



**DEPUTY PRIME MINISTER
TREASURER**

PO BOX 6022
PARLIAMENT HOUSE
CANBERRA ACT 2600

Telephone: 02 6277 7340
Facsimile: 02 6273 3420

www.treasurer.gov.au

- 9 MAR 2011

Mr Alan Joyce
Managing Director and Chief Executive Officer
Qantas
Sir Fergus McMaster Building
203 Coward Street
MASCOT NSW 2020

Dear Mr Joyce

A handwritten signature in cursive script that reads 'Alan', written in black ink.

Thank you for your letter of 25 January 2011 concerning the Australian Government's establishment of a business taskforce to support Queensland communities hit by the devastating floods.

The Government greatly appreciates the work of Qantas Airways Limited for assisting those most in need in our communities. The organisations recent deployment of extra aircraft to assist in the transport of volunteers and freight to regional Queensland to assist with the flood response is but one example of how it touches the lives of so many Australians.

I have forwarded a copy of your letter to the Secretariat for the Business Taskforce.

Once again, thank you for taking the time to write.

Yours sincerely

A handwritten signature in cursive script that reads 'Wayne Swan', written in black ink.

WAYNE SWAN

Managing Director
and Chief Executive Officer
Alan Joyce



25 January 2011

The Hon Wayne Swan, MP
Deputy Prime Minister and Treasurer
Parliament House
CANBERRA ACT 2600

Dear Minister

Business Taskforce to Support Queensland Communities Hit by Flooding

I am writing to express Qantas' support for the Government's decision to establish a Business Taskforce to assist Queensland communities affected by the devastating floods experienced across the State, and to offer our support to the Taskforce and its members.

Qantas has always stood by Australians in times of trouble and is quick to react to disasters and shocks of this nature. The impact of the floods on the people of Queensland is no exception.

Since late December, Qantas has done everything possible to support the recovery, from allocating extra capacity on flights serving regional Queensland to uplifting freight and raising money for the Premier's Relief Appeal. We consider it our responsibility as the national carrier to stand behind Queensland communities in the face of this ongoing natural disaster.

We have committed to transporting over 100 paramedics and State Emergency Service volunteers, as well as other volunteers. Excess baggage has been waived for New South Wales and Victorian police. There is a standing offer of support with the Government of Queensland to provide seats to assist with the recovery process. We have also donated 20,000 meals to the Brisbane and Ipswich City Council evacuation centres and the Wesley Mission, and will continue to provide this service as required over the coming weeks. Since 29 December, QantasLink has scheduled an additional 225 flights in regional Queensland.


On 9 January, I announced a \$500,000 donation to the Premier's Flood Relief Appeal. We have also partnered with the Nine Network and Cricket Australia to provide \$1,000 for every run at the Australia versus England one day international on 30 January in Brisbane. We expect to donate over \$1 million to the relief fund. We have also encouraged our passengers and employees to donate via the Qantas Foundation Humanitarian Fund with \$20,000 committed to date.

Our offer of assistance to the Queensland and Federal Governments and emergency services remains open throughout the crisis and recovery period. We are in constant contact with both governments at ministerial and official level and we are reviewing how best we can contribute on a daily basis.

Qantas itself is not immune from this disaster, with approximately 100 of our 400 employees based in Queensland directly impacted by the floods. We are providing financial assistance to the employees and their families.

Qantas remains committed to providing support to the Queensland community at this difficult time and we look forward to assisting the Taskforce where we can as it mobilises business efforts to rebuild the state.

Yours sincerely



ALAN JOYCE