## **AUSTRALIAN TAXATION OFFICE**

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## **AUSTRALIAN TAXATION OFFICE**

## Section 1: Entity overview and resources

#### 1.1 STRATEGIC DIRECTION STATEMENT

The role of the Australian Taxation Office (ATO) is to effectively manage and shape the tax and superannuation systems that support and fund services for Australians. Our vision is to be a leading tax and superannuation administration, known for our contemporary service, expertise and integrity.

Our strategic direction centres on fostering community participation in the tax and superannuation systems. We do this by ensuring integrity, building confidence in the administration of these systems, and by being streamlined, integrated and data driven.

We will continue to work with the community and other government agencies to support our country's economic recovery by delivering government measures, improving small business tax performance and harnessing data and technology to make interactions with the ATO and government more seamless. We will maintain a focus on cyber security and strive to become a more purposeful organisation to maximise value for the ATO and the community.

Our progress is monitored through the perspectives of our strategic objectives, focusing on client experience and participation in the tax and superannuation systems as our ultimate measures of success.

#### 1.2 ENTITY RESOURCE STATEMENT

Table 1.1 shows the total funding from all sources available to the entity for its operations and to deliver programs and services on behalf of the Government.

The table summarises how resources will be applied by outcome (government strategic policy objectives) and by administered (on behalf of the Government or the public) and departmental (for the entity's operations) classification.

For more detailed information on special accounts and special appropriations, please refer to *Budget Paper No. 4 – Agency Resourcing*.

Information in this table is presented on a resourcing (that is, appropriations/cash available) basis, whilst the 'Budgeted expenses by Outcome 1 tables in Section 2 and the financial statements in Section 3 are presented on an accrual basis.

Table 1.1: Australian Taxation Office resource statement — Budget estimates for 2021-22 as at Budget May 2021

2021-22 as at Budget May 2021	_	
	2020-21	2021-22
	Estimated	Estimate
	actual \$'000	\$'000
	Ψ 000	Ψ 000
Departmental		
Annual appropriations - ordinary annual services (a)		
Prior year appropriations available (b)	403,081	397,569
Departmental appropriation (c)	3,886,135	3,682,694
s74 External Revenue (d)	107,011	125,104
Departmental capital budget (e)	117,686	118,051
Annual appropriations - other services - non-operating (f)		
Prior year appropriations available (b)	36,570	61,846
Equity injection	126,249	88,741
Total departmental annual appropriations	4,676,732	4,474,005
Special accounts (g)		
Opening balance	5,441	5,499
Appropriation receipts (h)	19,766	18,676
Total special accounts	25,207	24,175
less departmental appropriations drawn from annual/special		, -
appropriations and credited to special accounts	19,766	18,676
Total departmental resourcing	4,682,173	4,479,504
Administered		
Annual appropriations - ordinary annual services (a)		
Outcome 1	7,915	5,814
Total administered annual appropriations	7,915	5,814
Special appropriations		·
Public Governance, Performance and Accountability Act 2013 - s77 Product Grants and Benefits Administration Act 2000 - Product	120,000	120,000
stewardship for oil	84,800	77,000
Superannuation Guarantee (Administration) Act 1992	951,840	417,000
Taxation Administration Act 1953 - section 16 (i)	101,568,449	13,210,567
Total administered special appropriations	102,725,089	13,824,567
Special accounts (g)		
Opening balance	75,657	76,857
Appropriation receipts (h)	25,000	26,300
Total special account receipts	100,657	103,157
less administered appropriations drawn from annual/special appropriations and credited to special accounts	25,000	26,300
Total administered resourcing	102,808,661	13,907,238
Total resourcing for Australian Taxation Office	107,490,834	18,386,742
	, 100,004	. 0,000,. 72
	2020-21	2021-22
Average staffing level (number)	18,131	18,349

Table 1.1: Australian Taxation Office resource statement — Budget estimates for 2021-22 as at Budget May 2021 (continued)

Third party payments from and on behalf of other entities

Tima party payments from and on benan or other children	,0	
	2020-21	2021-22
	Estimated	Estimate
	actual	
	\$'000	\$'000
Payments made to other entities for the provision of services		
(disclosed above)	218,158	215,801
Receipts received from other entities for the provision of services		
(disclosed above in s74 External Revenue section above)	86,007	98,447
Payments made to corporate entities within the Portfolio		
Reserve Bank of Australia	77,795	91,351

Prepared on a resourcing (that is, appropriations available) basis

All figures shown above are GST exclusive - these may not match figures in the cash flow statement.

- (a) Appropriation Bill (No. 1) 2021-22.
- (b) Excludes \$4.9m subject to administrative quarantine by Finance or withheld under section 51 of the *Public Governance, Performance and Accountability Act 2013* (PGPA Act).
- (c) Excludes departmental capital budget (DCB).
- (d) Estimated External Revenue receipts under section 74 of the PGPA Act.
- (e) Departmental capital budgets are not separately identified in Appropriation Bill (No.1) and form part of ordinary annual services items. Please refer to Table 3.5 for further details. For accounting purposes, this amount has been designated as a 'contribution by owner'.
- (f) Appropriation Bill (No. 2) 2021-22.
- (g) Excludes trust moneys held in Services for Other Entities and Trust Moneys (SOETM) and other special accounts. For further information on special accounts, please refer to Budget Paper No. 4 - Agency Resourcing. Please also see Table 2.1 for further information on outcome and program expenses broken down by various funding sources, e.g. annual appropriations, special appropriations and special accounts.
- (h) Amounts credited to the special account(s) from ATO's annual and special appropriations.
- (i) These figures relate to administered expenses such as the Economic response to the coronavirus payments, fuel tax credit, research and development tax incentives, and Australian screen and digital game production incentive. Estimated tax refunds for 2020-21 are \$120.4 billion including \$20 million made on behalf of the ATO by the Department of Home Affairs. Estimated tax refund items for 2021-22 are \$129.3 billion including \$120 million made on behalf of the ATO by the Department of Home Affairs.

## 1.3 BUDGET MEASURES

Budget measures in Part 1 relating to the ATO are detailed in Budget Paper No. 2 and are summarised below.

Table 1.2: Australian Taxation Office 2021-22 Budget measures Measures announced since the 2020-21 Mid-Year Economic and Fiscal Outlook (MYEFO)

	Program	2020-21 \$'000	2021-22 \$'000	2022-23 \$'000	2023-24 \$'000	2024-25 \$'000
Payment measures COVID 19 Response Package — additional arts sector support	rogiam	Ψ	Ψοσο	Ψοσο	Ψσσσ	φσσσ
Administered payment Digital Economy Strategy	1.5	-	5,000	15,000	25,000	30,000
Administered payment Departmental payment	1.1 1.1	-	1,132 6,725	3,455 7,134	3,700 2,383	11,600 -
Early release for victims of family and domestic violence (a)						
Departmental payment First Home Super Saver Scheme - technical changes (b)	1.1	(9,024)	(13,927)	(12,357)	(12,235)	(12,235)
Departmental payment Flexible Super — repealing the work test for voluntary superannuation contributions	1.1	-	14,547	4,345	2,221	1,389
Departmental payment	1.1	-	1,390	1,347	347	162
GovERP — Common Corporate Australian Public Service System						
Departmental payment Heavy Vehicle Road User Charge	1.1	-	nfp	-	-	-
Administered payment	1.7	-	(16,000)	(19,000)	(19,000)	(19,000)
Junior Minerals Exploration Incentive — extension						
Administered payment	1.6	-	-	-	19,400	19,400
Modernising the individual residency rules (c)						
Departmental payment	1.1	-	-	1,024	-	-
Not for profits — enhancing the transparency of income tax exemptions(d)						
Departmental payment	1.1	-	-	1,862	-	-

Table 1.2: Australian Taxation Office 2021-22 Budget measures (continued) Measures announced since the 2020-21 Mid-Year Economic and Fiscal Outlook (MYEFO)

		2020-21	2021-22	2022-23	2023-24	2024-25
	Program	\$'000	\$'000	\$'000	\$'000	\$'000
Patent Box — tax concession for Australian medical and biotechnology innovations (e)						
Departmental payment Removing the \$450 per month threshold for superannuation guarantee eligibility	1.1	-	1,274	2,682	1,216	1,188
Administered payment	1.11	-	-	-	10,000	10,000
Departmental payment	1.1	-	1,970	4,804	3,842	909
Self managed superannuation funds  — Legacy retirement product conversions						
Departmental payment	1.1	-	5,944	2,573	2,080	-
Transfer of superannuation to the KiwiSaver Scheme (f)	1.1					
Departmental payment Treasury Portfolio - resourcing for Government priorities		-	7,578	1,209	1,165	1,001
Departmental payment	1.1	-	946	855	806	-
Total		(9,024)	16,579	14,933	40,925	44,414
Total payment measures						
Administered payment		-	(9,868)	(545)	39,100	52,000
Departmental payment		(9,024)	29,772	15,478	1,825	(7,586)
Total		(9,024)	16,579	14,933	40,925	44,414

Figures displayed as a negative (-) represent a decrease in funds and a positive (+) represent an increase in

<sup>(</sup>a) This measure includes reduction of capital funding of \$1.9 million for the ATO in 2020-21 and 2021-22. (b) This measure includes capital funding for the ATO of \$10.3 million over the Budget and forward years.

<sup>(</sup>c) This measure includes capital funding for the ATO of \$1.0 million in 2022-23.

<sup>(</sup>d) This measure includes capital funding for the ATO of \$1.9 million in 2022-23. (e) This measure includes capital funding for the ATO of \$1.8 million in 2022-23. (f) This measure includes capital funding for the ATO of \$1.7 million in 2021-22.

## Section 2: Outcomes and planned performance

Government outcomes are the intended results, impacts or consequences of actions by the Government on the Australian community. Commonwealth programs are the primary vehicle by which government entities achieve the intended results of their outcome statements. Entities are required to identify the programs which contribute to government outcomes over the Budget and forward years.

The ATO's outcome is described below together with its related programs. The following provides detailed information on expenses for each outcome and program, further broken down by funding source.

