

Hello,

I applaud the Government, Treasury and the ACCC in their efforts to address the issue of Car service and repair information being made available to Australian mechanics.

I must say though, I am a little disappointed in your current Consultation Paper, as it seems to go over old ground (this has been going on for years) and it seems to have ignored some of the recommendations in the ACCC review/report from last year.

Any Code should be MANDATORY under the Competition and Consumer Act 2010 and it should definitely have penalties for non-compliance (as recommended by the ACCC)

The code should follow the conditions set up in the USA (Massachusetts "Right to Repair" bill.) and if the car industry has a real interest in consumer safety, they should fully cooperate and make available ALL service and repair information for ALL vehicles. If a dealership apprentice has access, why can't a highly experienced, qualified and competent independent mechanic get the same ??

Importantly, the notion of 'recommended' parts is concerning. My business works with hundreds of independent workshops and we have been fighting mis-information for a long time. This requirement would set our industry back substantially.

Thanks again for your efforts in creating a fair and level playing field, one that protects the interests of CAR OWNERS, not foreign car companies.



Your sincerely

Peter Rogers

Auto Marketing Australia

Exceptional Service ... Measurable Results

34 Stepney Street
Stepney SA 5069

 08 8362 1225
 08 8342 2412

 visit us at www.automarketing.com.au

CAUTION

This e-mail and any files transmitted as an attachment are confidential and intended only for the use of the addressee. Inspired/IAM is not responsible for any changes made to a document other than those made by Inspired/IAM. If you have received this e-mail in error you must not copy, forward or take any other action in respect to it. Please notify immediately by return e-mail to the sender, and delete the original e-mail. The confidentiality of this email and the consequent responsibilities of the recipient are not waived or absolved if it has been transmitted to you in error. Before opening or using attachments, check them for viruses and defects.