	+1	-1	-1	-1
Would prefer not to answer		1%	0	-1	-1	-1
Types of corrupt behaviours witnessed (3 highest respon	Section 201	4				
Cronyism-preferential treatment of friends, such as appointing them to positions without proper regard to merit		58%	-:	1=5	-	9 =
Fraud, forgery or embezzlement		33 %		 5	-	N es
Nepotism-preferential treatment of family members, such as appointing them to positions without proper regard to merit		8%	Ħ	æ		15
Did you report the potentially corrupt behaviour?						
I reported the behaviour in accordance with my agency's policies and procedures	·	27%	-3	+7 ©	+100	+80
It was reported by someone else		9%	-1	-7♥	-60	-6♥
I did not report the behaviour		64%	+4	0	-3	-2
KEY	AT LEAST 5 PERCENTAGE POINTS THAN COMPARATOR	GREATER	(AT LEAST 5	PERCENTAGE POIN	TS LESS THAN



2023 APS Employee Census PAGE 20.

DEMOGRAPHICS

How do you describe your gender?	Responses
Man or male	46%
Woman or female	49%
Non-binary Non-binary	1%
I use a different term	0%
Prefer not to say	3%

Do you identify as an Australian Aboriginal and/or Torres Strait Islander person?	Responses
Yes	2%
No	98%

Do you have an ongoing disability?	Responses
Yes	9%
No	91%

Do you have carer responsibilities?	Responses
Yes	35%
No	65%

Do you identify as Lesbian, Gay, Bisexual, Transgender and/or gender diverse, Intersex, Queer, Questioning and/or Asexual (LGBTIQA+)?	Responses
Yes	9%
No	91%

How would you describe your cultural background? [Multiple Response]	Responses
Australian (excluding Australian Aboriginal and/or Torres Strait Islander)	72%
Australian Aboriginal and/or Torres Strait Islander	2%
New Zealander (excluding Maori)	1%
Maori, Melanesian, Papuan, Micronesian, and Polynesian	1%
Anglo-European	15%
North-West European (excluding Anglo-European)	4%
Southern and Eastern European	6%
South-East Asian	9%
North-East Asian	6%
Southern and Central Asian	4%
North American	0%
South and Central American and Caribbean Islander	1%
North African and Middle Eastern	1%
Sub-Saharan African	1%

Do you consider yourself to be neurodivergent?	Responses
Yes	6%
No	84%
Not sure	9%

2023 APS Employee Census PAGE 21.



AGENCY POSITION



AGENCY POSITION

THESE GRAPHS DISPLAY THE OVERALL INDEX SCORE OF EACH AGENCY FOR THE EMPLOYEE ENGAGEMENT, LEADERSHIP - IMMEDIATE SUPERVISOR, LEADERSHIP - SES MANAGER, COMMUNICATION. **ENABLING INNOVATION** AND WELLBEING POLICIES AND SUPPORT INDICES. THESE ARE TO ASSIST YOU TO SEE WHERE YOUR AGENCY SITS IN COMPARISON TO THE OVERALL APS INDEX SCORE AND THE SCORES OF OTHER AGENCIES.

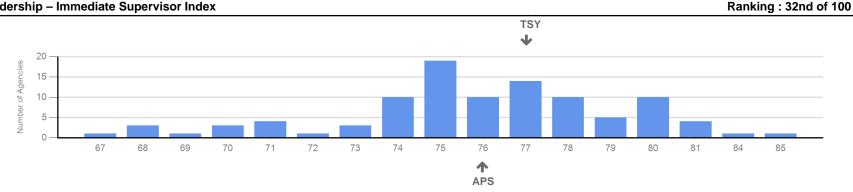
ALONG THE LINE (Y-AXIS) ARE THE INDEX SCORES. THE HEIGHT OF THE BAR (X-AXIS) IS HOW MANY AGENCIES HAVE THAT INDEX SCORE.

PLEASE NOTE, THE Y-AXIS **VALUES ARE NOT** CONSECUTIVE AS ONLY INDEX SCORES RECEIVED BY AN AGENCY ARE REPRESENTED.

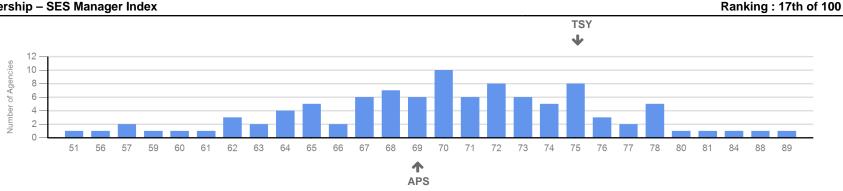
Employee Engagement Index Ranking: 28th of 100



