

From: Faruk Ozturkmen
Sent: Monday, 9 January 2012 1:34 PM
To: CCAAC
Subject: CCAAC Gift Card Review

CCAAC Gift Card Review
C/- of Manager
Consumer Policy Framework Unit
Infrastructure, Competition and Consumer Division
The Treasury
Langton Crescent
PARKES ACT 2600
Email: CCAAC@treasury.gov.au

Hi,

I think based on my past experience and disappointment with Gift cards that there should always be a (original purchase) face value that does not expire.

My sister in-law gave two \$60 gift vouchers for 'sanity records ' to my two sons and they have neglected to use them and both have expired.

Why should the retailer make \$120 out of nothing ? and more so why should I lose my credit of \$120? ..
why should I rush to cash my gift card in a specific time?
What is the point? It is already paid for.
What is that retailer is missing out on for the none cashed gift cards?

Tank you
Faruk Ozturkmen

If there is anything else I can help you with please let me know.

Kind regards,

Faruk Ozturkmen