#### Note:

Performance reporting requirements in the Portfolio Budget Statements are part of the Commonwealth performance framework established by the *Public Governance*, *Performance and Accountability Act 2013*. It is anticipated that the performance criteria described in Portfolio Budget Statements will be read with broader information provided in an entity's corporate plans and annual performance statements – included in Annual Reports - to provide a complete picture of an entity's planned and actual performance.

The most recent corporate plan for the Australian Taxation Office can be found at: <a href="https://www.ato.gov.au/About-ATO/About/corporate-plan/">https://www.ato.gov.au/About-ATO/About/corporate-plan/</a>)

The most recent annual performance statement can be found at: (<a href="https://www.ato.gov.au/about-ato/commitments-and-reporting/annual-report-and-other-reporting-to-parliament/annual-report/">https://www.ato.gov.au/about-ato/commitments-and-reporting/annual-report-and-other-reporting-to-parliament/annual-report/</a>)

#### 2.1 BUDGETED EXPENSES AND PERFORMANCE FOR OUTCOME 1

#### Outcome 1:

Confidence in the administration of aspects of Australia's taxation and superannuation systems, including through helping people understand their rights and obligations, improving ease of compliance and access to benefits, and managing non-compliance with the law; and in delivering effective and efficient business registry services.

#### Linked programs

#### **Australian Criminal Intelligence Commission**

Program 1.1 - Australian Criminal Intelligence Commission

#### Contribution to Outcome 1 made by linked programs

The Australian Criminal Intelligence Commission (ACIC) works collaboratively with the ATO to protect the financial system from criminal abuse, including through joint operations and task forces and the sharing of data and intelligence. The ACIC's special operations and investigations focus on the highest risk TSOC activities impacting Australia, including money laundering and serious financial crime.

#### **Australian Federal Police**

Program 1.1 - Federal Policing - Investigations

#### Contribution to Outcome 1 made by linked programs

The Australian Federal Police (AFP) relies on ATO intelligence and expertise for investigations, policy and taskforces combating serious financial crimes and its harm.

#### **Australian Financial Security Authority**

Program 1.1 - Personal Insolvency and Trustee Services

#### Contribution to Outcome 1 made by linked programs

Australian Financial Security Authority exchanges information with the ATO and administers the bankruptcy notices and payment arrangements to support this service.

#### **Australian Securities and Investments Commission**

Program 1.1 – Australian Securities and Investment Commission

#### Contribution to Outcome 1 made by linked programs

Australian Securities and Investments Commission (ASIC) exchanges information with the ATO in relation to self-managed superannuation fund auditor registration, and financial crime intelligence. ASIC contributes to the management and governance of the Standard Business Reporting program.

#### Australian Transaction Reports and Analysis Centre

Program 1.1 – AUSTRAC

#### Contribution to Outcome 1 made by linked programs

Australian Transaction Reports and Analysis Centre (AUSTRAC) exchanges information with the ATO and delivers financial crime intelligence that assist key stakeholder agencies to make operational and intelligence decisions.

#### Department of Agriculture, Water and the Environment

Program 1.6 — Management of Hazardous Wastes, Substances and Pollutants

#### Contribution to Outcome 1 made by linked programs

The Department of Agriculture, Water and the Environment (DAWE) works with the Australian Taxation Office to administer financial aspects of the Product Stewardship for Oil program, pays the benefits on recycled motor oil and collects the levy on new oil entering the market from domestic sources.

#### Department of Education, Skills and Employment

Program 2.4 — Higher Education Loan Program

Program 3.1 – Building Skills and Capability

Program 3.2 – VET Student Loans

### Contribution to Outcome 1 made by linked programs

The Department of Education, Skills and Employment exchanges information with the ATO in relation to the Higher Education Loans Program and Trade Support Loans.

#### Department of Health

Program 2.1 — Medical Benefits

Program 2.3 — Pharmaceutical Benefits

Program 2.4 — Private Health Insurance

#### Contribution to Outcome 1 made by linked programs

The Department of Health (DoH) contributes to the administrative arrangements for the Government's Private Health Insurance Rebate. DoH also works with the ATO to deliver the Multi-agency Data Integration Project.

#### **Department of Home Affairs**

Program 3.3 – Border-Revenue Collection

#### Contribution to Outcome 1 made by linked programs

Department of Home Affairs exchanges information with the ATO, administers the Tourist Refund Scheme and collects border revenue for: Excise Equivalent Goods, Goods and Services Tax, Luxury Car Tax and Wine Equalisation Tax on behalf of the ATO.

#### Department of Industry, Science, Energy and Resources

Program 1.1 — Investing in science, technology and commercialisation

Program 1.2 – Growing innovative and competitive businesses, industries and regions

#### Contribution to Outcome 1 made by linked programs

Department of Industry, Science, Energy and Resources work together with the ATO to enable the growth and productivity for globally competitive industries through supporting science and commercialisation, growing business investment and improving business capability and streamlining regulation.

#### Department of the Treasury

Program 1.1 — Department of the Treasury

#### Contribution to Outcome 1 made by linked programs

The Department of the Treasury (Treasury) contributes to the administration of the National Tax Equivalent Regime. Treasury co-regulates the *Foreign Acquisitions and Takeovers Act 1975* with the ATO, which also maintains current registers of foreign ownership.

#### Services Australia

Program 1.1 – Services to the Community – Social Security and Welfare

Program 1.2 — Services to the Community — Health

Program 1.3 — Child Support

#### Contribution to Outcome 1 made by linked programs

Services Australia supports individuals, families and communities to achieve greater self-sufficiency by providing administration and payments services on behalf of the ATO.

## **Budgeted expenses for Outcome 1**

This table shows how much the ATO intends to spend (on an accrual basis) on achieving the outcome, broken down by program, as well as by Administered and Departmental funding sources.

Table 2.1: Budgeted expenses for Outcome 1

Table 2.1. Buugeteu expenses to	Outcome	<i>;</i> I			
	2020-21	2021-22	2022-23	2023-24	2024-25
	Estimated	Budget	Forward	Forward	Forward
	actual	41000	estimate	estimate	estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
Program 1.1: Australian Taxation Office					
Administered expenses					
Ordinary annual services					
(Appropriation Bill No. 1)	7,915	5,814	6,196	295	-
Administered total	7,915	5,814	6,196	295	-
Departmental expenses	·				
Departmental appropriation	3,621,096	3,487,095	3,283,872	2,765,363	2,777,328
s74 External Revenue (a)	99,785	125,499	114,745	115,188	119,118
( )	00,.00	.20, .00	,	,	,
Expenses not requiring					
appropriation in the Budget year (b)	218,197	209,471	203,494	189,141	188,939
Departmental total	3,939,078	3,822,065	3,602,111	3,069,692	3,085,385
· -					
Total expenses for program 1.1	3,946,993	3,827,879	3,608,307	3,069,987	3,085,385
Program 1.2: Tax Practitioners Board					
Departmental expenses					
Departmental appropriation	22,954	20,841	19,517	19,578	19,633
Departmental total_	22,954	20,841	19,517	19,578	19,633
Total expenses for program 1.2	22,954	20,841	19,517	19,578	19,633
Program 1.3: Australian Business Registe	er				
Departmental expenses					
Departmental appropriation	122,852	156,082	157,016	157,630	158,238
Departmental total	122,852	156,082	157,016	157,630	158,238
Departmental total_	122,002	100,002	107,010	107,000	100,200
Total expenses for program 1.3	122,852	156,082	157,016	157,630	158,238
Program 1.4: Australian Charities and No				,	
Departmental expenses					
Special accounts					
Australian Charities and Not-for-profits					
Commission Special Accounts	19,766	18,676	18,551	17,398	17,452
Departmental total_	19,766	18,676	18,551	17,398	17,452
Total expenses for program 1.4	19,766	18,676	18,551	17,398	17,452

Table 2.1: Budgeted expenses for Outcome 1 (continued)

Table 2.1: Budgeted expenses fo	r Outcome	1 (contin	ued)		
	2020-21	2021-22	2022-23	2023-24	2024-25
	Estimated	Budget	Forward	Forward	Forward
	actual	<b>#1000</b>	estimate	estimate	estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
Program 1.5: Australian Screen and Digit	al Game Pro	duction Ince	ntive		
Administered expenses					
Special Appropriations					
Taxation Administration Act 1953 -					
section 16 (Non-refund items)	397,000	620,600	566,900	482,600	492,300
Administered total	397,000	620,600	566,900	482,600	492,300
_					
Total expenses for program 1.5	397,000	620,600	566,900	482,600	492,300
<b>Program 1.6: Junior Minerals Exploration</b>	Incentive				
Administered expenses					
Special Appropriations					
Taxation Administration Act 1953 -					
section 16 (Non-refund items)	27,200	25,000	25,000	25,000	25,000
Administered total	27,200	25,000	25,000	25,000	25,000
_					
Total expenses for program 1.6	27,200	25,000	25,000	25,000	25,000
Program 1.7: Fuel Tax Credit Scheme					
Administered expenses					
Special Appropriations					
Taxation Administration Act 1953 -					
section 16 (Non-refund items)	7,623,130	8,071,968	8,449,993	9,117,133	9,859,999
Administered total	7,623,130	8,071,968	8,449,993	9,117,133	9,859,999
_	1,020,100	0,011,000	0,1.0,000	0,111,100	0,000,000
Total expenses for program 1.7	7,623,130	8,071,968	8,449,993	9,117,133	9,859,999
Program 1.8: National Rental Affordability		-,- ,	-, -,		-,,
Administered expenses					
Special Appropriations					
Taxation Administration Act 1953 -					
section 16 (Non-refund items)	199,897	151,601	124,764	90,602	46,740
Administered total	199,897	151,601	124,764	90,602	46,740
_	100,007	101,001	124,704	00,002	70,770
Total expenses for program 1.8	199,897	151,601	124,764	90,602	46,740
Program 1.9: Product Stewardship for Oil		101,001	,		,
Administered expenses					
Special Appropriations					
Product Grants and Benefits Administration Act 2000 - product					
stewardship (oil) benefits	0.4.000	77.000	70.000	70.000	70.000
Administered total	84,800	77,000	78,000	78,000	78,000
Administered total	84,800	77,000	78,000	78,000	78,000
Total annuage for the second 10	04.000	77.000	70 000	70.000	70.000
Total expenses for program 1.9	84,800	77,000	78,000	78,000	78,000

Table 2.1: Budgeted expenses for Outcome 1 (continued)