Leadership - Immediate Supervisor Index



Leadership – SES Manager Index





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AGENCY POSITION



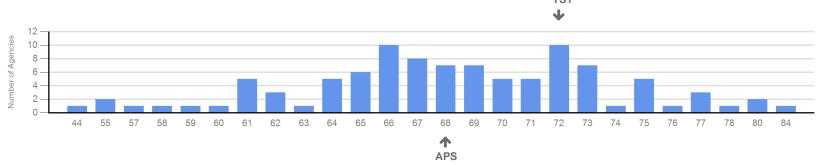
AGENCY POSITION

THESE GRAPHS DISPLAY THE OVERALL INDEX SCORE OF EACH AGENCY FOR THE EMPLOYEE ENGAGEMENT, LEADERSHIP - IMMEDIATE SUPERVISOR, LEADERSHIP - SES MANAGER, COMMUNICATION. **ENABLING INNOVATION** AND WELLBEING POLICIES AND SUPPORT INDICES. THESE ARE TO ASSIST YOU TO SEE WHERE YOUR AGENCY SITS IN COMPARISON TO THE OVERALL APS INDEX SCORE AND THE SCORES OF OTHER AGENCIES.

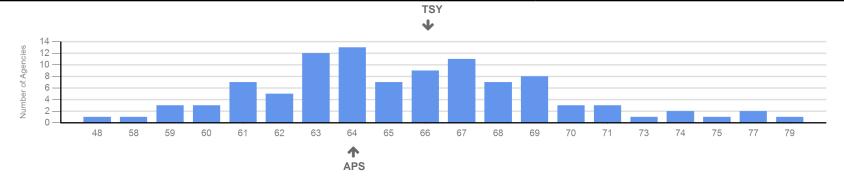
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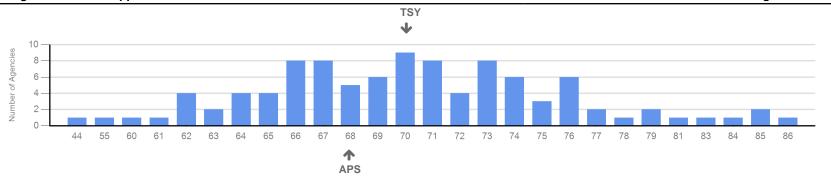




Enabling Innovation Index Ranking: 43rd of 100



Wellbeing Policies and Support Index Ranking: 48th of 100





2023 APS Employee Census PAGE 23.

SUGGESTED QUESTIONS TO FOCUS ON

4	0	
	1	
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WHAT TO FOCUS ON?

THROUGH DRIVER ANALYSIS, THESE KEY QUESTIONS HAVE BEEN IDENTIFIED AS BEING IMPORTANT TO EMPLOYEES IN YOUR AGENCY AND ASSOCIATED WITH EMPLOYEE ENGAGEMENT.

THEY ARE NOT NECESSARILY THE QUESTIONS WITH THE LOWEST SCORES.

SOME WILL BE AREAS TO IMPROVE UPON AND SOME WILL BE AREAS TO MAINTAIN.

DEVELOP ACTIONS AND ACTIVITIES TO IMPROVE UPON THESE, WHERE POSSIBLE, TO DRIVE HIGHER LEVELS OF PERFORMANCE.

	T 5 PERCENTAGE POINTS R THAN COMPARATOR AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR	% POSITIVE	VARIANCE FROM 2022	VARIANCE FROM APS OVERALL	VARIANCE FROM POLICY AGENCIES	VARIANCE FROM LARGE SIZED AGENCIES
.1	Internal communication within my agency is effective	68%	-3	+110	+7 0	+90
.2	My agency supports and actively promotes an inclusive workplace culture	81%	-3	+1	-2	-2
.3	Where appropriate, I am able to take part in decisions that affect my job	78 %	-1	+90	+2	+4
.4	My agency inspires me to come up with new o better ways of doing things	52 %	-4	+3	+3	+2
.5	Change is managed well in my agency	50%	-2	+70	+5 0	+70
.6	In my agency, communication between SES ar other employees is effective	65%	-2	+120	+5 0	+80

Australian Government
Australian Public Service Commission

TSY SPECIFIC QUESTIONS

	RESPONSE	SCALE	% POSITIVE	VARIANCE FROM 2022
The Treasury communicates organisational matters and decisions openly and transparently to staff	68	21 10	68%	0
The Treasury listens to and works well with external stakeholders when developing policies and programs	65	30	65%	-3
I believe that my manager would support me to work more flexibly (e.g. from home, part-time, in a job share arrangement, or any other arrangement supported by Treasury's Flexible Work Policy)	83	10 7	83%	+2
The Treasury encourages and supports staff to be agile and challenge traditional thinking	58	28 14	58%	-3
The Treasury actively encourages a pro-integrity culture through fostering a culture which values, acknowledges and champions doing the right thing	77	20	77 %	-
Compared to 12 months ago, I feel my levels of stress have increased	31 31	38	31 %	-7 ©
My SES manager gives their time to identify and develop talented people	54	31 15	54 %	0
I feel safe to seek help and share mental health and other wellbeing concerns in the workplace	59	26 15	59 %	0
I see a future career for myself at the Treasury	65	22 13	65%	-
The Treasury is inclusive towards staff who identify as LGBTQI+	80	18	80%	-1

