
From: Lyn Bayakly [redacted]
Sent: Friday, 6 December 2019 10:39
To: Employment - Franchising
Subject: Taskforce submission - RIS

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Dear Sir/Madam,

As an ex Pizza Hut franchisee who went through a nightmare in my time as a franchisee, I fully intended to submit a detailed response to the Taskforce's Regulation Impact Statement, however current circumstances have meant I have been unable to do so by the deadline. I have previously submitted detailed information which you have on file. I have read the submission put forward by the Australian Association of Franchisees and wish to fully endorse what they have sent you. I know [Redacted] personally as he is also an ex Pizza Hut franchisee and I have watched him work tirelessly to clean up the industry on behalf of franchisees. So on that basis, I fully support the submission they have put forward.

I would like it noted that the one disappointment in this process is that the Taskforce chose to block any opportunity for anybody to have a say about the role of the ACCC in its past failures to protect franchisees. While it was overwhelmingly noted in submissions to the Senate Inquiry, it was intentionally removed as a point of discussion in the two subsequent calls for submissions. I hope that does not mean their total failure will be overlooked as it is key to the success of real change in the industry.

I am available for further comment should that be helpful and I look forward to seeing real and enforceable changes to a very sick industry and franchisees are able to not only make a living, but thrive in their businesses in conjunction with their franchisors and not in spite of their franchisors.

Yours sincerely

Lyn Bayakly