

Secretariat, Regional Banking Taskforce, Financial System Division, The Treasury, Langton Cres,
Parkes, ACT 2600

I am writing our submission in the hope we can get our NAB Bank returned. Since our NAB Bank closed in October it has really impacted our lives for the worst. A trip to your local Bank should take 1 hour at the most when you have to travel to Gosford you have to get there at 8-30am to 9-am to get a park in Gosford then you have to hang around till they open at 9.30 just last week we did this routine then the Bank couldn't get into the safe so we had to go back. When you have to go to Gosford you have to allow 2-3 hours just to go to the Bank. Life is hard enough for us & a lot of other people I drive my husband to the Bank I have severe Emphysema & severe Arthritis My husband has Asbestos & Heart problems so just getting to Gosford is a nightmare. When we should be able to just duck into our local Branch at Woy Woy. We have thought about changing Banks. We won't have any Banks or anything at Woy Woy soon. I don't understand why the Banks can't offer Elderly & Disabled people that do Banking a service. Please bring our Bank back to help make our life a bit easier

Thank you

Michelle Sainty