KEY

AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR

AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative

2023 APS Employee Census PAGE 25.



TSY SPECIFIC QUESTIONS

	RESPONSE S	SCALE	% POSITIVE	VARIANCE FROM 2022
The Treasury actively addresses barriers to the recruitment, retention and progression of women	59	31 10	59 %	-7 ©
The Treasury is inclusive towards Aboriginal and Torres Strait Islander staff	60	35	60%	-3
The Treasury is inclusive towards staff with disability	57	36	57 %	-3
The Treasury is inclusive towards staff from culturally and linguistically diverse backgrounds	67	27	67 %	-3
The Treasury's focus on security is appropriate and proportionate to its operating environment	83	11	83%	+1

KEY



AT LEAST 5 PERCENTAGE POINTS GREATER THAN COMPARATOR



AT LEAST 5 PERCENTAGE POINTS LESS THAN COMPARATOR

Positive Neutral Negative



2023 APS Employee Census PAGE 26.

TIME TO TAKE ACTION

CELEBRATE
RENGTHS AND LEARN FROM

Q	INVESTIGATE FURTHER WITH OUR TEAMS	
Are there any other opportunities coming out of the results that we want to explore further?		
	/ESTIGATE? THROUGH LOOKING AT THE DATA IN	

MORE DETAIL OR THROUGH DISCUSSIONS WITH STAFF?

<u>~</u>	OPPORTUNITIES
Areas we need plans:	to focus on and turn into action
WHAT ARE THE KEY THI HERE BETTER?	NGS WE NEED TO IMPROVE TO MAKE WORKING



USE THIS PAGE TO START YOUR LOCAL ACTION PLANS

IDENTIFY AREAS TO CELEBRATE, OPPORTUNITIES FOR IMPROVEMENT AND AREAS WHICH YOU NEED TO INVESTIGATE FURTHER.

PRIORITISE 3 AREAS TO TAKE FORWARD

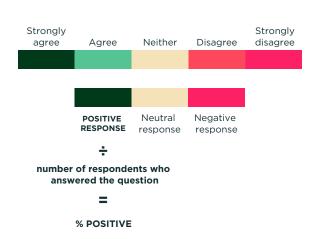
	PRIORITISE 3 AREAS FOR ACTION	TIMESCALES	OWNER	RESOURCES REQUIRED	TARGET/SUCCESS MEASURE
1					
2					
3					



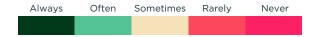
GUIDE TO THIS REPORT

% POSITIVE

WHERE RESULTS ARE SHOWN AS POSITIVE PERCENTAGES (% POSITIVE), THESE ARE CALCULATED BY ADDING TOGETHER POSITIVE RESPONSES ("STRONGLY AGREE" + "AGREE" OR "ALWAYS" + "OFTEN") AND DIVIDING BY THE NUMBER OF RESPONDENTS WHO ANSWERED THE QUESTION.



FOR 5 POINT SCALE QUESTIONS NOT ASKED ON THE AGREE TO DISAGREE SCALE THE SAME RULES APPLY, THE GREEN PERCENT REPRESENTS A **POSITIVE RESPONSE** (UNLESS THE QUESTION IS NEGATIVELY WORDED).



ROUNDING

RESULTS ARE PRESENTED AS WHOLE NUMBERS FOR EASE OF READING, WITH ROUNDING PERFORMED AT THE LAST STAGE OF CALCULATION FOR MAXIMUM ACCURACY. VALUES FROM X.00 TO X.49 ARE ROUNDED DOWN AND VALUES FROM X.50 TO X.99 ARE ROUNDED UP. THEREFORE IN SOME INSTANCES, RESULTS MAY NOT TOTAL 100%.

	STRONGLY AGREE	AGREE	NEITHER	DISAGREE	STRONGLY DISAGREE	TOTAL	
NUMBER OF RESPONSES	151	166	176	96	24	613	
PERCENTAGE	24.63%	27.08%	28.71%	15.66%	3.92%	100%	
ROUNDED PERCENTAGE	25%	27%	29%	16%	4%	101%	
NUMBER OF POSITIVE	151 + 166 = 317						
% POSITIVE	317 ÷ 613 = 52%						

ANONYMITY

IT IS BEST PRACTICE NOT TO
DISPLAY THE RESULTS OF GROUPS
OF RESPONDENTS TO THE EXTENT
WHERE THE ANONYMITY OF
INDIVIDUALS MAY BE
COMPROMISED. RESULTS WILL NOT
BE SHOWN WHERE THERE ARE LESS
THAN 10 RESPONDENTS IN A GROUP.

COMPARISONS WITH RESULTS FROM PREVIOUS YEARS

THE METHOD OF ANALYSING AND REPORTING SPECIFIC RESULTS MAY BE PERIODICALLY REVIEWED AND REVISED. SUCH IMPROVEMENTS ARE APPLIED TO CURRENT DATA AND THAT OF PREVIOUS YEARS. FOR THIS REASON THE CURRENT REPORT IS ALWAYS THE MOST ACCURATE DATA SOURCE FOR APS EMPLOYEE CENSUS RESULTS, INCLUDING COMPARISONS WITH TIME SERIES DATA.

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