Table 2.1: Budgeted expenses for	Outcome 1	(continue	d)		
	2020-21	2021-22	2022-23	2023-24	2024-25
	Estimated	Budget	Forward	Forward	Forward
	actual	*	estimate	estimate	estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
Program 1.10: Research & Development 7	Tax Incentive				
Administered expenses					
Special Appropriations					
Taxation Administration Act 1953 - section 16 (Non-refund items)	3,084,572	2,728,645	2,758,778	2,891,360	3,030,241
Administered total	3,084,572	2,728,645	2,758,778	2,891,360	3,030,241
-	, ,	, ,	, ,	•	
Total expenses for program 1.10	3,084,572	2,728,645	2,758,778	2,891,360	3,030,241
Program 1.11: Low Income Superannuation			_,,	_,	
Administered expenses					
Special Appropriations					
Taxation Administration Act 1953 -					
section 16 (Non-refund items)	605,000	693,000	725,000	745,000	759,000
Administered total	605,000	693,000	725,000	745,000	759,000
Total expenses for program 1.11	605,000	693,000	725,000	745,000	759,000
Program 1.12: Private Health Insurance R	ebate				
Administered expenses					
Special Appropriations					
Taxation Administration Act 1953 - section 16 (Non-refund items)	240,000	251,000	257,000	264,000	271,191
Administered total	240,000	251,000	257,000	264,000	271,191
•					
Total expenses for program 1.12	240,000	251,000	257,000	264,000	271,191
Program 1.13: Superannuation Co-contrib	oution Schem	е			
Administered expenses					
Special Appropriations					
Taxation Administration Act 1953 -					
section 16 (Non-refund items)	127,000	124,000	124,000	117,000	114,000
Administered total	127,000	124,000	124,000	117,000	114,000
-		·		•	-
Total expenses for program 1.13	127,000	124,000	124,000	117,000	114,000
Program 1.14: Superannuation Guarantee	Scheme				
Administered expenses					
Special Appropriations					
Taxation Administration Act 1953 - section 16 (Non-refund items)	951,840	417,000	447,000	480,000	518,000
Administered total	951,840	417,000	447,000	480,000	518,000
	22.,210	,000	,550	.55,550	3.3,300
Total expenses for program 1.14	951,840	417,000	447,000	480,000	518,000

Table 2.1: Budgeted expenses for	r Outcome	€ 1 (contin	ued)		
	2020-21	2021-22	2022-23	2023-24	2024-25
	Estimated	Budget	Forward	Forward	Forward
	actual	ድ!০০০	estimate	estimate	estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
Program 1.15: Targeted assistance throu	igh the taxati	on system			
Administered expenses					
Special Appropriations					
Taxation Administration Act 1953 - section 16 (Non-refund items)	22,000	19,000	5,000	5,000	5,000
Administered total	22,000	19,000	5,000	5,000	5,000
Total expenses for program 1.15	22,000	19,000	5,000	5,000	5,000
Program 1.16: Interest on Overpayment	and Early Pay	/ments			
Administered expenses					
Special Appropriations					
Taxation Administration Act 1953 -					
section 16 (Non-refund items)	80,000	100,000	100,000	100,000	100,000
Administered total	80,000	100,000	100,000	100,000	100,000
Total expenses for program 1.16	80,000	100,000	100,000	100,000	100,000
Program 1.17: Bad & Doubtful Debts & R	emissions				-
Administered expenses					
Expenses not requiring					
appropriation in the budget					
year (b)	4,335,000	6,653,000	6,967,000	7,182,000	7,551,000
Administered total	4,335,000	6,653,000	6,967,000	7,182,000	7,551,000
Total expenses for program 1.17	4,335,000	6,653,000	6,967,000	7,182,000	7,551,000
Program 1.18: Seafarer Tax Offset					
Administered expenses					
Seafarer Tax Offset	9,000	9,000	9,000	9,000	9,000
Administered total	9,000	9,000	9,000	9,000	9,000
Total expenses for program 1.18	9,000	9,000	9,000	9,000	9,000
Program 1.19: Economic Response to th	e Coronaviru	ıs			
Administered expenses					
Special Appropriations					
Taxation Administration Act 1953 - section 16					
Boosting cash flow for employers	12,159,218	-	-	-	
JobKeeper Payment	57,241,113	-	-	-	
JobMaker Hiring Credit	34,000	47,000	12,000	-	
Administered total	69,434,331	47,000	12,000	-	
	., . , . ,	,	,		
Total expenses for program 1.19	69,434,331	47,000	12,000	_	

Table 2.1: Budgeted expenses for Outcome 1 (continued)

Table 2.1. Duugeleu expelises it	able 2.1. Budgeted expenses for Outcome 1 (continued)						
	2020-21	2021-22	2022-23	2023-24	2024-25		
	Estimated	Budget	Forward	Forward	Forward		
	actual		estimate	estimate	estimate		
	\$'000	\$'000	\$'000	\$'000	\$'000		
Outcome 1 Totals by appropriation type							
Administered expenses					_		
Ordinary annual services							
(Appropriation Bill No. 1)	7,915	5,814	6,196	295	-		
Special appropriations	82,885,770	13,334,814	13,682,435	14,404,695	15,308,471		
Expenses not requiring							
appropriation in the Budget							
year (b)	4,335,000	6,653,000	6,967,000	7,182,000	7,551,000		
Administered total	87,228,685	19,993,628	20,655,631	21,586,990	22,859,471		
Departmental expenses							
Departmental appropriation (a)	3,766,902	3,664,018	3,460,405	2,942,571	2,955,199		
s74 External Revenue (b)	99,785	125,499	114,745	115,188	119,118		
Special accounts	19,766	18,676	18,551	17,398	17,452		
Function and activities							
Expenses not requiring appropriation in the Budget							
year (b)	218,197	209,471	203,494	189,141	188,939		
Departmental total	4,104,650	4,017,664	3,797,195	3,264,298	3,280,708		
Total expenses for Outcome 1	91,333,335	24,011,292	24,452,826	24,851,288	26,140,179		
	2020-21	2021-22					
Average staffing level (number)	18,131	18,349					

<sup>(</sup>a) Estimated expenses incurred in relation to receipts retained under section 74 of the PGPA Act.

(b) Expenses not requiring appropriation in the Budget year are made up of depreciation expenses, amortisation expenses, make good expenses, audit fees, and other resources received free of charge.

Note: Departmental appropriation splits and totals are indicative estimates and may change in the course of the budget year as government priorities change.

#### Table 2.2: Performance criteria for Outcome 1

Table 2.2 below details the performance criteria for each program associated with Outcome 1. It also summarises how each program is delivered and where 2021-22 Budget measures have created new programs or materially changed existing programs.

including through help	oing peop ss to ben	le understand their rights and ole efits, and managing non-complian	
Program 1.1 – Austra	lian Taxa	tion Office	
	The objective of the ATO is to administer aspects of Australia's tax and superannuation systems providing confidence that the right amount of payments are being made and collected.		
Delivery	ery The ATO will deliver their objective by:		
	collecting revenue;		
	making it easy for the community to understand and comply with obligations;		
	<ul> <li>administering the goods and services tax on behalf of the Australian States and Territories; and</li> </ul>		
	administering major aspects of Australia's superannuation system.		
Purposes	The ATO contributes to the economic and social wellbeing of Australians by fostering willing participation in the tax and superannuation systems.		
	We achieve this by:		
	building trust and confidence     being streamlined integrated and data driven.		
	being streamlined, integrated and data driven		
Performance informa	Performance information 2020-21 and beyond		
Performance criteria		Targets	
Confidence — Community confidence in the ATO		Result (2019-20): 66/100	
			Target 2020-21: 65/100
			Target 2021-22 and beyond: As per 2020-21

Performance criteria	Targets
Registration — Proportion of companies and individuals registered in the system	Result (2019-20): Companies registered in the system: 66.1%.
	Individuals registered in the system: 106.0%
	Target 2020-21: The ATO aims to ensure that all entities that are required to participate in the tax and superannuation systems are registered on the ATO client register, allowing a tolerance of 2% (companies) and 5% (individuals) from the last reporting period (increase or decrease)
	Target 2021-22 and beyond: As per 2020-21
Lodgement — Proportion of activity statements and income tax returns lodged on time	Result (2019-20): activity statements: 74.6%. income tax returns: 83.9% (2018-19 returns)
	Target: 2020-21:
	Activity statements lodged on time: 78%
	Income tax returns lodged on time: 83%
	Target 2021-22 and beyond: As per 2020-21
Payment — Proportion of liabilities paid on time by value	Result (2019-20): 88.7%
	Target 2020-21: 88%
	Target 2021-22 and beyond: As per 2020-21
Correct reporting – Tax gap as a proportion of revenue	Result (2019-20): refer to Commissioner of Taxation Annual Report 2019-20 (pages 62-64) for detailed information
	Target 2020-21: Reduce the gap to a level as low as practicable given the nature and complexity of the law and the resources available.
	Target 2021-22 and beyond: As per 2020-21

Performance information 2020-21 and beyond		
Performance criteria	Targets	
Debt — Ratio of collectable debt to net tax collections (a)	Result (2019-20): 6.7%	
	Target 2020-21: Below 5.5%	
	Target 2021-22: Below 8.0%	
	Target 2022-23: Below 7.5%	
	Target 2023-24: Below 6.5%	
	Target 2024-25: Below 6.0%	
Total revenue effects — Tax revenue from all compliance activities	Result (2019-20): \$13.7 billion	
	Target 2020-21: \$15 billion	
	Target 2021-22 and beyond: As per 2020-21	
Tax assured — Proportion of the tax base where the ATO has justified trust that tax paid is correct based on the proportion of income, deductions and tax offsets assured	Result (2019-20): 47.6% (2017–18 year). Refer to Commissioner of Taxation Annual Report 2019-20 (page 65) for detailed information	
	Target 2020-21: Increase the proportion of the tax base where the ATO has justified trust to a level as high as practicable given the nature and complexity of the law and resources available.	
	Target 2021-22 and beyond: As per 2020-21	
Influence — Government and Treasury perceptions of the ATO and the quality of our advice	Result (2019-20): Very good	
	Target 2020-21: Good	
	Target 2021-22 and beyond: As per 2020-21	
Compliance cost — Adjusted median cost to individual taxpayers of managing their tax affairs	Result (2019-20): 2.5% decrease (2018-19 returns)	
	Target 2020-21: Remain steady	
	Target 2021-22 and beyond: As per 2020-21	

<sup>(</sup>a) Debt target has been increased due to the broader economic environment, which has been impacted by droughts, bushfires and the COVID-19 pandemic.

