

**Closure of banks.**

I write to express extreme concern re the closure of some banks, also the changing to automated systems in some banks.

Many older people have limited or nil I.T. skills, also depend on public transport to get to their nearest bank, or are transported to the bank by another person.

Many such customers depend on assistance from tellers to carry out banking transactions.

I urge you to please maintain user-friendly systems with tellers, and continue to keep suburban banks open and functioning.

Thank you,  
Yours sincerely,  
Patricia Lloyd.