

s 22

From: PTRS Support
Sent: Wednesday, 20 March 2024 5:36 PM
To: s 22
Subject: Publication of a payment times report [SEC=OFFICIAL]#OFF



Payment Times Reporting Scheme

Dear s 22

Publication of payment times report PTR00056162

The payment times report for

Entity: TIKTOK AUSTRALIA PTY LTD
ABN: 15637464638
ACN: 637464638

for the reporting period ended 31/12/2023 given under section 12 of the *Payment Times Reporting Act 2020* (the Act) on 15/03/2024, has been registered under section 18 of the Act and will be published on the Payment Times Reports Register.

While we screen payment times reports for information not suitable for publication, we do not undertake compliance reviews prior to registration. Consequently, this report may be subject to a compliance review after publication.

More information on the Payment Times Reporting Scheme is available at paymenttimes.gov.au.

Yours sincerely

s 22

A/g Director - Operations
Delegate of the Payment Times Reporting Regulator

From: PTRS Support
Sent: Tuesday, 27 February 2024 3:07 PM
To: TIKTOK AUSTRALIA PTY LTD
Subject: Payment times reporting: Guidance for reports due 31 March 2024#OFF



Payment Times Reporting Scheme

Good morning

The reporting window to make a payment times report is now open for reporting entities with a reporting period end 31 December 2023.

As 31 March falls on a weekend and 1 April is a public holiday, reports submitted by 2 April 2024 will be considered to be on time.

Please remember these key points when preparing a payment times report for this reporting period.

Revised guidance

The Regulator published revised guidance on 11 December 2023; the changes apply to reporting periods ending after 11 December 2023.

These include:

- changes to **reporting credit card transactions**. For more information, read [Information sheet 8: Reporting credit card transactions](#).
- changes to the process and timeframes for **correcting the Small Business Identification (SBI) Tool**. For more information, read the revised [Information sheet 6: Small Business Identification \(SBI\) Tool](#).

The Regulator encourages entities to run the SBI Tool early in the reporting window to identify if corrections are needed.

Check the nominated contact details are correct

In the portal, entities must provide a nominated contact (first name, last name and email address). A group mailbox can be used for the email address.

The Regulator uses this email address to contact the entity about submitted reports and communicate information and updates relating to the Scheme.

Please check the nominated contact field in the portal is up to date; this can be found through the 'Manage profile' tab in the portal.

Requests to update the portal

Entities should submit requests to update the portal **before 20 March 2024**. These can be made through the [Regulator's website](#).

- **Changes to group structures:** Reporting entities can submit a [request to link registered entities](#) in the portal for group reporting.
- **Changes to entity names:** If the entity name in the portal does not match the Australian Business Register, reporting entities can [request entity name be amended in the portal](#).

The Regulator **cannot guarantee** that change requests submitted after **20 March 2024** will be actioned prior to the reporting deadline of 2 April 2024.

Thank you for your ongoing support for the [Payment Times Reporting Scheme](#).

Kind regards
Payment Times Reporting Regulator
The Treasury, Langton Crescent
Parkes ACT 2600
paymenttimes.gov.au

Disclaimer

This information is provided as general guidance only and should not be considered as legal advice or relied on as such.

Independent legal or professional advice should be obtained regarding the specific circumstances you have raised and the obligations under the Payment Times Reporting Act 2020.

From: PTRS Support
Sent: Wednesday, 31 January 2024 7:02 PM
To: TIKTOK AUSTRALIA PTY LTD
Subject: Payment Times Reporting Regulator's Update | January 2024#OFF



Payment Times Reporting Scheme

Good afternoon

Re: Regulator's Update – January 2024

The January 2024 edition of the [Regulator's Update](#) is now available on the Payment Times Reporting Regulator's website.

The Regulator publishes this update in January and July each year; it's one of our main communications channels with information on developments in the Payment Times Reporting Scheme, insights into the payment practices of reporting entities and other updates on Regulator activities.

