Sent: Tuesday, 13 December 2011 10:05 AM To: CCAAC Subject: Voucher

Hope I'm on the right page...I bought a book voucher worth \$150 last Xmas for my son..redeemable from Angus & Robertson...when he went to use it not many months he was told they had become insolvent and he couldn't get anything for it.

I really think this isnt fair...I wont buy any vouchers again...\$150 was a lot of money for us being on the pension.

This was in Perth! He did fill out a form hoping to redeem some of the worth of the voucher but no such luck

Thank you Laura S Lindley