Performance information 2020-21 and beyond		
Performance criteria	Targets	
Working together — Partner perceptions of how the ATO is working together with them to administer the tax and superannuation system	Result (2019-20): 67/100	
superannuation system	Target 2020-21: Equal to or better than the 2018-19 result (64/100)	
	Target 2021-22 and beyond: As per 2020-21	
Digital — Proportion of inbound transactions received digitally for key services	Result (2019-20): 91%	
	Target 2020-21: 90%	
	Target 2021-22: 92%	
	Target 2022-23: 93.5%	
	Target 2023-24: 95%	
	Target 2024-25: 95%	
Availability — Key digital systems availability	Result (2019-20): 99.7%	
	Target 2020-21: 99.5% (excluding planned outages)	
	Target 2021-22 and beyond: As per 2020-21	
Culture — Level of employee engagement	Result (2019-20): 78%	
	Target 2020-21: Equal to or better than the average result for large agencies	
	Target 2021-22 and beyond: As per 2020-21	
Gender equality — Female representation in the senior executive service (SES) and executive level (EL) classifications	Result (2019-20): SES 46.6% female, 53.4% male and EL 50.2% female and 49.8% male	
	Target 2020-21: Approx. 50% of SES and approx. 50% of EL staff	
	Target 2021-22 and beyond: As per 2020-21	
Indigenous representation — Proportion of ATO staff who identify as Indigenous	Result (2019-20): 2.3%	
	Target 2020-21: 2.5%	
	Target 2021-22 and beyond: 3%	

Performance information 2020-21 and beyond		
Performance criteria	Targets	
Staff experience – Employee perceptions around whether they have access to the tools and resources needed to perform well	Result (2019-20): 86%	
	Target 2020-21: Equal or better than the average result for large agencies	
	Target 2021-22 and beyond: As per 2020-21	
Tax returns – Proportion of pre-filled data items unchanged	Result (2019-20): 87.1%	
Tax returns – Proportion of pre-filled items accepted without change (Note: change to measure name for 2021-22)	Target 2020-21: 85%	
(Note: change to measure name for 2021 22)	Target 2021-22: 90%	
	Target 2022-23 and beyond: As per 2021-22	
Budget — ATO manages its operating budget to balance	Result (2019-20): 0.2% surplus	
	Target 2020-21: +/-0.6% of budget allocation	
	Target 2021-22: +/-1.0% of budget allocation	
	Target 2022-23 and beyond: As per 2021-22	
Cost of collection - Cost to collect \$100	Result (2019-20): \$0.66 (incl GST) \$0.62 (excl GST)	
	Target 2020-21: Consistent with trend	
	Target 2021-22 and beyond: As per 2020-21	

#### Program 1.2 – Tax Practitioners Board (TPB)

The TPB has the general administration of the *Tax Agent Services Act 2009* (TASA) and is responsible for the registration and regulation of tax practitioners. These include tax agents, business activity statement (BAS) agents and tax (financial) advisers.

The TPB's establishment, functions and powers are defined in the TASA. The TPB's role is to ensure that tax practitioner services are provided to the public in accordance with appropriate standards of professional and ethical conduct.

Delivery	<ul> <li>The TPB has overarching strategies to deliver its program:</li> <li>Client Services will provide confidence to consumers of tax practitioner services by ensuring that registered tax practitioners meet and maintain the necessary competence and personal attributes for the tax practitioner profession.</li> </ul>
	<ul> <li>Technology will support business outcomes with digital and IT solutions for clients and staff, including improved data analytics.</li> </ul>
	<ul> <li>Law and Compliance unit will implement data-driven compliance activities that focus on the highest risk and unregistered tax practitioners.</li> </ul>
	<ul> <li>Law and Policy will manage our litigation work program, develop policy and guidance, and work closely with Treasury to develop and implement the legislative changes that are expected to arise from the TASA review.</li> </ul>
	<ul> <li>Corporate Services will implement and provide a complete and uniform governance framework that includes budgeting, people management, planning, risk assessment, communication, change management, and corporate strategy.</li> </ul>
Purpose	The TPB seeks to protect consumers of taxation services by regulating tax practitioners in a fair, consistent and practical way, thereby strengthening the integrity of the tax practitioner profession by:
	Efficient registration of tax practitioners
	Effective compliance through deterrence and education
	3. Innovation and preparation for the future

Performance information 2020-21			
Performance criteria	Targets		
Protect consumers of tax practitioner services			
1.1 Support consumers through targeted communications that raise awareness of consumer rights and tax professionals' obligations	Effective communication is used to highlight risk, protect consumers and educate the profession.		
	Forecast: We continued to see increased use across many of our communication channels.		
1.2 Deliver a complaints resolution framework that supports consumer protection	Complaints are handled effectively.		
	Forecast: Case closure rates continue to improve as we increase our complex technical capabilities.		
1.3 Manage an effective public register that is readily accessible	The TPB Register is current and contemporary.		
	Forecast: The public register remains available 99% of the time.		
Enhance the integrity of the registered tax practitioner profession	on		
2.1 Provide guidance and advice to tax practitioners on their eligibility and obligations	<ul> <li>Useful advice and guidance are provided.</li> <li>Processing of all tax practitioner applications is timely.</li> </ul>		
	Forecast: Continue to engage effectively with our external stakeholders.		
	Forecast: The TPB will continue to meet registrations targets.		
2.2 Target the highest risk tax practitioners with investigations and compliance programs	Data and intelligence target the highest risk tax practitioners.		
	Forecast: The TPB continues to refine its ability to access and use data in compliance work.		
Implement a strategic litigation program to clarify the law, support just outcomes and deter poor conduct	Litigation cases that clarify the law and support TPB's goals.		
	Forecast: The TPB has successfully achieved litigation outcomes.		

Performance information 2020-21	
Performance criteria	Targets
Implement the government's reform program	
3.1 Work with government to design and implement statutory reform	The TPB influences legislative reform.
	Forecast: The TPB continues to collaborate productively with the Government.
3.2 Ensure the public is confident to use tax practitioner services	The Australian public continue to show high levels of trust and satisfaction with tax practitioners.
	Forecast: The TPB will continue activities to maintain consumer confidence.
3.3 Be an effective and efficient regulator	The TPB is recognised as an efficient and effective regulator.
	Forecast: Feedback from the external forums continues to be positive.
Performance information 2021-22	
Performance criteria	Targets
Efficient registration of tax practitioners	1
1.1 Improve the registration experience for tax practitioners	Improve the experience by streamlining processes and increasing automation.
1.2 Tax practitioner applications and enquiries are treated efficiently	The majority of applications are processed within service standards. Response to enquiries
omorni,	is appropriate and timely.
Effective compliance through deterrence and education	
Effective compliance through deterrence and education  2.1 Provide guidance and advice to tax practitioners on their	
Effective compliance through deterrence and education  2.1 Provide guidance and advice to tax practitioners on their eligibility requirements and obligations under the <i>Tax Agent Services Act 2009</i> 2.2 Provide support through targeted communications that	is appropriate and timely.  Useful advice and guidance are
Effective compliance through deterrence and education  2.1 Provide guidance and advice to tax practitioners on their eligibility requirements and obligations under the <i>Tax Agent Services Act 2009</i>	Useful advice and guidance are provided.  Effective communication is used to assist consumer protection and

Performance information 2021-22	
Performance criteria	Targets
Innovation and preparation for the future	
3.1 Work with Treasury and Government to design and implement reforms to the TASA and the TPB (including funding requirements)	Treasury considers submissions from the TPB and works collaboratively with the TPB on new law design.
3.2 Deliver an ongoing technology program to support enhanced services and drive operational efficiency	System upgrades are contemporary and engaging.
3.3 Support our people by delivering a comprehensive People Program	Implementation of a reward and recognition program.
Performance information 2022-23 and beyond	1
Performance criteria	Targets
As per 2021-22	As per 2021-22

#### Program 1.3 — Australian Business Register

The Commissioner of Taxation is the Registrar of the Australian Business Register (ABR), and has a number of separate and distinct registry functions and powers under the *A New Tax System (Australian Business Number) Act 1999*, the *Commonwealth Registers Act 2020* and the *Treasury Laws Amendment (Registries Modernisation and Other Measures) Act 2020*.

The ABR program contributes to micro-economic reform initiatives as the custodian of trusted business information and provider of associated services used by businesses, government and communities to unlock economic and social value for Australia. Registry streamlining processes have commenced, with registry staff from ASIC moving to the ATO in April 2021.

#### The ABR program encompasses:

- the register of Australian Business Numbers (ABNs), which is a trusted national business dataset and business registry service;
- Standard Business Reporting, which defines a common language for business information and standards for digital information exchange and sharing with businesses and government; and
- the introduction of Director Identification Numbers as part of the Modernising Business Registers
  Program, which will provide traceability of a director's relationships over time, and across
  companies, to assist regulators and external administrators to investigate a director's involvement in
  illegal phoenix activity.