Some highlights from the January edition:

- The average payment term to small businesses is now 35.4 days, a 5 per cent reduction since the start of the scheme in January 2021.
- 67.2 per cent of invoices are reported as being paid within 30 days, a 3 per cent increase over the same period.
- Almost 50,000 reports have been given since the scheme commenced.
- The Regulator is taking steps to support the Government's commitment to ensure small business are paid on time - supporting an overhaul of the scheme and new research and outreach initiatives.
- The Regulator's next stakeholder liaison forum is set for the end of February.

Payment Times Reports Register updated on 31 January 2024

The Regulator's Update coincides with another release of reports to the Payment Times Reports Register (the register).

There are now almost 50,000 reports on the register, from more than 11,000 registered reporting entities. The updated register file and interactive register dashboard are available on the [Payment Times Reports Register website](#).

Save the date: Regulator's liaison forum 28 February 2024

The Payment Times Reporting Scheme Liaison Forum is an opportunity to provide feedback and ask questions directly with the Regulator's leadership team.

Previous attendees will receive a meeting invitation in the coming weeks, if you have not attended before and would like to join our mailing list ahead of the forum, please email us at support@paymenttimes.gov.au.

Updated guidance

In December, the Regulator updated guidance material on the website to reflect two new efficiency improvements

in the administration of the Payment Times Reporting Scheme. The changes are to the reporting of credit card transactions and how requests for corrections to the Small Business Identification Tool can be made.

Reporting entities with a reporting period end date after 11 December 2023 may use these new arrangements when preparing their reports. For most entities, these changes will apply to their reports covering the reporting period ending 31 December 2023. More information is available on the [Regulator's website](#).

Thank you for your continued support of the Payment Times Reporting Scheme.

Kind regards

Payment Times Reporting Regulator
The Treasury, Langton Crescent, Parkes ACT 2600
paymenttimes.gov.au

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From: PTRS Support
Sent: Tuesday, 12 December 2023 8:54 PM
To: TIKTOK AUSTRALIA PTY LTD
Subject: Payment times reporting: Updated guidance on credit cards and corrections to the SBI Tool#OFF



Payment Times Reporting Scheme

Good afternoon

I am writing to advise our guidance material has been updated to reflect two new improvements in the administration of the Payment Times Reporting Scheme. The changes are to the reporting of credit card transactions and how requests for corrections to the Small Business Identification Tool can be made.

These improvements aim to reduce regulatory burden and are the first initiatives taken under the [Government's response](#) to the Statutory Review of the *Payment Times Reporting Act 2020*. The Hon Julie Collins MP, Minister for Small Business released the response on 5 December 2023.

Date of effect

Reporting entities with a reporting period end date after 11 December 2023 may use the revised guidance materials when preparing reports. For many entities, these changes will apply to reports covering the reporting period ending 31 December 2023.

1. Changes to reporting credit card transactions

Credit card transactions may be excluded from payment times reports using two approaches:

- Transactions under A\$100 (incl. GST)
- Reliance on an internal credit card policy that prohibits use of a credit card under a trade credit arrangement

Full details are in the new [Information sheet 8: Reporting credit card transactions](#).

2. Revised process for correcting the Small Business Identification (SBI) Tool

Reporting entities may request a correction of the SBI Tool by:

- asking their supplier to contact the Regulator to update its classification. The supplier will need to provide its registered business name, ABN and a statement confirming the contact person is authorised to request the update on behalf of the entity, or
- providing documentary evidence (payment records or a statutory declaration) that the entity paid invoices for A\$10 million or more to the small business supplier in a single income year.

The Government's response commits the Regulator to updating the SBI Tool within 28 calendar days of evidence being provided.

More information is available in the updated [Information sheet 6: Small Business Identification \(SBI\) Tool](#).

What's next?

The Government agreed to all Review recommendations and these guidance updates are interim steps that can be implemented through policy and guidance changes.

The Regulator will provide information to stakeholders on the consultation process for any legislative amendments in due course.

All reporting obligations remain and the Regulator is continuing to monitor and enforce compliance with the *Payment Times Reporting Act 2020*.

