

Submission on regional banking and bank closures.

To whom it may concern re public consultation on regional banking and bank closures:

We have been impacted by the closing of our local branch at Stirling in the Adelaide Hills, South Australia. We now have to drive to Mount Barker or down to the city, and those branches do not want customers coming into the branches.

Our bank (NAB) wants everything done online, and trying to speak to an actual human is almost impossible as well.

In addition ATM's are disappearing so yet another service is not available to us.

Lastly, trying to phone a Branch has also been taken away with customers only having access to a 13 number.

I don't know how individuals in Australia can stop this push by big businesses to make us all go online, which is frustrating, time consuming, and often without resolve.

Australian are not being serviced anymore.

Thankyou for the opportunity to make this submission.

Kind regards,

Sarita Stratton