Delivery	The ABR program works with Government, Digital Service Providers, the business community and other key stakeholders to support a fairer business environment that fosters greater economic growth and job creation. This will be achieved through increase use of a trusted national business dataset and use of consistent information exchange standards	
Purpose	The ABR program contributes to improving national productivity by:  delivering effective and efficient business registry services that provide trusted and accessible national business data	
	encourage trust and confidence in the broader use of national business data, by the community, businesses and government to promote the development of new and better services for businesses, using the ABN as a key identifier	
	<ul> <li>reducing the administrative cost to businesses in their dealings with other businesses and government.</li> </ul>	

Performance information 2020-21 and beyond	
Performance criteria	Targets
Increased use of the ABR as the national business dataset	Result (2019-20):
	405 agencies using ABR Explorer (10% increase)
	27 agencies using ABR Connect (58% increase)
	1,519 million ABN Lookup searches (5% increase)
	Target 2020-21:
	ABR Explorer — 400
	ABR Connect — 16
	ABN Lookup — 1.5 billion
	Target 2021-22:
	ABR Explorer — 420
	ABR Connect — 18
	ABN Lookup — 1.8 billion
	Target 2022-23 and beyond: As per 2021-22
Reduction in the administrative cost to businesses and government in dealing with each other	Result (2019-20): \$1.95 billion
	Target 2020-21:
	Total — \$1.98 billion
	Target 2021-22:
	Total — \$2.00 billion
	Target 2022-23 and beyond: As per 2021-22

#### Program 1.4 — Australian Charities and Not-for-profits Commission

The Australian Charities and Not-for-profits Commission (ACNC) is the independent national regulator of charities. The ACNC Commissioner (the Commissioner) has a number of statutory functions and regulatory powers set out in the Australian Charities and Not-for-profits Commission Act 2012 (Cth) (ACNC Act), the Charities Act 2013 (Cth) (the Charities Act) and accompanying regulations.

#### **Delivery** The ACNC effectively manage a regulatory system for the Australian charitable sector by: registering eligible not-for-profit entities as charities in accordance with the ACNC Act and the Charities Act. providing information, guidance and advice about good governance practices and to assist charities to meet their obligations to maintain charity registration. assess concerns raised about registered charities, investigate where appropriate and initiate compliance action against charities that contravene the ACNC Act, the Charities Act, Governance Standards or External Conduct Standards. working with other Government agencies (Commonwealth, state and territory) to reduce unnecessary regulation on charities and align regulatory obligations through various mechanisms, including the ACNC's Charity Passport. The ACNC has the following objects (included in the ACNC Act) which contribute **Purposes** to a charity sector that inspires confidence and respect. The objects are: to maintain, protect and enhance public trust and confidence in the Australian not-for-profit sector; to support and sustain a robust, vibrant, independent and innovative Australian not-for-profit sector;

Australian not-for-profit sector.

#### **Performance information**

Year	Performance criteria	Targets		
2021-22	Maintain, protect and enhance pul not-for-profit sector	Maintain, protect and enhance public trust and confidence in the Australian not-for-profit sector		
	Percentage of new charity registrations completed within agreed timeframes	90%		
	agreed timenames	Forecast 2020-21:		
		On track to be met or partially met by 30 June 2021		
	Percentage of charities complying with timeliness of Annual	75%		
	Information Statement submission requirements	Forecast 2020-21:		
	roquiromonic	Results not yet available		
	Percentage of investigations finalised within 12 months	75%		
		Forecast 2020-21:		
		On track to be met or partially met by 30 June 2021		

to promote the reduction of unnecessary regulatory obligations on the

Performance information				
Year	Performance criteria	Targets		
2021-22	Support and sustain a robust, vibrant, independent and innovative Australian not-for-profit sector			
	The ACNC will collect new information, about the programs charities conduct, using a consistent taxonomy classification, where they conduct those programs and who those programs will benefit. Once collected, this information will be accessible to government and the public.	2020-21 Target: Launch of enhanced charities register. 2021-22 Target: Searchable program data available.  Forecast 2020-21: On track to be met or partially met by 30 June 2021		
	Percentage of time phone calls are answered within 4 minutes.	80%  Forecast 2020-21: On track to be met or partially met by		
	Information and guidance materials are reviewed and updated or published for the first time on the ACNC website to assist charities in	30 June 2021  Information and guidance materials reviewed and updated or published for the first time as required		
	understanding their obligations	Forecast 2020-21: On track to be met or partially met by 30 June 2021		
2021-22	Promote the reduction of unnecessary regulatory obligations on the Australian not-for-profit sector			
	Reduce unnecessary regulation for charities by simplifying and streamlining reporting	The Regulator Performance Framework demonstrates a reduction in unnecessary regulation for charities		
		Forecast 2020-21: On track to be met or partially met by 30 June 2021		
2022-23 and beyond	As per 2021-22	As per 2021-22		

Program 1.5 – 1.19 Administered programs  The ATO administers a range of payments and transfers on behalf of the Australian Government, including incentives and rebates delivered through the taxation and superannuation systems.		
Delivery	Administered programs may be administered by the ATO with policy and delivery assistance from other Commonwealth agencies, or directly through the taxation and superannuation systems.	
Purpose	The ATO contributes to the economic and social wellbeing of Australians through governing a range of programs that result in transfers and benefits back to the community.	

#### Program 1.5 — Australian Screen and Digital Game Production Incentive

The Australian Screen Production Incentive comprises three refundable film tax offsets: the Producer Offset, the Location Offset, and the Post, Digital and Visual Effects (PDV) Offset. These offsets are designed to ensure Australia remains competitive in attracting high budget film and television productions and are aimed at providing increased opportunities for Australian casts, crew, post-production companies and other services to participate in these productions.

The Digital Game Offset is a new tax incentive, commencing from 1 July 2022 that would provide a refundable tax offset for qualifying Australian games expenditure to eligible businesses.

The Ministry for the Arts, along with Screen Australia and the ATO, have co-administration responsibilities for the program. Screen Australia has responsibility for the Producer Offset while the Ministry for the Arts has responsibility for the Location, PDV and Digital Game Offset. The ATO conducts verification and reconciliation with the certificates provided by the government agencies before the offset is paid to the taxpayer.

## Performance information 2020-21 and beyond Performance criteria Targets Value of tax offsets processed Result (2019-20): \$349.4 million Target 2020-21: The ATO aims to administer the program in accordance with the law Target 2021-22 and beyond: As per 2020-21

#### Program 1.6 — Junior Minerals Exploration Incentive

The Junior Minerals Exploration Incentive allows small mineral exploration companies with no taxable income to provide exploration credits, paid as a refundable tax offset, to their Australian resident shareholders for greenfield mineral exploration.

#### Performance information 2020-21 and beyond

Performance criteria	Targets
All applications received are processed and taxpayers notified of their exploration credit allocation within 28 calendar days of the application period closing	Result (2019-20): Target met
application period closing	Target 2020-21: 100% notifications issued within 28 calendar days of the application period closing
	Target 2021-22 and beyond: As per 2020-21
Public reporting data uploaded on data.gov.au (and linked to the ato.gov.au website) after determination letters are issued	Result (2019-20): Target met
	Target 2020-21: Within 56 calendar days of the application period closing
	Target 2021-22 and beyond: As per 2020-21

#### Program 1.7— Fuel Tax Credits Scheme

The objective of the Fuel Tax Credits Scheme is to remove or reduce the incidence of fuel tax levied on taxable fuels by providing a credit for fuel used for:

- business activities in machinery, plant and equipment and vehicles;
- the domestic generation of electricity by taxpayers not in business.

#### Performance information 2020-21 and beyond

•		
Performance criteria	Targets	
Value of claims	Result (2019-20): \$7.4 billion	
	Target 2020-21: The ATO aims to administer the scheme in accordance with the law	
	Target 2021-22 and beyond: As per 2020-21	

#### Program 1.8 — National Rental Affordability Scheme

The Department of Social Services has policy responsibility for the National Rental Affordability Scheme. The objectives are to:

- increase the supply of new affordable rental housing;
- reduce rental costs for low and moderate income households National Rental Affordability
  Scheme homes rented to eligible tenants at a rate that is at least 20 per cent below the market
  value rent; and
- encourage large-scale investment and innovative delivery of affordable housing through the provision of the following incentives:
  - an Australian Government incentive per dwelling per year as a tax offset or direct payment; and
  - a State or Territory Government incentive as a direct payment per dwelling per year or in-kind financial support.

# Performance information 2020-21 and beyond Performance criteria Value of tax offsets processed Result (2019-20): \$160.0 million Target 2020-21: The ATO aims to administer the scheme in accordance with the law Target 2021-22 and beyond: As per 2020-21

#### Program 1.9 — Product Stewardship for Oil

The objective of the Product Stewardship for Oil Program is to:

- · provide incentives to increase used oil recycling; and
- encourage the environmentally sustainable management and re-refining of used oil and its re-use.

These objectives are met through the payment of a levy by producers and importers of petroleum based oils and their synthetic equivalents. Benefits are paid to oil recyclers as an incentive to undertake increased recycling of used oil.

The Department of the Environment and Energy has policy responsibility for the program, with the ATO administering the program on its behalf.

#### Performance information 2020-21 and beyond

Performance criteria	Targets
Value of revenue collected	Result (2019-20): \$31.4 million
	Target 2020-21: The ATO aims to administer the program in accordance with the law
	Target 2021-22 and beyond: As per 2020-21
Value of payments processed	Result (2019-20): \$90.4 million
	Target 2020-21: The ATO aims to administer the program in accordance with the law
	Target 2021-22 and beyond: As per 2020-21

#### Program 1.10 — Research and Development Tax Incentive

The Research and Development (R&D) Tax Incentive is an ongoing scheme designed to increase the level of research and development being conducted by Australian companies.

The Department of Industry, Innovation and Science has the primary policy responsibility for the program with the aim of increasing both the number of companies investing in innovation and the value of innovation investment over time.

The ATO has an important supporting role in processing claims through the tax system for the R&D offset.

Performance information 2020-21 and beyond		
Performance criteria	Targets	
Value of claims processed for companies claiming the non- refundable research and development tax offset (38.5% of notional R&D deductions)	Result (2019-20): \$2.1 billion tax offset paid	
	Target 2020-21: The ATO aims to administer the program in accordance with the law	
	Target 2021-22 and beyond: As per 2020-21	
Value of claims processed for companies claiming the refundable research and development tax offset (43.5% of notional R&D deductions)	Result (2019-20): \$2.3 billion tax offset paid	
	Target 2020-21: The ATO aims to administer the program in accordance with the law	
	Target 2021-22 and beyond: As per 2020-21	
Number of claims processed for companies claiming the non- refundable research and development tax offset (38.5% of notional	Result (2019-20): 1,468	
R&D deductions)	Target 2020-21: The ATO aims to administer the program in accordance with the law	
	Target 2021-22 and beyond: As per 2020-21	

Performance information 2020-21 and beyond		
Performance criteria	Targets	
Number of claims processed for companies claiming the refundable research and development tax offset (43.5% of notional R&D deductions)	Result (2019-20): 10,017  Target 2020-21: The ATO aims to administer the program in accordance with the law	
	Target 2021-22 and beyond: As per 2020-21	
Proportion of offsets processed within service standard timeframes	Result (2019-20): 85.6%	
	Target 2020-21: The ATO aims to administer the program in accordance with the law	
	Target 2021-22 and beyond: As per 2020-21	

## Program 1.11 — Low Income Superannuation Tax Offset

The Low Income Superannuation Tax Offset (LISTO) is aimed to address some of the inequity in the superannuation system, where low income earners with a marginal rate of tax less than 15 per cent, pay a higher rate of tax on superannuation contributions than if they had received the money as salary and wages.