Kind regards

Payment Times Reporting Regulator
The Treasury
Langton Crescent, Parkes ACT 2600
paymenttimes.gov.au

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*Independent legal or professional advice should be obtained regarding the specific circumstances you have raised and the obligations under the *Payment Times Reporting Act 2020*.*

From: PTRS Support
Sent: Friday, 17 November 2023 6:22 PM
To: TIKTOK AUSTRALIA PTY LTD
Subject: Payment times register release#OFF



Payment Times Reporting Scheme

Good afternoon

Payment Times Reports Register – release of new reporting information

The [Payment Times Reports Register](#) has been updated to include payment times information for the reporting period ending 30 June 2023. There are now over 46,000 reports on the Register from more than 10,000 reporting entities.

Payment times reports are published as submitted by reporting entities. In some cases after screening, the Payment Times Reporting Regulator may remove information from a report that is not in the public interest before publishing updates to the Register.

Using the Register

You can access the updated Register data file and interactive dashboard on the [Payment Times Reports Register website](#).

The fastest way to find payment information about a business is to use the dashboard to search by their Australian Business Number (ABN) or Australian Company Number (ACN). The dashboard shows payment information for a searched business. Users can select more than one business to compare payment information.

You may download the Register data file at no charge and use it for analysis.

What's next?

The next Regulator's Update is planned for late January 2024 and will include analysis and insights into payment practices.

Thank you for your continued support of the [Payment Times Reporting Scheme](#).

Kind regards

Payment Times Reporting Regulator
The Treasury, Langton Crescent, Parkes ACT 2600
paymenttimes.gov.au

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s 22

From: Scams Policy
Sent: Wednesday, 6 December 2023 3:19 PM
To: Scams Policy; s 22

[Redacted content]

tiktok.com';

@tiktok.com';

@tiktok.com';

Cc: s 22; s 22; s 22; s 22; loan Isobel; s 22

Subject: RE: Scams Code Framework - Stakeholder Engagement Session [SEC=OFFICIAL]

OFFICIAL

Dear Stakeholder

Thank you for attending today's session on the Scams Code Framework.

Please find slides shared during the session attached.

We look forward to continuing to engage with you as part of the consultation process.

Kind Regards,

Scams Policy

OFFICIAL

-----Original Appointment-----

From: s 22 On Behalf Of Scams Policy

Sent: Thursday, 30 November 2023 3:22 PM

To: Scams Policy; s 22

[Redacted content]

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Subject: Scams Code Framework - Stakeholder Engagement Session [SEC=OFFICIAL]

When: Wednesday, 6 December 2023 1:30 PM-3:00 PM (UTC+10:00) Canberra, Melbourne, Sydney.

Where: Microsoft Teams Meeting

Dear Stakeholder

Please find the agenda for the Scams Code Framework stakeholder engagement session attached.

We look forward to meeting with you on Wednesday.

Kind Regards,

Scams Policy

Dear Stakeholder

Today the Assistant Treasurer and Minister for Communications released a [consultation paper](#) on a proposed 'Scams Code Framework', with submissions closing on 29 January 2024. The proposed Framework would introduce obligations for banks, digital communications platforms, and telecommunications providers to address scams.

Treasury and the Department of Infrastructure, Transport, Regional Development, Communications and the Arts (DITRDCA) invite you to attend an initial consultation session on Wednesday 6 December 2023 (1:30pm to 3:00pm AEDT), where we will provide an overview of the proposed Scams Code Framework outlined in the consultation paper, and an overview of the consultation process.

This session will also provide you an opportunity to ask any questions about the Government's proposal or next steps.

The session will be held online. An agenda will be provided shortly.

We anticipate some further consultation sessions being held in mid-January 2024 to enable more detailed discussion and feedback, including a cross-industry session focused on the overarching framework. Information on these sessions will be provided shortly.

You are welcome to forward this invite on to others in your organisation or your members that may be interested in attending.

We look forward to meeting with you and please contact us in the meantime if you have any questions.

