

From: Nationwide Training Academy - Reception
Sent: Monday, 9 January 2012 9:32 AM
To: CCAAC
Subject: Gift Cards

I have been the recipient of Gift Cards and the terms and conditions of these cards are not adequate. I feel that they should not have an expiry date as it is money paid to the store and should be treated as the same as Eftpos or cash. I would happily use the system in order to give gifts that people want but because of these issues do not. I am sure a fair system that could encourage all parties involved to have satisfactory results when using these cards and not just the retailer benefiting from the consumer because there are these restrictions.

Sylvia Yappas