The LISTO replaces the low income superannuation contribution (LISC) policy from 1 July 2017. LISC will continue to be payable for concessional contributions made up to and including the 2016-17 year, however, determinations will cease at 1 July 2019.

The Treasury has policy responsibility for the program, while the ATO administers the program and provides information and support to individuals and superannuation funds through advice and education services.

## Performance information 2020-21 and beyond

Performance criteria	Targets
Value of entitlements paid	Result (2019-20): \$703.2 million
	Target 2020-21: The ATO aims to administer the program in accordance with the law
	Target 2021-22 and beyond: As per 2020-21

#### Program 1.12 — Private Health Insurance Rebate

The objective of the Private Health Insurance Rebate is to provide access to a benefit to eligible individuals with private health insurance and to act as an incentive to take up private health insurance.

The Department of Health has policy responsibility for the program, and the administration of the program is split between the ATO and registered health insurers, depending on the claim method.

#### Performance information 2020-21 and beyond

Performance criteria	Targets
Value of rebates processed	Result (2019-20): \$235.5 million
	Target 2020-21: The ATO aims to administer the program in accordance with the law
	Target 2021-22 and beyond: As per 2020-21

## Program 1.13 — Superannuation Co-contribution Scheme

The Superannuation Co-contribution Scheme is to help low-and-middle income earners save for their retirement. Eligible individuals who make personal superannuation contributions to a complying superannuation fund or retirement savings account receive a co-contribution from the Government up to certain limits.

The Treasury has policy responsibility for the program, while the ATO administers the program and provides information and support to individuals and superannuation funds through marketing and education services.

#### Performance information 2020-21 and beyond

Performance criteria	Targets
Value of entitlements paid	Result (2019-20): \$120.8 million
	Target 2020-21: The ATO aims to administer the program in accordance with the law
	Target 2021-22 and beyond: As per 2020-21

Target 2023-24: \$445 million Target 2024-25: \$480 million

#### Program 1.14 — Superannuation Guarantee Scheme

Under the Superannuation Guarantee (Administration) Act 1992 (SGAA), most employers must pay superannuation contributions into a complying superannuation fund or retirement savings account.

Non-compliance with the SGAA by employers means that eligible employees will not receive their activements to and heapfith of superannuation in their retirement.

## entitlements to, and benefits of, superannuation in their retirement. Performance information 2020-21 and beyond Performance criteria **Targets** Result (2019-20): 4.0% or \$2,440 million Superannuation guarantee gap as a proportion of superannuation guarantee contributions (2017 - 18)Target 2020-21: Reduce the gap to a level as low as practicable given the nature and complexity of the law and the resources available. Target 2021-22 and beyond: As per 2020-Value of superannuation guarantee charge: Result (2019-20): \$1,033.5 million raised; \$674.0 million collected raised (including penalties and interest) collected (Raised) Target 2020-21: \$1,020 million Target 2021-22: \$812 million Target 2022-23: \$845 million Target 2023-24: \$902 million Target 2024-25: \$974 million (Collected) Target 2020-21: \$516 million Target 2021-22: \$462 million Target 2022-23: \$478 million Target 2023-24: \$513 million Target 2024-25: \$554 million Result (2019-20): \$611.2 million Value of superannuation guarantee entitlements distributed to individuals or superannuation funds Target 2020-21: \$485 million Target 2021-22: \$421 million Target 2022-23: \$414 million

Performance information 2020-21 and beyond	
Performance criteria	Targets
Value of superannuation guarantee debt on hand and the amount of superannuation guarantee debt irrecoverable at law or uneconomical to pursue	Result (2019-20): \$2.4 billion debt on hand; \$74.6 million irrecoverable at law or uneconomical to pursue
	Debt on hand:
	Target 2020-21: \$2,800 million
	Target 2021-22: \$2,700 million
	Target 2022-23: \$2,900 million
	Target 2023-24: \$3,100 million
	Target 2024-25: \$3,300 million
	Irrecoverable at law or uneconomical to pursue:
	Target 2020-21: \$203 million
	Target 2021-22: \$195 million
	Target 2022-23: \$198 million
	Target 2023-24: \$203 million
	Target 2024-25: \$209 million

## Program 1.15 — Targeted Assistance Through the Taxation System

Under the Superannuation (Unclaimed Money and Lost Members) Act 1999, superannuation funds must identify certain types of lost and former temporary resident accounts as unclaimed superannuation money and transfer amounts to the ATO every six months.

Since 1 July 2013, any unclaimed superannuation money payments from the ATO to individuals includes interest, at a rate equivalent to the consumer price index, to preserve the value of these accounts. While the Treasury has policy responsibility, the ATO administers the program.

Performance	information	2020-21	and beyond

Performance criteria	Targets
Value of interest payments processed	Result (2019-20): \$92.0 million
	Target 2020-21: The ATO aims to administer the program in accordance with the law
	Target 2021-22 and beyond: As per 2020-21

#### Program 1.16 — Interest on Overpayment and Early Payments of Tax

The objective of the program is to apply credit interest to taxpayers' accounts where they are entitled under

The application of credit interest is non-discretionary where an entitlement exists under the *Taxation* (*Interest on Overpayments and Early Payments*) Act 1983. Administered interest regimes include:

- · interest on overpayments of tax;
- · delayed refund interest; and
- · interest on early payments of tax.

#### Performance information 2020-21 and beyond

Performance criteria	Targets
Value of credit interest applied to client accounts due to processing performance	Result (2019-20): \$121.0 million
Value of credit interest applied to client accounts (Note: change to measure name for 2020-21)	Target 2020-21: The ATO aims to administer the program in accordance with the law
	Target 2021-22 and beyond: As per 2020-21

#### Program 1.17 — Bad and Doubtful Debts and Remissions

The primary objective of the program is to help ensure that the value of tax receivables reported is a true and fair estimate of what can be collected on behalf of the Australian Government.

The ATO may not be able to collect all tax liabilities due. The ATO estimates the amount it does not expect to recover and, in accordance with Australian Accounting Standards, creates an impairment allowance provision for this amount. This provision is one of the amounts offset against the gross total taxation receivables to determine the net total taxation receivables, which is a true and fair estimate of what can be collected on behalf of the Australian Government.

## Performance information 2019-20 and 2020-21

Performance criteria	Targets
Proportion of total tax receivables unlikely to be collected (provision)	Result (2019-20): 35%
	Target 2020-21: Below 35%
	Target 2021-22 and beyond: not applicable

## Performance information 2021-22 and beyond

Performance criteria	Targets
Ratio of debt uneconomical to pursue to ATO net tax collections	Target 2021-22: Below 1%
(Note: change to measure for 2021-22. Previously proportion of total tax receivables unlikely to be collected (provision))	Target 2022-23 and beyond: As per 2021-22

#### Program 1.18 — Seafarer Tax Offset

The **Seafarer Tax Offset** commenced from 1 July 2012 and is designed to stimulate employment opportunities for Australian seafarers to gain maritime skills. The offset will provide a refundable tax offset for qualifying companies employing eligible seafarers. A Bill to abolish the Seafarer Tax Offset was tabled in Parliament but has now lapsed. There has been no Government announcement on the future of the Seafarer Tax Offset since the lapsing of the Bill.

#### Performance information 2020-21 and beyond

Performance criteria	Targets
Seafarer Tax Offset	
Eligible taxpayers are aware of how to claim the offset	Result (2019-20): 100%
	Target 2020-21: 100%
	Target 2021-22 and beyond: As per 2020-21

#### Program 1.19 — Economic Response to the Coronavirus

The objective of the program is to support taxpayers and businesses through the coronavirus (COVID-19) pandemic. **JobMaker Hiring Credit** is a broad scheme to encourage job creation by employers in the COVID-19 recovery. JobMaker Hiring Credit is aimed at supporting young people (aged 16 to 35 years) into employment. This program also covered the **JobKeeper Payment scheme** and **Boosting cash flow for employers**, both of which ceased in the 2020-21 year.

The Treasury has policy responsibility for the program, while the ATO administers the program.

#### Performance information 2020-21 and beyond

Performance criteria	Targets
Value of JobKeeper paid	Result (2019-20): \$20.6 billion
	Target 2020-21: The ATO aims to administer the program in accordance with the law
	Target 2021-22: Not applicable (the program ceased in 2020–21)
Value of Cash flow boost paid	Result (2019-20): \$14.5 billion
	Target 2020-21: The ATO aims to administer the program in accordance with the law
	Target 2021-22: Not applicable (the program ceased in 2020–21)
Value of Hiring credit paid	Result (2019-20): Not applicable
	Target 2020-21: The ATO aims to administer the program in accordance with the law
	Target 2021-22 and beyond: As per 2020-21

## Section 3: Budgeted financial statements

Section 3 presents budgeted financial statements which provide a comprehensive snapshot of entity finances for the 2021-22 budget year, including the impact of budget measures and resourcing on financial statements.

## 3.1 BUDGETED FINANCIAL STATEMENTS

## 3.1.1 Differences between entity resourcing and financial statements

The budgeted financial statements have been prepared on an accrual basis.

## 3.1.2 Explanatory notes and analysis of budgeted financial statements

The ATO's total operating revenue for 2021-22 is estimated at \$3.8 billion while expenditure is estimated to be \$4.0 billion, inclusive of unfunded depreciation. These budgeted amounts have increased since the 2020-21 Budget mainly due to new Budget measure funding to support Government initiatives.

## Departmental balance sheet (Table 3.2)

ATO's net assets as at 30 June 2022 is expected to be \$231.3 million. Net assets have increased by \$3.7 million since 2020-21 Budget mainly due to increases in Trade and other receivables.