Kind regards,

Scams Policy

Microsoft Teams meeting

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

s 22



Scams Code Framework – Initial Consultation Session
 Wednesday 6 December: 1:30-3:00pm
 Agenda

The purpose of this session is for Treasury and the Department of Infrastructure, Transport, Regional Development, Communications and the Arts (DITRDCA) to provide an overview of the key features of the proposed Scams Code Framework, as outlined in the recently released consultation paper, outline additional information on the consultation process, and provide an opportunity to ask any questions in relation to the Government’s proposal or next steps.

Each agenda item will be followed by an opportunity to ask questions or raise early feedback. We anticipate some further consultation sessions being held in mid-January 2024 to enable more detailed discussion and feedback.

Agenda (total 90 minutes)
1. Welcome and introduction <ul style="list-style-type: none"> • Introduction • Purpose of meeting • Overview of consultation process and timing
2. Overview of proposed Framework and objectives <ul style="list-style-type: none"> • Guiding principles and key features • Principles-based obligations
3. Sector-specific codes and standards <ul style="list-style-type: none"> • Telecommunications sector code • Digital communication platform sector code • Banking sector code
4. Approach to oversight, enforcement, and non-compliance <ul style="list-style-type: none"> • Multi-regulator model • Enforcement and non-compliance
5. Final questions and closing remarks <ul style="list-style-type: none"> • Next steps and timing



Australian Government
The Treasury

FOI 3581 -
Document 11b

Scams – mandatory industry codes

Initial consultation session

6 December 2023

Treasury and DITRDCA

Agenda

- Welcome and introduction
- Overview of the proposed Framework and objectives
- Sector-specific codes and standards
- Approach to oversight, enforcement, and non-compliance
- Final questions and closing remarks

Consultation process and timing

- Public consultation – 30 Nov 2023 to 29 Jan 2024
 - Consultation paper - submissions
 - Consumer Survey
 - Sector-specific roundtables
- Engagement with industry stakeholders – Ongoing
 - Bilateral meetings with individual organisations or industry bodies as needed
 - Existing touch points with industry – DITRDCA with telecommunications and digital communications platforms, and Treasury with banks
- Engagement with regulators and other Government departments – Ongoing

Proposed scams code Framework

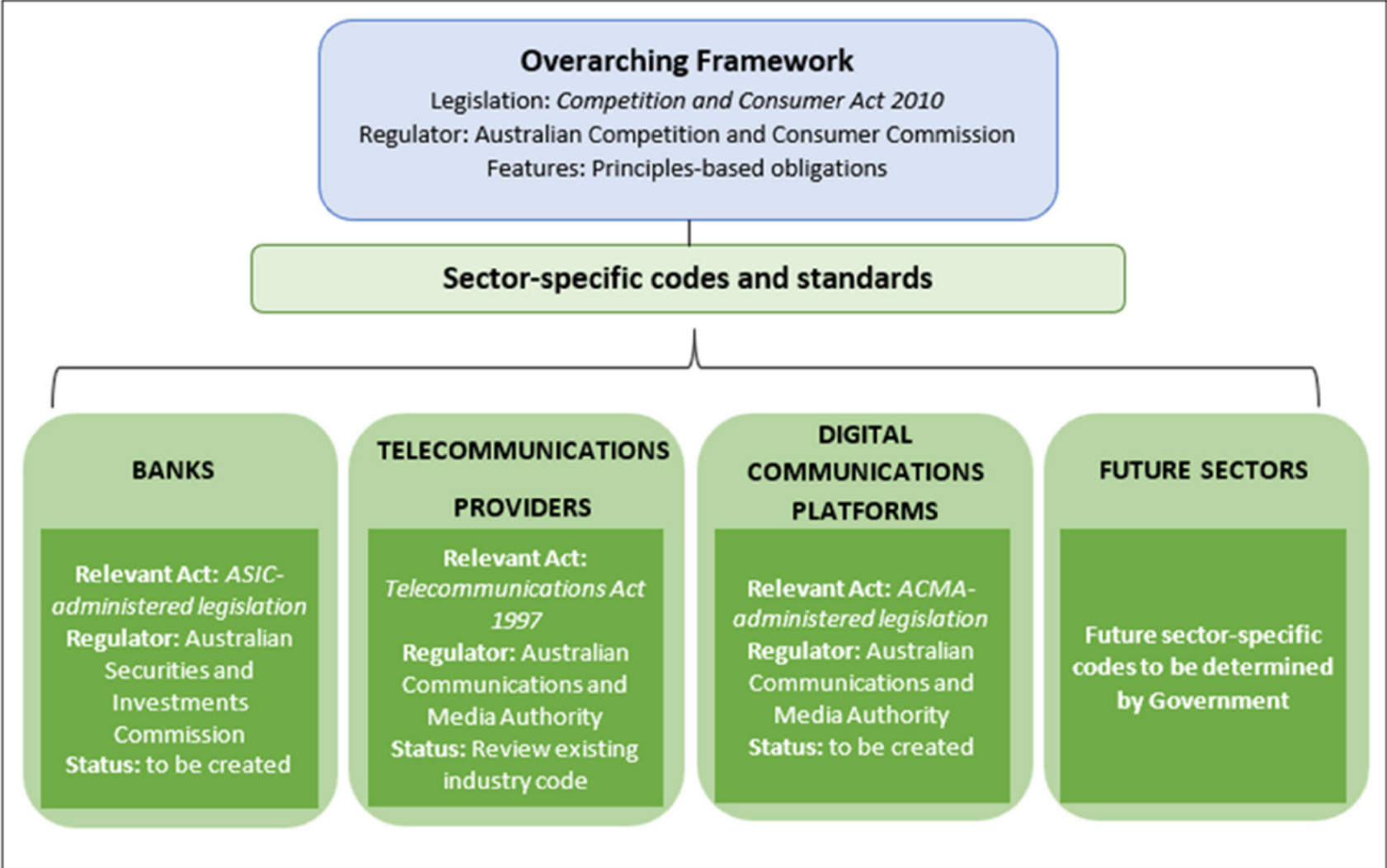
Objectives

- To set clear roles and responsibilities for the Government, regulators and private sector in combatting scams
- To introduce measures that will consistently lift the bar in acting against scams across the ecosystem and make Australia a harder target for scam activity, reducing scam losses and impacts.

Key principles

- A whole-of-ecosystem approach to address scams
- Flexible and responsive
- Complements and leverages existing interrelated regimes, systems and initiatives

Proposed scams code framework



Principles-based obligations

Objectives and characteristics

- Set minimum consistent obligations that apply to any type of business in the ecosystem to take a proactive approach to combatting scams
- Include obligations on prevention, detection, disruption, response and reporting
- Flexible enough to account for the differing nature and sizes of regulated businesses
- Flexible and adaptable to account for future developments in the scam ecosystem

Key issues to explore through consultation

- Alignment with the Framework's objectives and principles. Do they achieve the desired outcome?
- Being set at the right level, level of specificity required and whether other obligations need to be included
- Interactions with or impact on businesses objectives or mandates
- Changes that businesses need to make to meet the obligations, how much would they cost and how to minimise burden on businesses