## Departmental capital budget statement (Table 3.5)

Total capital appropriations in 2021-22 have increased by \$9.4 million since the 2020-21 Budget, as a result of new capital measures.

Total purchase of non-financial assets in 2021-22 have increased by \$11.1 million since the 2020-21 Budget, primarily due to new capital measures.

# 3.2. BUDGETED FINANCIAL STATEMENTS TABLES

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June

the period ended 30 June					
	2020-21	2021-22	2022-23	2023-24	2024-25
	Estimated	Budget		Forward	Forward
	actual		estimate	estimate	estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
EXPENSES					
Employee benefits	2,119,106	2,184,457	2,187,098	1,955,938	1,956,000
Suppliers	1,548,309	1,388,595	1,159,831	870,000	886,390
Depreciation and amortisation (a)	424,543	432,837	433,462	419,671	419,671
Finance costs	12,692	11,775	16,804	18,689	18,647
Total expenses	4,104,650	4,017,664	3,797,195	3,264,298	3,280,708
LESS:					
OWN-SOURCE INCOME					
Own-source revenue					
Sale of goods and rendering of					
services	73,555	87,371	91,583	96,305	100,107
Sublease income	16,497	15,792	13,234	10,789	10,985
Sublease interest income	326	244	171	94	26
Other	9,407	22,092	9,757	8,000	8,000
Total own-source revenue	99,785	125,499	114,745	115,188	119,118
Gains					
Other	3,000	3,000	3,000	3,000	3,000
Total gains	3,000	3,000	3,000	3,000	3,000
Total own-source income	102,785	128,499	117,745	118,188	122,118
Net (cost of)/contribution by					
services	(4,001,865)	(3,889,165)	(3,679,450)	(3,146,110)	(3,158,590)
Revenue from Government	3,827,668	3,682,694	3,478,956	2,959,969	2,972,651
Surplus/(deficit) attributable to the					
Australian Government	(174,197)	(206,471)	(200,494)	(186,141)	(185,939)
Total comprehensive income/(loss)	(174,197)	(206,471)	(200,494)	(186,141)	(185,939)
Total comprehensive income/(loss)					
attributable to the Australian (					
Government	(174,197)	(206,471)	(200,494)	(186,141)	(185,939)

Table 3.1: Comprehensive income statement (showing net cost of services) for the period ended 30 June (continued)

Note: Impact of net cash appropriation arrangements

	2020-21 Estimated actual \$'000	2021-22 Budget \$'000	2022-23 Forward estimate \$'000	2023-24 Forward estimate \$'000	2024-25 Forward estimate \$'000
Total comprehensive income/(loss) less depreciation/amortisation expenses previously funded through revenue appropriations	41,000	-	-	-	-
plus: depreciation/amortisation expenses previously funded through revenue appropriations (a)	198,811	199,368	186,519	174,308	174,308
plus: depreciation/amortisation expenses for ROU (b)	225,732	233,469	246,943	245,363	245,363
less: principal repayments on leased assets (b)	209,346	226,366	232,968	233,530	233,732
Total comprehensive income/(loss) - as per the statement of comprehensive income	(174,197)	(206,471)	(200,494)	(186,141)	(185,939)

Prepared on Australian Accounting Standards basis.

<sup>(</sup>a) From 2010-11, the Government introduced net cash appropriation arrangements where Bill 1 revenue appropriations for the depreciation/amortisation expenses of non-corporate Commonwealth entities (and select corporate Commonwealth entities) were replaced with a separate capital budget (the Departmental Capital Budget, or DCB) provided through Bill 1 equity appropriations. For information regarding DCBs, please refer to Table 3.5 Departmental Capital Budget Statement.

<sup>(</sup>b) Applies leases under AASB 16 Leases.

Table 3.2: Budgeted departmental balance sheet (as at 30 June)

Table 3.2: Budgeted department	tai baiance	sneet (as	at 30 Jun	e)	
	2020-21	2021-22	2022-23	2023-24	2024-25
	Estimated	Budget	Forward	Forward	Forward
	actual	*	estimate	estimate	estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
ASSETS					
Financial assets					
Cash and cash equivalents	36,184	36,243	36,243	36,243	36,243
Trade and other receivables	519,245	520,793	532,345	525,536	533,414
Total financial assets	555,429	557,036	568,588	561,779	569,657
Non-financial assets					
Land and buildings	1,118,907	1,164,827	1,471,644	1,376,265	1,111,043
Property, plant and equipment	45,876	45,511	47,683	42,499	41,787
Intangibles	562,465	565,012	510,090	481,319	447,909
Other non-financial assets	4,524	5,024	5,528	5,528	5,528
Total non-financial assets	1,731,772	1,780,374	2,034,945	1,905,611	1,606,267
Total assets	2,287,201	2,337,410	2,603,533	2,467,390	2,175,924
LIABILITIES					
Payables					
Suppliers	241,324	243,414	245,518	245,518	245,518
Employees	44,042	52,863	62,815	56,006	63,884
Other payables	3,454	3,459	3,459	3,459	3,459
Total payables	288,820	299,736	311,792	304,983	312,861
Interest bearing liabilities					
Leases	1,030,065	1,072,146	1,386,668	1,319,166	1,085,434
Total interest bearing liabilities	1,030,065	1,072,146	1,386,668	1,319,166	1,085,434
Provisions					
Employee provisions	727,857	727,916	727,916	727,916	727,916
Other provisions	9,439	6,271	6,271	6,271	6,271
Total provisions	737,296	734,187	734,187	734,187	734,187
Total liabilities	2,056,181	2,106,069	2,432,647	2,358,336	2,132,482
Net assets	231,020	231,341	170,886	109,054	43,442
EQUITY*					
Parent entity interest					
Contributed equity	2,115,520	2,322,312	2,462,351	2,586,660	2,706,987
Reserves	122,807	122,807	122,807	122,807	122,807
Retained surplus (accumulated					
deficit)	(2,007,307)	(2,213,778)	(2,414,272)	(2,600,413)	(2,786,352)
Total equity	231,020	231,341	170,886	109,054	43,442

Prepared on Australian Accounting Standards basis.
\*'Equity' is the residual interest in assets after the deduction of liabilities.

Table 3.3: Departmental statement of changes in equity — summary of movement (Budget year 2021-22

(Budget year 2021-22				
	Retained	Asset	Contributed	Total
	earnings	revaluation	equity/	equity
		reserve	capital	
	\$'000	\$'000	\$'000	\$'000
Opening balance as at 1 July 2021				
Balance carried forward from previous period	(2,007,307)	122,807	2,115,520	231,020
Adjusted opening balance	(2,007,307)	122,807	2,115,520	231,020
Comprehensive income				
Surplus/(deficit) for the period	(206,471)	-	-	(206,471)
Total comprehensive income	(206,471)	-	-	(206,471)
Transactions with owners				
Contributions by owners				
Equity injection - Appropriation	-	-	88,741	88,741
Departmental Capital Budget (DCB)	-	-	118,051	118,051
Total transactions with				
owners	-	-	206,792	206,792
Estimated closing balance as at				
30 June 2022	(2,213,778)	122,807	2,322,312	231,341
Closing balance attributable to	·			
the Australian Government	(2,213,778)	122,807	2,322,312	231,341
Propaged on Australian Accounting Standards	hacie	·		· · · · · · · · · · · · · · · · · · ·

Prepared on Australian Accounting Standards basis

Table 3.4: Budgeted departmental statement of cash flows (for the period ended 30 June)

30 June)					
	2020-21	2021-22	2022-23	2023-24	2024-25
	Estimated	Budget	Forward	Forward	Forward
	actual \$'000	\$'000	estimate \$'000	estimate \$'000	estimate \$'000
	\$ 000	\$ 000	\$ 000	\$ 000	\$ 000
OPERATING ACTIVITIES					
Cash received					
Appropriations	3,848,974	3,681,962	3,466,385	2,966,778	2,964,773
Sale of goods and rendering of services	107,011	125,104	114,332	115,188	119,118
Net GST received	132,476	131,034	130,218	128,786	128,786
Total cash received	4,088,461	3,938,100	3,710,935	3,210,752	3,212,677
Cash used					
Employees	2,147,047	2,188,693	2,185,961	1,962,747	1,948,122
Suppliers	1,536,244	1,374,057	1,146,416	867,000	883,390
Borrowing costs	12,692	11,775	16,804	18,689	18,647
Net GST paid	130,902	131,450	128,786	128,786	128,786
Total cash used	3,826,885	3,705,975	3,477,967	2,977,222	2,978,945
Net cash from/(used by)					
operating activities	261,576	232,125	232,968	233,530	233,732
INVESTING ACTIVITIES		•	•	•	
Cash used					
Purchase of property, plant and					
equipment and intangibles	269,914	212,492	140,039	124,309	120,327
Total cash used	269,914	212,492	140,039	124,309	120,327
Net cash from/(used by)					
investing activities	(269,914)	(212,492)	(140,039)	(124,309)	(120,327)
FINANCING ACTIVITIES		,	· · · · ·		•
Cash received					
Contributed equity	217,742	206,792	140,039	124,309	120,327
Total cash received	217,742	206,792	140,039	124,309	120,327
Cash used					
Principal payments on lease liability	209,346	226,366	232,968	233,530	233,732
Total cash used	209,346	226,366	232,968	233,530	233,732
Net cash from/(used by)					
financing activities	8,396	(19,574)	(92,929)	(109,221)	(113,405)
Net increase/(decrease) in cash					
held	58	59	-	-	-
Cash and cash equivalents at the					
beginning of the reporting period	36,126	36,184	36,243	36,243	36,243
Cash and cash equivalents at		-,	-, -	-, -	-, -,
the end of the reporting period	36,184	36,243	36,243	36,243	36,243

Prepared on Australian Accounting Standards basis.