Sector-specific codes

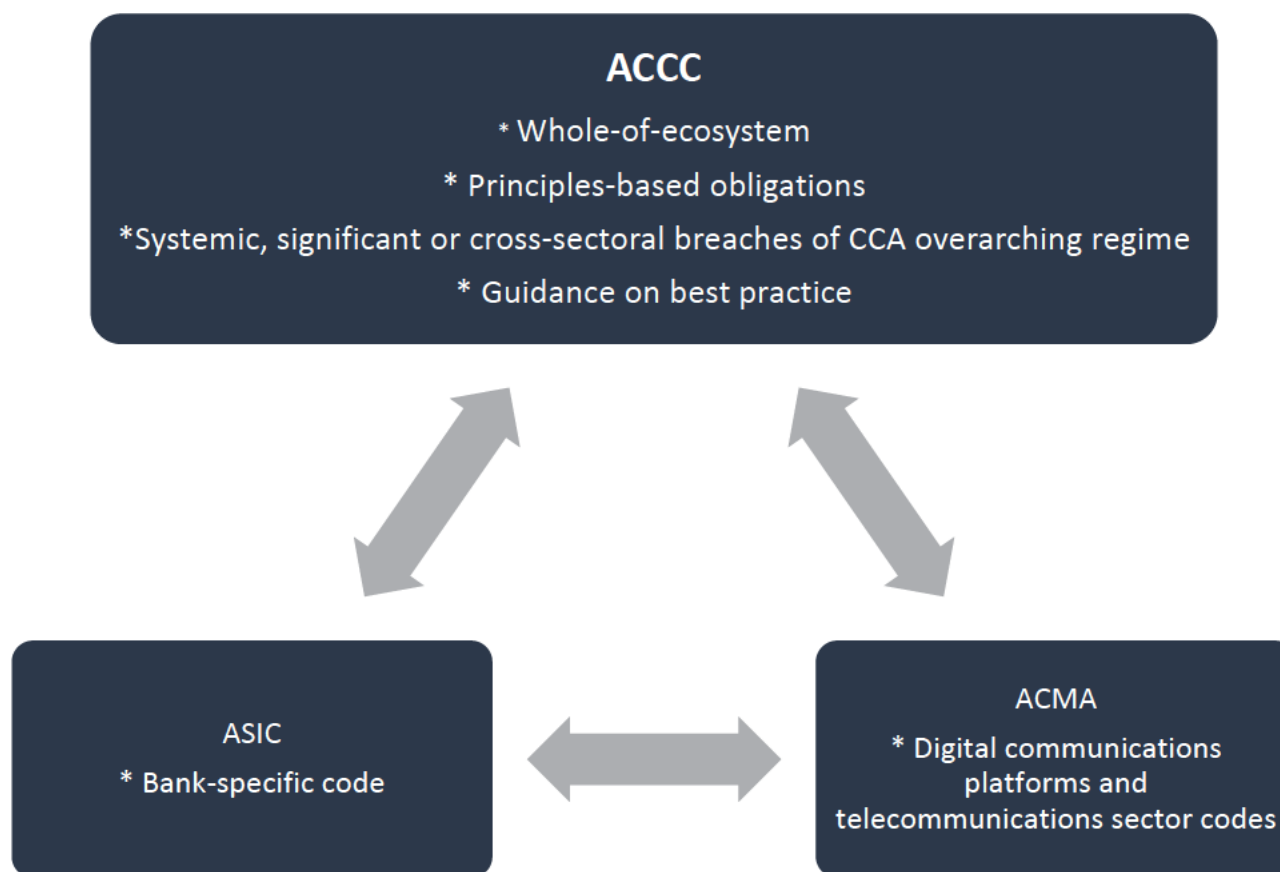
Objectives and characteristics

- Set obligations on prevention, detection, disruption, response and reporting but tailored to each sector
- Initially apply to the banking, telecommunications and digital communications platforms sectors
 - Scope to expand to other designated sectors and/or subsectors in future
- Reflect consistency of responsibility to combat scams across sectors
- Codes for digital communications platforms and banks to be created and existing telecommunications code to be reviewed

Key issues to explore through consultation

- Alignment with the Framework's objective. Do they achieve the desired outcomes?
- Reflecting consistency across the ecosystem
- Being set at the right level, sufficiently robust and flexible
- Level of specificity required and whether other obligations need to be included
- Changes that businesses need to make to meet the obligations, how much would they cost and how to minimise burden on businesses

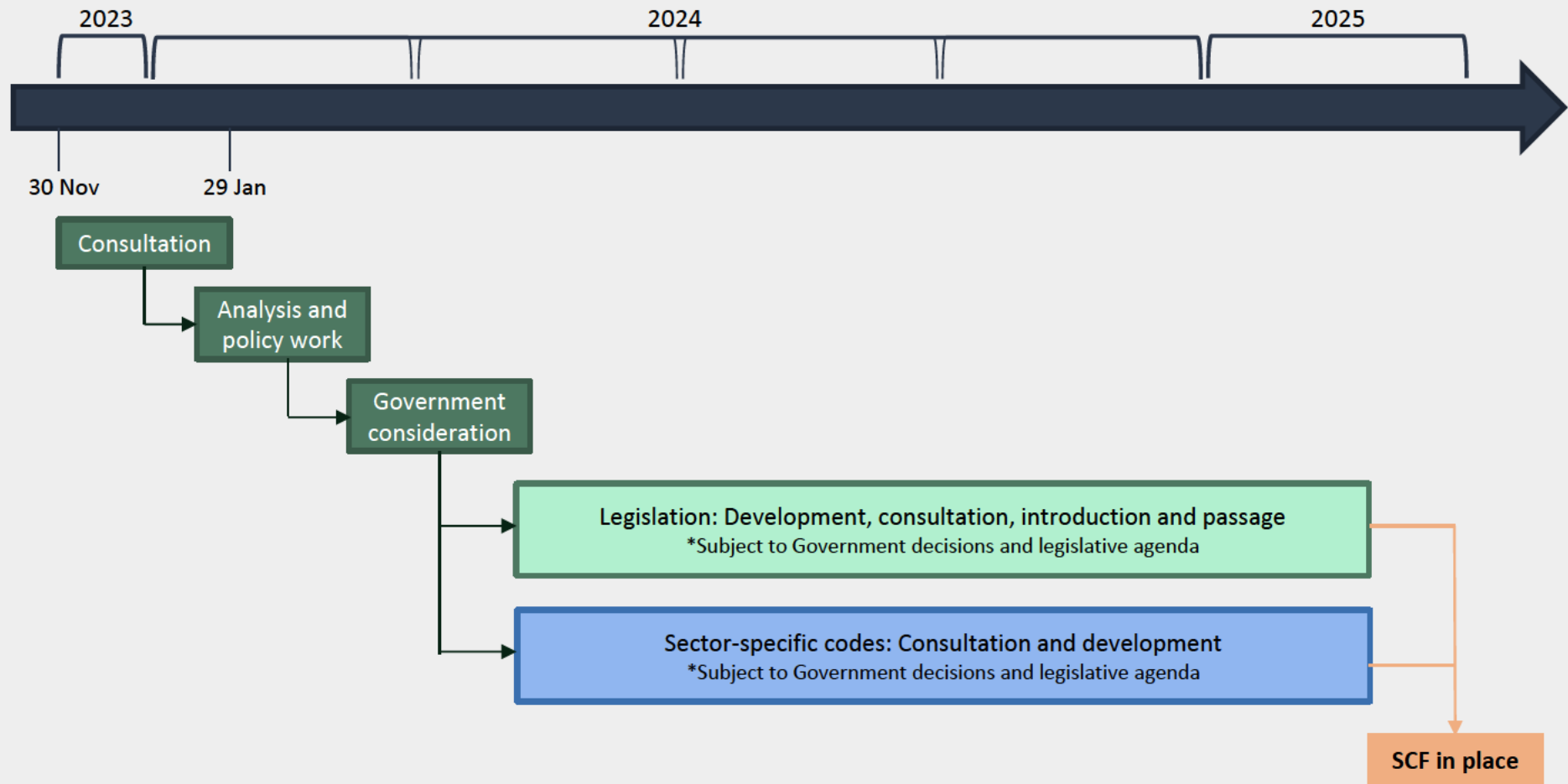
Oversight, enforcement and non-compliance



- Multi regulator approach to monitoring compliance and enforcement
- Penalties for non-compliance
 - This is in addition to redress options through applicable IDR and EDR, which may include compensation for scam losses

Next steps and timing

Scams Code Framework (SCF) timelines and milestones



THANK YOU

Enquiries: scampolicy@treasury.gov.au