Table 3.5: Departmental capital bu	dget stater 2020-21	<u>nent (for 1</u> 2021-22	the period 2022-23	2023-24	2024-25
	Estimated	Budget	Forward	Forward	Forward
	actual	Daaget	estimate	estimate	estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
NEW CAPITAL APPROPRIATIONS					
Capital budget - Bill 1 (DCB)	117,686	118,051	120,343	119,599	120,327
Equity injections - Bill 2	100,056	88,741	19,696	4,710	-
Total new capital appropriations	217,742	206,792	140,039	124,309	120,327
Provided for:					
Purchase of non-financial assets	217,742	206,792	140,039	124,309	120,327
Total items	217,742	206,792	140,039	124,309	120,327
PURCHASE OF NON-FINANCIAL ASSETS					
Funded by capital appropriations (a)	128,460	93,203	18,455	4,710	-
Funded by capital appropriation - DCB (b)	141,454	119,289	121,584	119,599	120,327
TOTAL	269,914	212,492	140,039	124,309	120,327
RECONCILIATION OF CASH USED TO ACQUIRE ASSETS TO ASSET MOVEMENT TABLE					
Total purchases	269,914	212,492	140,039	124,309	120,327
Total cash used to acquire assets	269,914	212,492	140,039	124,309	120,327

Prepared on Australian Accounting Standards basis.

(a) Includes both current Bill 2 and prior Act 2/4/6 appropriations and special capital appropriations.

(b) Does not include annual finance lease costs. Includes purchases from current and previous years' Departmental capital budgets (DCBs).

Table 3.6: Statement of asset movements (Budget year 2021-22)

	ements (Bud Buildings	Other property,	Computer software	Total
		plant and equipment	and intangibles	
	\$'000	\$'000	\$'000	\$'000
As at 1 July 2021				
Gross book value	234,987	75,215	2,052,722	2,362,924
Gross book value - ROU assets	1,397,739	8,667	=	1,406,406
Accumulated depreciation/ amortisation and impairment	(70,040)	(35,966)	(1,490,257)	(1,596,263)
Accumulated depreciation/amortisation and impairment - ROU assets	(443,779)	(2,040)	-	(445,819)
Opening net book balance	1,118,907	45,876	562,465	1,727,248
Capital asset additions				
Estimated expenditure on new or replacement assets				
By purchase - appropriation equity (a)	=	-	93,203	93,203
By purchase - appropriation ordinary annual services (b)	45,125	15,010	59,154	119,289
By purchase - appropriation ordinary annual services - ROU assets	268,447	-	-	268,447
Total additions	313,572	15,010	152,357	480,939
Other movements  Depreciation/amortisation expense	(34,183)	(15,375)	(149,810)	(199,368)
Depreciation/amortisation on ROU assets	(233,469)	-	-	(233,469)
Total other movements	(267,652)	(15,375)	(149,810)	(432,837)
As at 30 June 2022				_
Gross book value	280,112	90,225	2,205,079	2,575,416
Gross book value - ROU assets	1,666,186	8,667	=	1,674,853
Accumulated depreciation/ amortisation and impairment	(104,223)	(51,341)	(1,640,067)	(1,795,631)
Accumulated depreciation/amortisation and impairment - ROU assets	(677,248)	(2,040)	-	(679,288)
Closing net book balance	1,164,827	45,511	565,012	1,775,350

Prepared on Australian Accounting Standards basis.

(a) 'Appropriation equity' refers to equity injections appropriations provided through Appropriation Bill (No. 2) 2021-22.

<sup>&#</sup>x27;Appropriation ordinary annual services' refers to funding provided through Appropriation Bill (No. 1) 2021-22 for depreciation/amortisation expenses, DCBs or other operational expenses.

	2020-21 Estimated	2021-22	2022-23 Forward	2023-24 Forward	2024-25
	actual \$'000	Budget \$'000	estimate \$'000	estimate \$'000	Forward estimate \$'000
EXPENSES	*	•	*	*	*
Subsidies	80,859,930	11,730,814	12,024,435	12,693,695	13,541,280
Personal benefits	972,000	1,068,000	1,106,000	1,126,000	1,144,191
Penalty and interest charge remission expense	1,330,000	1,330,000	1,390,000	1,490,000	1,600,000
Write-down and impairment of assets	3,005,000	5,323,000	5,577,000	5,692,000	5,951,000
Interest on overpayments	80,000	100,000	100,000	100,000	100,000
Superannuation Guarantee Charge	951,840	417,000	447,000	480,000	518,000
Unclaimed superannuation monies interest	22,000	19,000	5,000	5,000	5,000
Other Expenses	7,915	5,814	6,196	295	-
Total expenses administered on behalf of Government	87,228,685	19,993,628	20,655,631	21,586,990	22,859,471
LESS:					
OWN-SOURCE INCOME					
Own-source revenue					
Taxation revenue					
Income tax	341,702,382	329,417,815	334,053,289	365,704,705	392,117,952
Indirect tax	96,880,000	100,700,000	104,660,000	109,670,000	115,100,000
Other taxes	3,215,000	3,099,680	3,187,434	3,277,311	3,090,636
Total taxation revenue	441,797,382	433,217,495	441,900,723	478,652,016	510,308,588
Non-taxation revenue					
Unclaimed Superannuation Monies	434,000	205,000	93,000	123,000	88,000
Other Revenue	16,408	16,416	17,016	20,031	20,447
Total non-taxation revenue	450,408	221,416	110,016	143,031	108,447
Total own-source revenue administered on behalf of			•	•	
Government	442,247,790	433,438,911	442,010,739	478,795,047	510,417,035
Net (cost of)/contribution by services	355,019,105	413,445,283	421,355,108	457,208,057	487,557,564
Surplus/(deficit) before income tax	355,019,105	413,445,283	421,355,108	457,208,057	487,557,564

	2020-21	2021-22	2022-23	2023-24	2024-25
	Estimated actual	Budget	Forward estimate	Forward estimate	Forward estimate
	\$'000	\$'000	\$'000	\$'000	\$'000
ASSETS					
Financial assets					
Cash	546,126	546,126	546,126	546,126	546,126
Total financial assets	546,126	546,126	546,126	546,126	546,126
Non-financial assets					
Taxation Receivables	35,084,063	38,091,441	40,582,862	42,960,967	45,499,829
Other Receivables	241,625	241,625	241,625	241,625	241,625
Accrued Revenues	13,903,242	15,023,242	15,103,242	15,873,242	16,218,242
Total non-financial assets	49,228,930	53,356,308	55,927,729	59,075,834	61,959,696
Total assets administered on behalf of Government	49,775,056	53,902,434	56,473,855	59,621,960	62,505,822
LIABILITIES					
Payables					
Subsidies	45,211	45,211	45,211	45,211	45,211
Personal benefits	8,281	8,281	8,281	8,281	8,281
Superannuation guarantee charge	43,290	43,290	43,290	43,290	43,290
Taxation refunds due	1,216,301	1,216,301	1,216,301	1,216,301	1,216,301
Superannuation holding account	76,857	93,157	108,557	120,257	133,557
Other payables	2,815	2,815	2,815	2,815	2,815
Total payables	1,392,756	1,409,056	1,424,456	1,436,156	1,449,456

Table 3.8: Schedule of budgeted assets and liabilities administered on behalf of Government (as at 30 June) (continued) 2024-25 2020-21 2021-22 2022-23 2023-24 Forward Estimated actual Budget Forward Forward \$'000 estimate estimate estimate \$'000 \$'000 \$'000 \$'000 **Provisions** Subsidies 4,600,059 4,428,052 4,417,761 4,600,446 4,889,787 Personal Benefits 1,100,000 1,136,000 1,178,000 1,202,000 1,227,047 Income Taxation refunds provided for 1,610,209 1,610,209 1,610,209 1,610,209 1,610,209 Indirect Taxation refunds provided for 278,368 278,368 278,368 278,368 278,368 868,069 970,069 Superannuation guarantee payments 864,069 897,069 932,069 715,100 328,100 145,100 Unclaimed superannuation payments 725,100 217,100 Targeted Assistance through the Taxation Program 36,500 52,500 60,500 47,500 40,500 Provision for interest on overpayments of taxes 18,975 18,975 18,975 18,975 18,975 Other provisions 39,237 31,237 10,237 16,237 18,237 Total provisions 9,266,517 9,144,510 8,799,219 8,922,904 9,198,292

10,659,273

39,115,783

10,553,566

43,348,868

10,223,675

46,250,180

10,359,060

49,262,900

10,647,748

51,858,074

Net assets/(liabilities)
Prepared on Australian Accounting Standards basis.

Total liabilities administered on behalf of Government

Table 3.9: Schedule of budgeted administered cash flows (for the period ended 30 June)

	2020-21	2021-22	2022-23	2023-24	2024-25
	Estimated actual	Budget	Forward estimate	Forward estimate	Forward estimate
<u> </u>	\$'000	\$'000	\$'000	\$'000	\$'000
OPERATING ACTIVITIES					
Cash received					
Taxes	435,948,222	422,657,117	431,992,302	468,331,911	499,848,726
Other	260,608	27,716	98,416	33,731	74,747
Total cash received	436,208,830	422,684,833	432,090,718	468,365,642	499,923,473
Cash used					
Subsidies paid	99,894,138	11,902,821	12,034,726	12,511,010	13,251,939
Personal benefits	1,039,000	1,032,000	1,064,000	1,102,000	1,119,144
Suppliers	7,915	5,814	6,196	295	-
Interest	80,000	100,000	100,000	100,000	100,000
Other	867,421	432,000	432,000	457,000	490,000
Total cash used	101,888,474	13,472,635	13,636,922	14,170,305	14,961,083
Net cash from/(used by) operating activities	334,320,356	409,212,198	418,453,796	454,195,337	484,962,390
Net increase/(decrease) in cash held	334,320,356	409,212,198	418,453,796	454,195,337	484,962,390
Cash and cash equivalents at beginning of reporting period Cash from Official Public Account for:	546,126	546,126	546,126	546,126	546,126
- Appropriations	102,008,474	13,592,635	13,756,922	14,290,305	15,081,083
- Special accounts	23,800	10,000	11,600	13,100	14,300
Total cash from Official Public Account	102,032,274	13,602,635	13,768,522	14,303,405	15,095,383
Cash to Official Public Account for:					
- Administered receipts	(436,327,630)	(422,788,533)	(432,195,318)	(468,473,942)	(500,030,173)
- Special accounts	(25,000)	(26,300)	(27,000)	(24,800)	(27,600)
Total cash to Official Public Account	(436,352,630)	(422,814,833)	(432,222,318)	(468,498,742)	(500,057,773)
	546,126	546,126	546,126	546,126	546,126

Prepared on Australian Accounting Standards basis.